

Citizens Advice Edinburgh (CAE) is a charity providing advice, information and practical assistance. Our services are Free, Confidential, Impartial and Independent. Advice is available in our offices, at Outreach locations, by telephone or via home visits.

**Citizens
Advice
Edinburgh**



The main areas of advice offered by Citizens Advice Edinburgh include:

- Your Money – Debt, Benefits, Tax
- Your family – Relationships, Health, Housing, Education
- Your Daily Life – Employment, Consumer Affairs, Communications, Travel
- Your Rights – Civil Rights, Immigration, Legal Rights and Responsibilities

Our Locations

Online advice on these issues is also available on our website:

www.citizensadviceedinburgh.org.uk/adviceguide

CAE Dundas St 58 Dundas Street, EH3 6QZ

Appointments only unless otherwise noted

Monday: 09.10 – 16.00
 Tuesday: 09.10 – 16.00
 Wednesday: 09.10 – 13.00 | 13.30 – 16.00 (Drop-in) | 18.00 – 20.00
 Thursday: 09.10 – 16.00 | 18.00 – 20.00 Employment/Money/Fuel Bills Clinic
 Friday: 09.10 – 13.00 (Drop-in) | 13.00 – 16.00 (appointment only)

Appointments only:
0131 558 3681
 Advice Line:
0131 557 1500
 Employment Clinic:
0131 603 7714

CAE Leith 12 Bernard Street, EH6 6PP

Monday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Tuesday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Tuesday evening: 17.30 – 19.00 (Legal and Employment Clinics – appointment only)
 Wednesday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Thursday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Friday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)

Telephone:
0131 554 8144

CAE Pilton 661 Ferry Road, EH4 2TX

Monday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Tuesday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Wednesday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Thursday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Friday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)

Telephone:
0131 202 1153

CAE Portobello 8a&b Bath Street, EH15 1EY

Appointments only unless otherwise noted

Monday: 09.30 – 16.30
 Tuesday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Wednesday: 09.30 – 16.30 | Evening Clinic 18.30 – 19.30 fortnightly
 Thursday: 09.30 – 12.30 (Drop-in) | 12.30 – 16.30 (appointment only)
 Friday: 09.30 – 16.30

Appointments only:
0131 669 9503
 Advice line:
0131 669 7138

CAE Gorgie/Dalry Fountainbridge Library (2nd Floor), 137 Dundee Street, EH11 1BG

Appointments only

Monday: 10.15 – 16.30 | 17.30 – 19.00
 Tuesday: 10.15 – 16.30
 Wednesday: 10.15 – 16.30
 Thursday: 10.15 – 16.30
 Friday: 10.15 – 16.30

Appointments only:
0131 474 8081
 Advice line:
0131 474 8080

Our drop-in services are very busy – please arrive an hour before the end of the session for the best chance of being seen

Outreach Services

GP Surgeries

Bellevue Medical Centre

Dr Tolley & Partners 0131 556 2642

Dr Gray & Partners 0131 556 8196

Appointments: Thursday afternoons

Inchpark Surgery

0131 666 2121

Appointments: Monday afternoons

Craigmillar Medical Group

0131 536 9500

Appointments: Tuesday afternoons

Ladywell Medical Centre (West & East)

0131 334 3602

Appointments: Monday afternoons

South Queensferry Medical Practice

0131 537 4440

Appointments: Tuesday mornings, Wednesday afternoons

Wester Hailes Medical Practices

0131 453 9250

Appointments: Wednesday mornings and afternoons

Broomhouse Connections

Contact: Community One Stop Shop (COSS)

3 Broomhouse Market EH11 3UU

0131 443 6223 cossinfo@ymail.com

Housing Associations

Castle Rock Edinvar Housing Association

Contact: Beata Kaczorowska 0131 657 0684

beata.kaczorowska@placesforpeople.co.uk

Hillcrest Housing Association

Contact: Beata Kaczorowska, details as above

Dunedin Canmore Housing Association

Contact: Craig Henderson 0131 624 5772

craig.henderson@dunedincanmore.org.uk

Blackwood Housing Association

Contact: Craig Henderson, details as above

Port of Leith Housing Association

Contact: Fiona Neilson 0131 553 8745

fiona.neilson@polha.co.uk

Veterans First Point

Contact: 0131 220 9920

Floor K, Argyle House, 3 Lady Lawson St, EH3 9DR

Patient Advice and Support Service (PASS)

Dalkeith CAB: 0131 660 1636

Haddington CAB: 01620 824 471

Musselburgh CAB: 0131 653 2748

Penicuik CAB: 01968 675 259

West Lothian CAB@ 01506 432 977

In Court Advice Service

Edinburgh Sheriff Court, 27 Chambers Street, EH1 1LW
(Level 6, next to Court 15), 9-5

Contact:

0131 202 5114 inca@caed.org.uk

Mediation Service

Edinburgh Sheriff Court, 27 Chambers Street, EH1 1LW
(Level 6, next to Court 15)

Contact:

0131 220 1092 court.mediation@caed.org.uk

Money Advice Service

Contact:

Penny Hext 07825 525 078

penny.hext@caed.org.uk

Employment Matters

Contact:

Leith CAB: 0131 554 8144

leith.employment@caed.org.uk

Energy Matters - The Fuel Bills Advice Service

Appointments: Thursday evenings (@ Dundas CAB)

Friday mornings & afternoons (Home Visits)

Contact: Iain Waugh 07825519081

iain.waugh@caed.org.uk

Food Crisis Prevention Project

Contact: Adam Fuller 07780461966

Adam.Fuller@caed.org.uk

Tues: Granton & Portobello

Wed: Leith

Thu: Newington & Musselburgh

Fri: Bruntsfield

Managing Money Better Partnership

Contact: Martin Slater 07879992583

Martin.Slater@caed.org.uk

Welfare Rights and Health Project

Edinburgh Royal Infirmary & Western General Hospital

Contact: Penny Stafford 07766 718 263

Penny.Stafford@caed.org.uk

Canny Families

Contact: Jane Adams 0131 555 4010

jadams@changeworks.org.uk