

NNEDV Safety Net's 2nd Annual Technology Summit

July 29 - 31, 2014 • Dolce Hayes Convention Center, San Jose, CA

For advocates and professionals addressing technology and intimate partner violence, sexual assault, stalking, and trafficking.

Pre-Day: Monday, July 28	
6:00 – 8:00 PM	OPTIONAL Pre-Registration (Palm Plaza Patio) If you're at the hotel, stop by and say hello!
Day One: Tuesday, July 29	
8:00 – 9:00	Registration (Hayes Ballroom Foyer)
8:00 – 9:00	Continental Breakfast (Hayes Ballroom Foyer)
9:00 – 9:15	Welcome (Hayes Ballroom) Kim Gandy
9:15 – 9:50	Stalked via Technology: A Family's Story of Survival Introduction: Erica Olsen
9:50 – 10:00	Break
10:00 – 12:00	Fundamentals: Technology Safety in a Digital World (Hayes Ballroom) Kaofeng Lee & Erica Olsen
12:00 – 1:15	Lunch
1:15 – 1:35 1:40 – 2:00 2:05 – 2:25	Fundamentals: Technology Demos <ul style="list-style-type: none"> • Caller ID Spoofing (San Martin) • Location Tracking & Privacy (Hayes Ballroom) • Cell Phone Spyware (Monterey)
2:25 – 2:35	Break
2:35 – 4:15	Fundamentals: Technology Safety in a Digital World, Continued (Hayes Ballroom)
4:15 – 4:30	Break
4:30 – 5:00	Technologist Panel: Verizon, Facebook, & Google Facilitator: Cindy Southworth
5:00 – 7:30	Reception (Hayes Ballroom Terrace) Light hors d'oeuvre and cash bar

Technology Safety in a Digital World

In this digital age, to both fully support victims and hold offenders accountable, we need to understand the various ways technology can be misused as a tool for abuse and strategically used to maintain safety. This 3-part session is an introduction to Safety Net's technology & survivor safety curriculum, which illustrates both the safety risks and benefits of various types of technology, and touches on safety planning strategies.

Day Two: Wednesday, July 30				
8:00 – 8:30	Continental Breakfast (Hayes Ballroom Foyer)			
8:30 – 10:00	Enhancing Services to Survivors with Disabilities Sandra Harrell (San Martin)	Cover Your Bases: Assessing the Best Database for Your Work with Survivors Alicia Aiken & Cindy Southworth (Monterey)	Facebook Privacy & Policies* (REPEAT) Travis Bright (Hayes Ballroom)	Investigating Technology-Related Crimes Bryan Franke (Morgan Hill)
10:00 – 10:15	Break			
10:15-11:45	Health Care Privacy Pam Dixon (Monterey)	Securing Your Agency's Technology Bryan Franke (Morgan Hill)	Global Relocation & Forced Marriages Valenda Applegarth & Casey Swegman (San Martin)	Survivor Information: Get, Got, Give with a Digital Twist* (REPEAT) Alicia Aiken (Hayes Ballroom)
11:45 – 1:00	Lunch (Silver Creek Dining Room)			
1:00 – 1:30	"An Unlikely Path" (Hayes Ballroom) Kelley			
1:30 – 2:30	Victim Safety and Accountability: What Can You Do? (Hayes Ballroom) Facilitator: Cindy Southworth Panelists: Kaofeng Lee, Bryan Franke, Rebekah Wise, Monika Bickert, Ian Harris			
2:30 – 2:40	Break			
2:40 – 3:50	'Round-the-World Demo Stations			
	Social Media 101 Kaofeng Lee	Google Q & A Heather West	Safety Online for Kids Larry Magid & Anne Collier	NNEDV Online Resources Kristelyn Berry
	Communication Apps: Safety Strategies for Survivors Valenda Applegarth	Tracing IP Addresses Erica Olsen & Bryan Franke	Pinterest for Non-Profits Charlotte Wilner	Family Wizard: Considerations for Working Custody Cases Rachel Gibson
3:50 - 4:00	Break			
4:00 – 5:00	Revenge Porn: A Survivor's Story & The Social Context (Hayes Ballroom) Holly Jacobs and Mary Ann Franks			

Enhancing Services to Survivors with Disabilities

This session will explore the intersection of abuse and disabilities. Participants will learn various ways programs and agencies can increase accessibility and enhance services to people with disabilities, including through the use of assistive technologies. Different types of technologies will be discussed and explored with hands-on demonstrations. Presenters will discuss technologies that agencies can use in order to better serve this group of survivors.

Cover Your Bases: Assessing the Best Database for Your Work with Survivors

The universe of options for storing data seems to have exploded in the last few years. Funder pressures to amass and manipulate data are mounting as well. Programs can't afford to jump into the newest or cheapest option without taking several considerations into account: specifically security, access, control, confidentiality, client safety, and contractual liability. This session will (1) explore some of the different types of databases available, (2) facilitate better understanding of how different systems actually work, and (3) highlight questions that programs must get answered before choosing and using a database.

Facebook Privacy & Policies

A Facebook representative will talk about their privacy and security settings so users can use Facebook as privately as they can. Other topics will include reporting tools and how law enforcement can communicate with Facebook in investigations.

Investigating Technology-Related Crimes

Geared toward law enforcement and investigators, a forensic expert will discuss the best method to investigate crimes that are facilitated by technology. What is the best way to go through a cell phone or computer? How should you document what you find? What are the best tools to use? This session will answer these questions and more, providing tools for participants to bring back to guide their work in these investigations.

Health Care Privacy

With electronic healthcare records and healthcare systems joining health information exchanges, patients' records could be shared more broadly than they know. This session will discuss the different ways in which healthcare information is shared, the healthcare data ecosystem, and strategies survivors and advocates can take to increase their privacy.

Securing Your Agency's Technology

This session will discuss the different ways agencies can best use technology to ensure the security of their existing infrastructure. As a society, we have been thrown into this digital age with amazing technological tools, although most of us are not truly prepared to fully secure the technology that we have and use. The presenter will discuss everything from how to properly secure wireless networks to maintaining computer security.

Global Relocation & Forced Marriages

When survivors are trying to flee or relocate from another country or are forced to marry someone else in another country, the safety and privacy needs can be complex. This session will define and explain forced marriage; explore the complexities of global relocation and the safety planning issues therein; and discuss the complex state, federal, and international legal issues; as well as resources that are available.

Survivor Information: Get, Got, Give with a Digital Twist

The world has gone a bit mad for data. "Collect, save, share" is the new mantra. But, the basic principles of survivor-centered advocacy have not changed. Survivors are entitled to privacy and self-determination when they reach out for help from agencies. This session will help providers develop a thoughtful approach to collecting, storing and disclosing survivor's personal information, with an emphasis on the capacities and pitfalls of our digital systems.

An Unlikely Path

Kelley will share her personal and professional journey which took her from a 5-year nightmare with a malicious cyberstalking to being a member of one of the most recognized anonymity tools in the world.

Victim Safety and Accountability: What Can You Do?

Many times survivors don't receive the support and services they need, not because it isn't happening, but because sometimes many service providers don't know how to respond. Some believe that technology provides a level of anonymity or that the laws are too far behind to hold abusers accountable. While these statements may be true to a certain extent, advocates, attorneys, law enforcement, and prosecutors can do quite a bit. This panel will discuss how you can offer help and safety for victims and hold abusers accountable.

'Round the World Demo Stations

For 70 minutes, you will have the chance to check out different demonstrations on a variety of technologies or topics. Presenters will discuss their topic and answer any questions you have.

Day Three: Thursday, July 31				
8:00 – 8:30	Continental Breakfast (Hayes Ballroom Foyer)			
8:30 – 9:30	Prosecuting Technology Related Domestic Violence and Sexual Assault Cases (Hayes Ballroom) John Wilkinson			
9:30 – 9:40	Break			
9:40 – 11:10	Social Media Abuse Documentation & Safety Planning Kaofeng Lee (Morgan Hill)	Safety Apps for Survivors Erica Olsen (Monterey)	Documenting Technological Abuse: <i>From Intake to Admission into Evidence in Civil Cases *</i> (REPEAT) Ian Harris (San Martin)	Survivor Information: Get, Got, Give with a Digital Twist* (REPEAT) Alicia Aiken (Hayes Ballroom)
11:10 – 11:20	Break			
11:20 – 12:50	Information Data Brokers: Your Information for Sale Pam Dixon (Monterey)	What's Chat Got To Do With It? Adam Stark and Brian Pinero (Morgan Hill)	Supporting Revenge Porn Survivors: Legal, Social, & Technology Resources Mary Ann Franks & Holly Jacobs (Hayes Ballroom)	Myths & Realities of Identity Change Valenda Applegarth (San Martin)
12:50 – 2:00	Lunch			
2:00 – 3:30	Facebook Privacy & Policies* (REPEAT) Travis Bright (Hayes Ballroom)	Agency Use of Technology: Best Practices & Policies Kaofeng Lee (Morgan Hill)	Documenting Technological Abuse: * (REPEAT) Ian Harris (San Martin)	Hook-up Violence & the LGBTQ Community Osman Ahmed and Erica Olsen (Monterey)
3:30 – 3:40	Break			
3:40 – 4:40	Safety Planning Strategies for Technology-Facilitated Crimes (Hayes Ballroom) Cindy Southworth			
4:40 – 5:00	Wrap			

Prosecuting Technology Related DV/SA Cases

Identifying and documenting technology abuse is the first step – proving it in court is the next and technology tools can make doing so tricky. This session will discuss how prosecutors can address various technology crimes that occur in domestic violence and sexual assault cases

Social Media Documentation & Safety Planning

Every segment of society is using social media in some way to connect with others. This session will dive into the various ways we can increase our safety and privacy in online spaces. It will also explore how perpetrators misuse these spaces to stalk, abuse, and harass, and how survivors and service providers (from advocates to law enforcement to attorneys) can document what's happening and find evidence of the abuse or stalking.

Safety Apps for Survivors

More than 2 million apps have been offered through both the Android and iPhone smart phone application market. Non-profit organizations, companies, community groups, and technologists are creating apps focused on domestic violence, sexual assault, teen dating violence, and stalking at startling speeds. All of these apps are well intended, and some of the apps work mostly as designed. Unfortunately, many of these apps have significant design limitations, barriers to effective use, or safety implications for survivors. This session will discuss pros and cons of various available apps, safety and privacy issues for survivors, and considerations for developing apps.

Documenting Technological Abuse: From Intake to Admission into Evidence in Civil Cases

Perpetrators of stalking and intimate partner abuse regularly misuse technology to harass, monitor, surveil, and terrorize. This interactive training will help those working with victims to collect and admit evidence of technological abuse in civil cases. A variety of telephonic, surveillance, and computer technologies will be addressed, along with an exploration of how different courts have dealt with admitting tech evidence.

Information Data Brokers: Your Information for Sale

As a society, we have slowly moved into an environment where an excessive amount of our personal information is collected, digitized, and shared – often without our knowledge. Everything from our purchases at the mall to our searches in Google to our daily location is tracked by various companies. This big data movement is highly marketable and profitable. Yet having this much information about individuals means that survivors, who have high privacy risks, can be vulnerable to being tracked and stalked. This session will discuss how data about us is being collected, how it's being shared, and what can we do to help survivors (and us) manage this.

What's Chat Got To Do With It?

Many local programs and state coalitions across the nation are contemplating adding text and chat options to their hotlines. This session will discuss lessons learned, best practices, and issues to consider when implementing chat and text features to your own hotline.

Supporting Revenge Porn Survivors: Legal, Social, & Technology Resources

Many states are writing legislation that will criminalize the distribution of sexually explicit images or videos of victims without their consent. Speakers will discuss the issue of revenge porn, recourses that are available to survivors, and provide an overview of the laws, including both state and federal, that seek to address this issue.

Myths & Realities of Identity Change

Many people think that a new identity can guarantee anonymity, a new life, and safety from a former abusive partner. The reality is that a survivor can be found even with a new name and/or social security number. Identity changes can also create significant complications and difficulties in the future. This session will discuss the ways in which someone who is relocating or hiding can be found, strategies on how to manage one's safety and privacy, and services, such as address confidentiality programs, that can help survivors be safer.

Agency Use of Technology: Best Practices & Policies

How victim service programs use technology can profoundly impact survivors' safety and privacy. This session will explore what programs should think about to ensure that they are using technology in safe, confidential, and secure ways. Although technology can pose risks for survivors and programs, programs can ensure that the technology they use and the policies and practices regarding its use reduce risks while still ensuring survivor empowerment and self-determination.

Hook Up Apps & Violence in the LGBTQ Community

Various dating websites and phone applications like Tindr, Grindr, and Plenty of Fish, to name a few, have altered the concept of "hooking-up," allowing users to connect with random people with immediacy and ease. This session will educate participants on intimate, sexual, and hate violence in LGBTQ communities that occur in the context of virtual hooking up. In addition to exploring different hook-up applications, this breakout session will examine barriers to support for survivors, tech-related issues connected to hook-up sites and apps, and provide promising practices for reaching and supporting LGBTQ survivors of hook-up related violence. Participants will gain an understanding of hook-up related violence in LGBTQ communities, current promising practices for safety planning within hook-up sites and apps, supporting survivors, educating communities, and resources for ongoing support.