



NCFE Level 2 Certificate in Understanding Working in the Health Sector (QCF)

Qualification Number 601/4128/1

Qualification Context

This qualification is designed for learners interested in, or new to, working in the health sector. It would benefit those working within the sector to support their progression and personal development into a wide range of health care roles both NHS and private.

Student Profile

This Level 2 Certificate in Understanding Working in the Health Sector(QCF) is aimed at Learners who are considering, or starting out in, a career in the health sector. It equips Learners with underpinning knowledge and understanding of the sector and roles within it. This qualification develops the knowledge and understanding needed to become an effective member of a health care team.

Aims

The aims of this course are to allow students to develop a knowledge and understanding of the following aspects of working in health sector occupations:

- Role of the healthcare worker
- Communication skills
- Personal development in the health sector
- Health, safety and security in the health sector
- Understanding quality standards
- Equality, diversity and inclusion

Students may register at any time and have a full year to complete their studies. The course will take around 125 hours of study to complete.

Study Method

The course is designed for study by distance learning. Students receive course manual, assignments and studyguide plus tutor support by mail and email. You can start at any time and plan your studies over a period of up to one year from the time of enrolment. The course study pack provides everything you require to complete the qualification, and no work placement is required.

Assessment

Each unit is followed by a written assignment (comprising a portfolio of evidence of learning), which is submitted and then marked by your tutor. Each portfolio will consist of a mixture of knowledge and understanding based tasks requiring text based / essay style answers.

Once marked, student receive feedback on their work from their tutor and should it be required there is the opportunity to amend and re-submit the work.

Course Accreditation

This course provides successful students with a qualification from NCFE, listed on the Qualifications and Credit Framework Database: NCFE Level 2 Certificate in Understanding Working in the Health Sector; QCF Qual No: 601/4128/1. NCFE is recognised as an Awarding Organisation by the qualification regulators for England, Wales and Northern Ireland, who are: the Office of the Qualifications and Examinations Regulator (Ofqual) in England, the Welsh Government, and the Council for Curriculum, Examinations and Assessment (CCEA) in Northern Ireland.

Pack/Course Contents

Your study pack is dispatched in full at the time of enrolment and provides all you need to complete your studies:

- Studyguide
- Comprehensive study notes for each element of the course
- Self-assessment activities
- Assignments
- Tutor support
- Assignment marking & feedback
- Certification

Price and Payment Methods

Please refer to current price list

Summary of Course Units

The list below indicates the course structure and six study units, showing the list of accredited qualification units, the number of credits provided by each completed unit, and the guided learning hours associated with each unit.

Unit 1 Understand the role of the healthcare worker (Y/506/6055)

This unit provides the knowledge required to understand the nature of working relationships, working in ways that are agreed with the employer and working in partnership with others.

Guided learning hours: 20

Credit value: 3

Level: 2

Unit 2 Communication skills for working in the health sector (H/506/5670)

This unit covers the different forms of communication in the health sector. Learners will become aware of the different people they may need to communicate with and the importance of establishing the appropriate form of communication for individuals. They will also investigate the importance of completing accurate records and maintaining confidentiality.

Guided learning hours: 20 Credit value: 3 Level: 2

Unit 3 Personal development in the health sector (H/506/6057)

In this unit learners will identify their own personal development needs and how feedback and reflection can support their personal development.

Guided learning hours: 10 Credit value: 2 Level: 2

Unit 4 Health, safety and security in the health sector (D/506/6056)

This unit aims to give learners an understanding of how they can assist in maintaining health, safety and security in a healthcare environment. It covers aspects such as identifying risk; relevant legislation and workplace policies and procedures; how to respond to emergency situations; and how to report issues.

Guided learning hours: 25 Credit value: 3 Level: 2

Unit 5 Understand quality standards in the health sector (M/506/6059)

This unit aims to give learners an understanding of how to deliver quality standards of service that address legislation, policies and procedures in the health sector. They will investigate how organisations monitor, evaluate and maintain these standards and which resources can support them.

Guided learning hours: 20 Credit value: 2 Level: 2

Unit 6 Equality and diversity in the health sector (Y/506/5679)

This unit develops learners' understanding of the importance of equality and diversity in the health sector. Learners will understand that it's everyone's responsibility to act in ways that support equality and diversity and how to respond to behaviour that is discriminatory.

Guided learning hours: 25 Credit value: 3 Level: 2