



Red Bull New York
Visiting Supporter Group Plan
 Red Bull Arena 2015

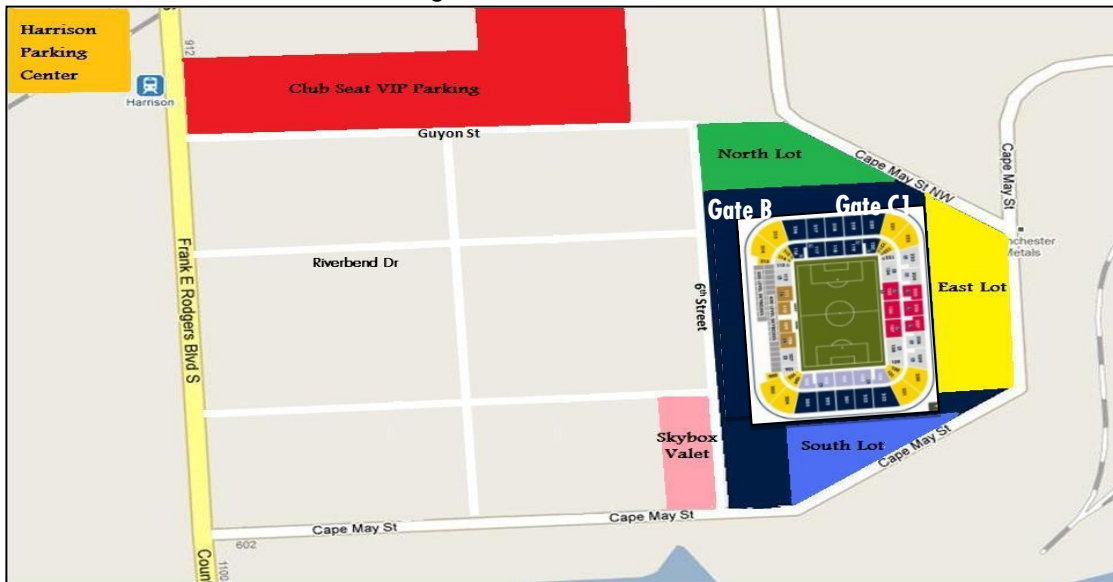


Match: 05 vs. NYCFC Date: 05/10/2015 Time: 07:00pm

Contact Information			
Name	Position	Cell	Email
DJ McCaffery	Red Bull New York Facilities Manager	862-307-5131	dj.mccaffery@newyorkredbulls.com
Bryan Ruff	Red Bull New York Event Manager	862-371-3706	bryan.ruff@newyorkredbulls.com
Shaun Oliver	Red Bull New York Vice President Operations	201-628-5598	shaun.oliver@newyorkredbulls.com
Chris Stasiuk	Red Bull New York Sr. Manager Ticket Ops	973-268-8434	Christine.Stasiuk@newyorkredbulls.com
Dave Doyle	Red Bull New York SSA	201-401-4093	doylesmail@yahoo.com
Cosmo Lubrano	Red Bull New York SSA	646-345-6519	coslubrano@hotmail.com
Brent Delgado	MLS Operations	224-388-6352	brent.delgado@mlssoccer.com
Brian Toto	Third Rail Leadership	516-216-0212	brian@thirdreail.nyc
Oscar Martinez	Brown Bag Leadership	347-776-8238	brownbagsc@gmail.com
Matt Pellegrino	NYCFC Operations	718-213-1037	Matt.pellegrino@nycfc.com

[1] Parking Map & Transportation Information

- Visiting Supporter Group Buses are permitted to park on the Cape May Street NW Extension.
 - All requests for bus parking permits will go through DJ McCaffery and cost \$40 per permit.
- Supporters travelling by car are recommended to park in one of the private lots around the arena.
- Those taking the train are asked to take PATH to Harrison Station and walk to Red Bull Arena.
 - We do not recommend walking from Newark Penn Station.























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[2] Pre-Game Meeting & Gate Information (Ingress)

-  Will take place prior to entering the stadium at Gate C1 at 6:00pm (one hour prior to kickoff.)
-  Supporter Leadership, Visiting Club Supporter Liaison(s), Home Club Liaison(s), SSA(s), and Securitas personnel will meet at Gate C1 before supporter group entry.
-  All bags, instruments, flags, etc. will be searched at this meeting prior to the group entry.
-  After entering the arena, the supporters will gather near the bottom of the plaza level stairs and will be addressed by security and/or Home Club Liaison(s).
 - After security group meeting, the group will be led to their respective section.
 - Depending on the size of the supporter group, and space in the concourse, security may bring the supporters up to their section in stages to prevent overcrowding.

[3] Prohibited Items

-  Weapons of any kind including, but not limited to, knives, pepper spray, stun guns, concealed weapons and firearms
-  Fireworks of any kind including, but not limited to, flares, smoke bombs, incendiary devices and pyrotechnics.
-  Illegal drugs or harmful chemicals
-  Any missile or projectile like object, ie. Streamers.
-  Aerosol cans or pressurized containers
-  Selfie sticks, professional camera equipment; tripods, battery packs, large commercial video cameras
-  Laser pointers
-  Remote controlled aircraft or unmanned aircraft systems (drones)
-  Pets or animals of any kind (with the exception of service animals).
-  Water guns, toy/replica weapons, squirt bottles, soap bubbles, etc.
-  Beach balls, frisbees, confetti, balloons, brooms, skateboards, roller blades, skates, etc.
-  Bottles, cans, coolers, containers.
-  Any other items deemed to be inappropriate or dangerous by the club or venue management.
-  Prohibited items discovered during inspections at the Arena entrances must either be returned to owner's vehicle or discarded. The Arena will not provide a storage area for these items. Unlawful items that are discovered during security inspections are subject to confiscation and the person in possession of those items subject to arrest. Guest arriving by mass transit must take particular caution not to bring any prohibited items, as no exceptions will be made.







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[4] Prohibited Items Strictly Permitted For Approved Supporter Groups

The following items should be considered permitted for recognized supporter groups, only when the supporter group is in good standing with both the League and the Club, and their behavior at all times conforms to venue regulations & the Fan Code of Conduct.

-  Drums, horns, and other musical instruments (club or venue may limit the number or type)
-  Flags on PVC poles that are hollow and stand at 6 foot or lower.
-  Banners, flags, and signage that meet the following criteria:
 - All banners, flags, and signage should be inspected to ensure compliance to this policy.
 - Banners, flags, and signage is a privilege and should at all times support the club, the match, or a past player or accomplishment
 - Messages should not be commercial, political, offensive, or in poor taste.
 - Do not unreasonably obstruct the view of the spectators outside of the supporter section, cover existing stadium signage, or present a public hazard by blocking aisles, walkways, or stairs.
 - Are not taped, glued, or secured using an adhesive of any kind.
 - Do not in any way damage the stadium walls, paint, railings, glass, or other stadium property.
 - Are not constructed of wood, metal, or other materials that may cause harm to others as determined by the venue/ event management.
 - Cannot be used as a projectile.
-  All TIFO must be checked by the club before it is brought into the venue. Any violations will be the responsibilities of both the club and the supporters and sanctions for future games may be necessary. This inspection will take place at 5:30pm on match day.

[5] Alcohol Policy



-  Alcohol service ends at the 55th minute of the match.
-  Adult fans of age that choose to consume alcoholic beverages will do so in a responsible manner.
 - Intoxicated patrons will be denied entrance to the stadium.
 - Public intoxication is grounds for ejection from the stadium with no ticket refund.
-  We ask that any supporter leadership refrain from becoming overly intoxicated.
-  **FOOD AND DRINK POLICY**
 - Food is permitted into Red Bull Arena. Any outside food must be in a clear 12"x12"x3" gallon sized bag or smaller for inspection with all items inside being visible.
 - One sealed non-alcoholic beverage of less than 20 ounces may also be brought in (seal will be broken and cap taken before entering Arena).





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[6] Ticketing & Seating

-  Visiting Supporters are going to be seated in Sections 219, 220, and 221
-  Tickets are \$20 per person, regardless of group size and can be purchased through Chris Stasiuk and our box office.
 - Ticket Will Call is available for supporters on day of game, upon request, at Gate B1 Box Office.
 - Any tickets not distributed before the match can be left with DJ and brought to Gate B1 Box Office where they will be distributed. (Gate B1 Box Office is located near the flagpoles)

[7] Security & Safety

-  There will be a dedicated security supervisor and security team in the visiting supporter section at all times.
-  A dedicated member of the Red Bull Arena operations staff will also be dedicated to the visiting supporters.

[8] Red Bull Arena Code of Conduct

*WE ENCOURAGE ALL SUPPORTER GROUP MEMBERS TO REVIEW THE MLS CODE OF CONDUCT AT:
www.mlssoccer.com/fans/code-of-conduct*

The New York Red Bulls and Major League Soccer are committed to creating a safe, comfortable and enjoyable soccer experience for all guests in and around our stadiums. MLS fans have a right to expect an environment where:




- Fans are encouraged to cheer, sing and otherwise support their team while remaining respectful and courteous to their fellow patrons, referees, opposing team players and fans.
- Fans enjoy the soccer experience free from fighting, thrown objects, attempts to enter the playing field, political or inciting messages, and disorderly behavior, including foul, sexist, racial, obscene or abusive language or gestures.
- Fans comply with requests from stadium staff regarding stadium policies and emergency response procedures.
- Fans promptly and carefully return the ball to a stadium staff member or the ball kid on the sidelines in the event that a soccer ball enters the stands.
- Alcoholic beverages are consumed in a responsible manner and only by those of legal age.
- Fans conduct themselves in a lawful manner to avoid incidents in the stadium and surrounding areas.



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[9] Supporter Group Self-Policing Policy

-  The Red Bulls support the notion of visiting supporter groups self-policing each other while at Red Bull Arena. During the pre-game meeting, Red Bull Arena security will identify three to five supporter group leaders and will lean on them to monitor their group should something take place inside the section.
 - These leaders will be approached to handle potential problems within the group.
-  If an issue arises that requires security to take control of the situation, they will do so as they see fit.
-  Supporter groups are expected at all times to behave in line with stadium regulations and the MLS Fan Code of Conduct. Self-policing should always be interpreted as action they may take before the fact. Once a fan or supporter commits a breach of law, stadium regulation, or fan code of conduct it is the responsibility of the stadium authorities or the police to determine the correct course of action appropriate for the circumstances.

[10] Stadium Map










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[11] Post Game Plans & Gate Information (Egress)

-  At the conclusion of the match, ALL visiting supporters must remain in their section for a minimum of 15 minutes.
-  Once the security supervisor deems the concourse clear enough, stadium security personal and Harrison PD will escort the group out of their section and out through Gate C1.
-  Upon exiting the stadium, a Home Club Liaison, security and Harrison PD will remain with the supporters until they are off Red Bull Arena property.

[12] Red Bull New York Affiliated Pubs & Restaurants

-  Home Supporter Bars
 - Boi Na Brasa, Newark NJ
 - Catas, Newark NJ
 - Bello's. Newark, NJ
-  Visiting Supporter Bars
 - O'Donnell's, Harrison NJ - (233 Harrison Ave, Harrison, NJ, 07029)