



*John H. Boner Community Center, Near Eastside*

### **The Consumer Advocacy Project Mission**

Protecting the consumer rights of individual residents of the Near Eastside community and planting the seeds for a secure future.



This project was made possible by a 2014 *Cy Pres* award from the Marion County Circuit Court to ILS and Heartland.

## **Who We Are**

### **Indiana Legal Services, Inc.**

Ensuring equal access to justice through free legal representation and advice to low-income individuals in civil matters

#### **Contact Us**

Phone: 317-631-9410

Web: [www.indianalegalservices.org](http://www.indianalegalservices.org)

### **Heartland Pro Bono Council, Inc.**

Connecting low-income individuals with civil legal needs to volunteer attorneys

#### **Contact Us**

Web: [www.heartlandprobono.org](http://www.heartlandprobono.org)

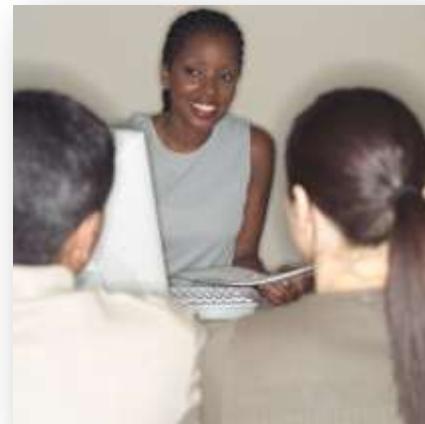
### **John H. Boner Community Center**

Improving the quality of life on the Near Eastside of Indianapolis

#### **Contact Us**

Phone: 317-633-8210

Web: [www.jhbcc.org](http://www.jhbcc.org)



**DO YOU HAVE A LEGAL ISSUE AFFECTING YOUR FINANCIAL HEALTH? ASK ABOUT THE CONSUMER ADVOCACY PROJECT**



A joint project of Indiana Legal Services, Heartland Pro Bono Council & the John H. Boner Community Center



Indiana  
Legal  
Services,  
Inc.





## The Consumer Advocacy Project

is a joint project of Indiana Legal Services, Inc. (ILS), the Heartland Pro Bono Council, Inc. (Heartland) and the John H. Boner Community Center (Center) in the Near Eastside community of Indianapolis.

ILS provides one-on-one free legal consultation and legal assistance to individuals\* working with the Center's Financial Foundations staff to meet their financial goals. In addition, ILS provides consumer education through brochures, and in 2015, through live self-help clinics, with support from Heartland volunteers and the Center.

Heartland develops and maintains a pool of private volunteer attorneys who represent individuals *pro bono* to address specific consumer rights issues. Heartland is also responsible for training the volunteer attorneys and supporting them during the representation of consumers, with assistance from ILS.

\*income guidelines apply

The Indianapolis-based ILS attorney is available at the John H. Boner Community Center to help individuals with legal issues involving consumer rights abuses. The attorney is on-site at the Center each week on Mondays, Wednesdays, & Fridays.

Please **contact your financial coach** at the Center to set an appointment with the ILS attorney or to check what time of day the attorney will be on-site. If you do not have an assigned financial coach, please request one at the Center.



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"We have been interested in assisting Near Eastside residents on consumer matters for some time," said Norman Metzger, ILS executive director. "With strong partners, and now the funding, I am excited over the prospect of helping families achieve greater financial stability by curbing consumer rights abuses ... in Indiana."

*Indiana Lawyer*, September, 2014

### Legal Assistance

We provide legal assistance with predatory lending and other financial issues, such as:

- Pay day loans/cash advances: obtained at a store or online
- Auto title loans
- Pawn shop loans
- Rent-to-own
- Federal tax debt
- Debt collection
- Repossessions
- Wage garnishment
- Credit reporting
- Bankruptcy
- Foreclosure prevention

