

## General Information:

### CITY LOCATION:

140 105<sup>th</sup> St East (City Location)  
Saskatoon Sk. S7N 1Z3  
**Phone : 978-7278**  
**Fax : 978-7726**

### RURAL LOCATION:

**Phone : 978-7279**  
**Fax : 978-7282**  
**Less than 10 minutes East of Saskatoon!**

## Office Hours:

### CITY LOCATION:

Monday-Friday 7am-7pm Daycare ends at 6pm  
Saturday 9am-5pm  
Sunday 12-5pm

### ACERAGE LOCATION:

Monday – Saturday 7am-7pm  
Sunday 12-6pm (no daycare Sunday)

(offices are closed on Sundays of long weekends, daycare closes at 6pm daily at both locations)

## Introduction:

Playful Paws Pet Center offers a wide variety of services to meet your pets' needs. We have two locations to serve you and your pets. Our city location offers doggie daycare, dog and cat boarding, dog and cat grooming, pet food and supplies as well as an attached full service veterinary clinic. The City Location offers 3 large separate play parks, two of which have outdoor play yards. Your dog(s) are placed with playmates of similar size, play style and temperament. Our Rural Location offers dog boarding, daycare and a selection of food and treats. The Rural location has indoor/outdoor runs as well as a large fenced outdoor play yard and an indoor play yard for inclement weather situations. All pets that enter our facilities must be on a leash, harness or in a carrying case. If you happen to forget your leash, we can provide you one to use for the day. If you regularly use training or pinch collars, please bring a flat collar for your dog as well. Studded or spiked collars are not permitted in dog parks as they pose a safety hazard to other dogs. All dogs must also wear a name tag. If you do not have one, we have a variety available for purchase. All dogs that come to our Saskatoon City Location must be spayed or neutered. Puppies must be spayed or neutered by 6 months of age. Boarding and Daycare services are available for unaltered dogs at our rural location only. Please note that we cannot accept Pit Bulls, Staffordshire Terriers (Amstaffs) at the city location. We do accept them at our Rural Location, where it is much more calmer for them.

## Vaccination Requirements:

Current standard vaccinations are mandatory for all animals that come into Playful Paws Pet Center. Proof of vaccinations from your veterinarian stating when vaccinations were given and the date of expiration must be provided before your dog will be admitted. The required vaccinations for dogs are DAPP (Distemper and Parvovirus Combination) and Rabies. Since your dog will be in contact with many other playmates, we highly recommend Bordatella (canine cough vaccine) and a preventative flea, tick and lice treatment such as Advantage or Revolution. Puppies are welcome provided they have received two sets of vaccinations. Cats require the FVRCP (Viral Rhinotracheitis, Calicivirus, Panoleukopenic Combination) as well as Rabies vaccinations.

## Information Changes or Paperwork:

New customers will be asked to fill out a profile on their pet so we can better understand their likes, dislikes, medical requirements and other special requests. You will also be required to sign our daycare/boarding contract and present your pets current vaccination records. If any of your personal information changes such as address, phone number, veterinarian, emergency contact or your pets medical status, please inform us as soon as possible. It is very important that we have accurate information on file.

## Veterinary Clinic:

We are proud to be Saskatoon's only pet care facility with a full service on site veterinary clinic. The clinic offers a wide range of services to our clients as well as the general public. For your convenience, your dog can see the vet while they are at our City location for daycare or boarding. All you have to do is setup and appointment at the clinic and we will handle the rest. For more information or to make a veterinary appointment call **978-7278 OPTION #1**.

## **Daycare:**

Supervised Doggie Daycare is available at our city location Monday-Friday 7am-6pm, Saturdays from 9am-5pm and Sundays from Noon-5pm. Our rural location offers supervised daycare Monday-Saturday 7am-6pm. Doggie daycare is an excellent environment for exercising and socializing your dog. Most dogs do very well in our daycare setting however not all dogs cope well in a group environment for extended periods. We offer your dog a free trial day to ensure they are good candidates for our facility. Dogs that are not approved for daycare at our city location will be referred to our rural location as it offers groups of dogs that are much smaller. If your dog is not approved for daycare at either location, this is no way a reflection of the owner or dog, it simply means that our environment is not right for your pet.

Feeding is generally not necessary during daycare however specific medical conditions or special requests will be accepted. If your dog requires feeding during daycare, they will be fed and spend one hour out of the park to prevent stomach upset. Fresh water is always available for daycare dogs in all parks and at several stations. After daycare, some dogs may be extremely thirsty as they may have been too distracted or excited to drink enough water throughout their day. Your dog may also be extremely tired or lethargic, this is normal especially if your dog is not accustomed to daycare. Most customers say their dogs fall asleep in the car before they leave the parking lot!

**There are some risks to your dog that you should be fully aware of when your dog(s) are in daycare or boarding.**

- **Your dog may get cuts or bruises. Dogs are a lot like kids at a playground and sometimes they play rough.**
- **Your dog will be exposed to many other dogs and as a result they may pick up a minor illness from another dog such as a stomach virus or canine cough.**
- **Your dog may pick up parasites such as fleas, ticks and lice.**
- **Your dog may have stiff or sore muscles the next day from playing and running. Some dogs forget to stop and rest during the day especially if they are not accustomed to daycare yet.**
- **Our floors and play yards have a variety of surfaces such as gravel, sand, concrete, linoleum and tile. Dogs who are not accustomed to extended periods of play on these types of surfaces may get irritated pads on their paws.**
- **Your dog may eat rocks while in the outdoor yard, in rare cases a rock can get lodged in a dog's stomach or intestines. Please inform the office staff if your dog is known to eat rocks so that we can put him/her in the outdoor sand yard.**
- **We will occasionally provide customers with "report cards" so that you are aware of your dogs' behavior and play habits. We believe honest communication about your pets stay is important and will help ensure that you are aware of your dogs' behavior or play style in our facility.**

## **Boarding:**

Playful Paws Pet Center offers both short and long term boarding for both cats and dogs. Your dog will be placed into daycare during the day with the other dogs as well as our staff members. The dogs play inside and outside throughout the day and go to their rooms or kennels twice daily for one hour to eat and rest. After a long day of play the dogs are placed back in their sleeping areas for a good nights' rest. When boarding with us all you need to bring is, your pets leash, collar food and medication (if required). We can supply food for your dog or cat (fees may apply) but it is best for your pet if they stay on their regular diet to avoid stomach upset. You are also welcome to provide treats and a toy for your pet if you'd like. We do not require any bedding, dishes or crates and would encourage customers to leave these items at home to avoid loss or damage. If you transport your pet to our facility in a crate we would be happy to store it during your pets stay. Please allow yourself a few extra minutes when dropping off your pet. At check in you may be asked to verify pick up dates, emergency contact information, feeding instructions, veterinary information as well as medical requirements. If you are visiting us for the first time, you will also need to complete the required paperwork and provide vaccination records. Your pet is important to us therefore the most up to date, accurate information allows us to provide the best possible stay at our facilities.

**Please Note: We do not allow you to visit your pet during their stay. Although we fully understand how much you may miss your pet, it may cause your pet additional separation anxiety or stress to see you and not be going home. We do offer tours of our facility so you may see where your pet will be spending their time however due to safety and liability issues we cannot allow customers to directly interact with the dogs in the play parks or sleeping areas. Your dog may become very excited or protective if they see you and this could disrupt the behaviour of the entire group.**

## **Cat Boarding:**

Cat Boarding is available at the City Location only. Each cat who boards with us gets his or her own individual condo for their stay. If you are boarding more than one cat, they can be placed together if you prefer. The cats are also given individual roaming time throughout the day and we provide them with toys, scratching posts and climbing trees. Our cat rooms have large windows and tranquil music to enhance their stay and reduce stress. Cats are fed and litter is changed twice daily, fresh water is always available. We know your cat will love staying with us! Don't forget that we also offer Cat grooming!

## **Full Service Grooming:**

Playful Paws Pet Center offers full service grooming at our City Location. Our groomers offer a wide range of services including full grooms, King/Queen for a Day packages, nail trimming/grinding and the basic bath, brush and blow dry. Grooming services are available Monday – Saturday and most packages include free daycare. Grooming can also be arranged during your pets boarding stay, just make arrangements when you drop off and your dog will go home looking beautiful. Grooming services are not offered at our Rural location however we can provide a basic bath for your dog. Please call the offices for more information or details on our grooming packages.

## **Pet Shop:**

We offer a wide range of pet food (including raw), treats, toys, leashes, collars & beds. We often bring in new and exciting products as well as the basic necessities so feel free to browse next time you are in. Similar to our Grooming Loyalty Card, we also offer a Frequent Buyer's Rewards Card. Every purchase you make (over \$5) will earn you a stamp on your card, once the card is full you may redeem for a \$40 merchandise credit.

## **Rescue Programs:**

Playful Paws Pet Center is proud to support local rescue dog programs. We provide housing, rehabilitation and assist in facilitating adoptions or finding foster parents for dogs in need. For more information on dogs available for adoption or how you can help please call our front office staff. If they are unable to answer all your questions, they can refer you to the organization or group that we work with.

## **Rates, Fees and Booking Instructions:**

To book your dog in for daycare, grooming or boarding, simply contact our office staff at your preferred location. Drop In's are welcome at our City Location provided your dog has previously used our facility. Due to the capacity restrictions at our Rural Location, we recommend that you book ahead.

## **Holidays and Long Weekends:**

Holidays and long weekends are our busiest times of the year. We are usually booked to full capacity so we strongly recommend that you book early for these busy times to secure a spot. We provide extra staffing on holidays to ensure that quality of your pets stay remains consistent and that they receive full attention. In order to help offset these costs and to ensure that our customers honor their bookings we charge booking fees for stays during peak times. There is a \$20 fee for all long weekends with the exception of Christmas. For Christmas bookings, we require a \$100 deposit to be paid at the time of booking. Of the deposit, \$50 will be non-refundable and the remaining \$50 will be credited towards your final bill. The deposit portion is refundable provided that you cancel prior to November 30<sup>th</sup>. Failure to show up without notification could result in pre-payment requirements for future stays. Fees are applicable at both locations.

## City Location:

### Daycare

#### New dog first day trial - FREE

\$20/day first dog

\$12/day additional dog same owner

20 Day Passes are available for \$340.00 Save \$60!

Plus receive a free day when you purchase a day pass!!

Passes never expire but they are non-transferrable and non-refundable

### Boarding:

First dog = \$30/night

Second Dog = \$20/night (same owner)

Third Dog = \$15/night (same owner)

**Cat Boarding** = \$17/night

Additional Cat = \$15/night (same owner)

## Acerege Location:

Our acerege location is conveniently located less than 10 minutes East of Saskatoon on Highway 16. This 10 acre acreage setting is ideal for dogs that that need to be socialized in smaller groups or for dogs that cannot be directly socialized with other dogs for various reasons. Dogs at this location are generally exercised in an outdoor environment. There are two kennel buildings, one for large dogs and one for small/medium dogs. All dogs have their own runs and are given plenty of supervised play time in our large fenced outdoor play yard. An Indoor play yard is also available for inclement weather situations. We accept unaltered dogs at this location for your additional convenience. Due to the individualized care, extended hours and limited (40 dog) capacity, our rural location rates are a bit higher. We recommend booking early to ensure availability at this location.

### Boarding:

First dog = \$30/night

Second Dog = \$20/night (same owner)

Third Dog = \$15/night (same owner)

We can also transport your dog for a \$15 Transportation charge from City to Rural location or vice versa.

## DIRECTIONS TO OUR ACERAGE

Leave Saskatoon via Highway 16 East

Drive 2.5 km past Boychuk Drive

Take your first RIGHT onto the service road (Haight Rd Sign)

Immediately turn left onto RR3044 grid

Travel a short distance to RR3044 Haight Road and TURN RIGHT

Take an immediate left into the acreage driveway