



## **HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA**

As of 06 August 2015

The following institutions have hearing loops installed. Most only have hearing loops in limited areas of the building.

Hearing looped venues are listed by county and by type of facility:

### **NEW YORK STATE**

#### **New York City**

##### Public Facilities

##### **IDNYC**

All IDNYC enrollment centers are equipped with hearing loops to ensure accessibility for hard of hearing applicants.

Locations are listed at <http://www1.nyc.gov/site/idnyc/card/locations.page> .

Website <http://www1.nyc.gov/site/idnyc/index.page> .

##### **MTA subway system station booths**

[http://web.mta.info/accessibility/station\\_booths.htm](http://web.mta.info/accessibility/station_booths.htm)

All subway information booths in stations in the Bronx, Brooklyn, Manhattan and Queens are looped.

##### **MTA subway system Help Points**

[http://web.mta.info/accessibility/station\\_booths.htm](http://web.mta.info/accessibility/station_booths.htm)

The upper portion of the Help Point is a bright blue light and the lower portion is silver with two buttons: one marked "emergency" and the other marked "information." By pushing the appropriate button, subway riders are able to remotely connect with a person who can give directions to another subway station or send help in an emergency. Help Points are generally attached to a support column or a wall and are easily located by the bright blue light.

All Help Points are installed with hearing loops; simply set your hearing aid to the t-coil setting, press the appropriate button on the Help Point and wait for the operator to speak to you.

## **New York City Taxi and Limousine Commission, Taxi of Tomorrow**

[http://www.nyc.gov/html/media/totweb/taxioftomorrow\\_home.html](http://www.nyc.gov/html/media/totweb/taxioftomorrow_home.html)

Beginning 1 September 2015, New York City will require taxi owners who are replacing yellow taxis to replace them with vehicles that meet the new standards for accessibility, including hearing loops. It will take several years until all vehicles have hearing loops. Customers should look for the hearing loop logo on the outside of the cab.

The new rule only applies to yellow taxis. It does not apply to green outer borough taxis, although if the owners buy the Nissan MV200s, those cars will have a loop; nor do the new standards apply to black cars, or car service vehicles.

## **Bronx**

### **Public Facilities**

#### **Bronx Zoo**

2300 Southern Blvd

Bronx, NY 10460

718-367-1010 general information

718-220-5103 guest relations

<http://bronxzoo.com/visitor-info/accessibility>

There are hearing loops at the Congo Gorilla Forest and, during feeding times, at the Sea Lion exhibit

#### **The New York Botanical Garden**

2900 Southern Boulevard

Bronx, NY 10458

718-817-8649

<http://www.nybg.org/visit/accessibility.php>

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible hearing loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.

For more information see the audio guide list at the end of this document.

#### **Yankee Stadium**

East 161<sup>st</sup> Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email [disabled\\_services@yankees.com](mailto:disabled_services@yankees.com)

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this document.

## Brooklyn

### Businesses

#### **Gristedes Pharmacy**

101 Clark Street

Brooklyn, NY 11201

718-855-0132

<http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13>

Pharmacy counter is looped.

### Public Facilities

#### **Barclays Center Arena**

620 Atlantic Avenue

Brooklyn, NY 11217

212-359-6387

<http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide>

The following locations are hearing looped:

on the Ticketmaster Main Concourse: Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112), at American Express Box Office: GEICO Atrium Entrance: 2 ticket selling windows; Emblem Health Dean Entrance: 1 ticket selling window on Suite Level A: Clinton Hill Burgers (near section 110-109)

on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

#### **JASA Senior Alliance Senior Center**

161 Corbin Place

Brooklyn, NY 11235

212-273-5272

<http://www.jasa.org/>

Main meeting room has a hearing loop.

## Manhattan

### Businesses

#### **Apple Store – SoHo branch**

103 Prince Street at corner of Greene Street

New York, NY 10012

212-226-3126

<http://www.apple.com/retail/soho/>

Hearing loops are installed in tutorial areas.

**Bank of America**

Bank of America Tower

One Bryant Park (115 West 42<sup>nd</sup> Street at corner of Sixth Avenue)

New York, NY 10036

212-764-0694

[http://locators.bankofamerica.com/locator/locator/115\\_W\\_42nd\\_St\\_10036\\_NEW\\_YORK\\_NY/bank\\_branch\\_locations/](http://locators.bankofamerica.com/locator/locator/115_W_42nd_St_10036_NEW_YORK_NY/bank_branch_locations/)

Teller window at end is looped.

**Capital One Bank**

1345 Third Avenue at 77<sup>th</sup> Street

New York, NY 10075

212-535-3810

<http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075>

Hearing loops are available at two teller windows and one service desk.

**Chase Bank**

214 Broadway at Fulton Street

NY, NY 10007

212-528-2496

<https://locator.chase.com/>

<https://www.chase.com/resources/customer-service>

All four teller windows have hearing loops.

**Duane Reade**

1524 Second Avenue at 79<sup>th</sup> Street

NY, NY 10075

646-422-1023

<http://www.walgreens.com/locator/duane+reade-1524+2nd+ave-new+york-ny-10075/id=14236>

The pharmacy counter is looped.

**Duane Reade**

1091 Lexington Avenue at 77<sup>th</sup> Street

NY, NY 10075

212-794-7100

212-355-5944

<http://www.walgreens.com/locator/duane+reade-1091+lexington+ave-new+york-ny-10075/id=14292>

The pharmacy counter is looped.

**Fairway Market**

2127 Broadway at 74<sup>th</sup> Street

New York, NY 10023

<http://www.fairwaymarket.com/stores/>

212-595-1888

Deli counter is looped.

**Gristedes Pharmacy**

225 Ninth Avenue, at 24<sup>th</sup> Street

New York, NY 10011

212-807-0950

<http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4>

Pharmacy counter is looped.

**Gristedes Pharmacy**

25 Waterside Plaza & FDR Drive

New York, NY 10010

212-725-6442

<http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6>

Pharmacy counter is looped.

**Gristedes Pharmacy**

686 North Main Street

Roosevelt Island, NY 10044

212-371-2680

<http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5>

Pharmacy counter is looped.

**Riverside Memorial Chapel**

180 West 76<sup>th</sup> Street

New York, NY 10023

212-362-6600

<http://www.riversidememorialchapel.com/>

Three chapel rooms have hearing loops.

**Shake Shack, (Upper West Side)**

366 Columbus Avenue at 77<sup>th</sup> Street

New York, NY 10024

<http://www.shakeshack.com/location/upper-west-side/>

646-747-9770

Order line on left side (or back depending on where you are standing) has a

hearing loop installed.

**Shake Shack (East Side)**

154 East 86 Street (Lexington-Third)

New York, NY 10028-2107

646-237-5035

<http://www.shakeshack.com/location/upper-east-side/>

**Shake Shack (Battery Park City)**

215 Murray Street (between West Street and North End Avenue)

New York, NY 10282-5651

646-545-4600

<http://www.shakeshack.com/location/battery-park-city/>

## Places of Worship

### **Brotherhood Synagogue**

28 Gramercy Park South (East 20<sup>th</sup> Street)

New York, NY 10003

212-674-5750

<http://brotherhoodsynagogue.org/>

Sanctuary is equipped with a hearing loop.

### **Congregation Rodeph Sholom, Schafler Forum**

7 West 83 Street

New York, NY 10024

212-362-8800

<http://rodephsholom.org/about/facilities/>

The Schafler Forum, a banquet ballroom, is equipped with a hearing loop.

### **Christ and St. Stephen's Episcopal Church**

120 West 69<sup>th</sup> Street

New York, NY 10023

212-787-2755

<http://www.csschurch.org/?page=services&id=11>

Sanctuary and undercroft are equipped with hearing loops.

### **Church of the Village (Methodist)**

201 West 13<sup>th</sup> Street at Seventh Avenue

New York, NY 10011

212-243-5470

<http://churchofthevillage.org/>

Sanctuary is equipped with a hearing loop.

### **Epiphany Roman Catholic Church**

375 Second Avenue at 22nd Street

New York, NY 10009

212-475-1966

<http://epiphanychurchnyc.org/>

First five pews in front of the pulpit are looped.

### **Temple Emanu-El**

1 East 65<sup>th</sup> Street at Fifth Avenue

New York, NY 10065

212-744-1400

[http://www.emanuelnyc.org/simple.php/wor\\_shabbat](http://www.emanuelnyc.org/simple.php/wor_shabbat)

Hearing loops are installed in the Fifth Avenue sanctuaries.

## Public Facilities

### **Amtrak, New York City Penn Station**

234 West 31<sup>st</sup> Street  
Eighth Avenue and West 31<sup>st</sup> to 33<sup>rd</sup> Streets  
New York, NY 10001  
800-872-7245

<http://www.amtrak.com/>

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

### **Center for Hearing & Communication**

50 Broadway, 6<sup>th</sup> floor  
New York, NY 10004  
917-305-7700

<http://www.chchearing.org/contact-us>

The Assistive Devices Center room has been looped. Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome, but it is always best to call to confirm at 917-305-7766.

### **Children's Museum of Manhattan (CMOM)**

The Tisch Building  
212 West 83<sup>rd</sup> Street  
New York, NY 10024  
212-721-1223

<http://www.cmom.org/visit/accessibility>

Hearing loops are currently installed in four sections of the "eat, sleep and play" exhibit which will close in September 2015. A new exhibit will open in its place later in September and will also have hearing loops installed.

### **Cloisters Museum and Garden**

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

### **David Rubenstein Atrium at Lincoln Center**

Broadway between 62<sup>nd</sup> and 63rd  
New York, NY 10023  
212-875-5000

<http://atrium.lincolncenter.org/index.php/accessibility>

The ticket counter is looped.

### **Ellis Island Museum**

Ellis Island  
New York, NY 10004-1467  
212-363-3200

<http://www.nps.gov/elis/index.htm>

A hearing loop was installed in the theater. For information about the t-coil compatible guided tour, see the audio guide list at the end of this document.

**The Frick Collection**

1 East 70<sup>th</sup> Street  
New York, NY 10021  
212-288-0700

<http://www.frick.org/visit/museum/accessibility>

A hearing loop has been installed in the Music Room where the film *Introduction to the Frick Collection* is shown and where lectures, concerts and other programs are also held. For information on the t-coil compatible audio tour see the audio guide list at the end of this document.

**Gershwin Theater**

222 West 51<sup>st</sup> Street, between Broadway and Eighth  
New York, NY  
212-586-6510

[http://gershwintheatre.com/patron\\_services.php](http://gershwintheatre.com/patron_services.php) for information on the theatre

<http://www.wickedthemusical.com> for ticket purchase for Wicked: the Musical

A hearing loop has been installed in the theatre.

**Grand Central Terminal**

See listing under Metro North, Grand Central Terminal

**Guggenheim Museum**

1071 Fifth Avenue at 89<sup>th</sup> Street  
New York, NY 10128-0173  
212-423-3500

<http://www.guggenheim.org/new-york/visit/accessibility>

Hearing loops have been added to the admission, information and retail desks. For information about smartphone app for the hard of hearing see the acoustiguide/audio guide list at the end of this document.

**Hearing Health Foundation**

363 Seventh Avenue, 10<sup>th</sup> floor  
New York, NY 10001  
212-257-6140

<http://hearinghealthfoundation.org>

This is the office of a non-profit organization; meeting room has loop installed.

**Intrepid Sea, Air and Space Museum**

One Intrepid Square  
Pier 86, Twelfth Avenue and West 46<sup>th</sup> Street  
New York, NY 10036-4103  
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

The main theater is looped, as is a portable podium for special events, and loops and captions are throughout the ship. The Shuttle exhibit has a hearing loop installed. For information on the t-coil compatible audio tour, see the audio guide list at the end of this document.



**Jewish Museum**

1109 Fifth Avenue at 92<sup>nd</sup> Street

New York, NY 10128

212-423-3200

<http://thejewishmuseum.org/visit#accessibility>

The admissions desk, coat check, Cooper Shop, Goodkind Media Center, and Floor 4 information desk are each equipped with hearing loops. An exhibit series, *The Television Project: Highlights from the National Jewish Archive of Broadcasting*, will open on September 25, 2015, in a new gallery equipped with a hearing loop. The first exhibit in the series will be *The Television Project: Picturing a People* and will be followed in the future by related exhibits in the same looped gallery.

T-coil compatible hearing loop technology is available when there is exhibition-related audio in the galleries.

**Lincoln Center Vivian Beaumont Theater**

150 W 65 Street

New York, NY 10023

212-501-3100

<http://www.lct.org/visit/accessibility/>

The Vivian Beaumont Theater is now equipped with a hearing loop.

**Lower East Side Tenement Museum**

103 Orchard Street

New York, NY 10002

212-982-8420

[http://www.tenement.org/vizinfo\\_ada.html](http://www.tenement.org/vizinfo_ada.html)

The orientation film, *An American Story*, is shown in the Visitors Center which has a hearing loop. The media program *The Moores: an Irish Family in America* is equipped with a hearing loop. Ticketing and retail counters, as well as public programming areas are equipped with t-coil compatible hearing loops. Portions of the [Shop Life](#) and [Irish Outsiders](#) tours include audio-visual elements equipped with hearing loops

**Lunt-Fontanne Theatre**

205 W 46th Street

New York, NY 10036

877-250-2929

[http://luntfontannetheatre.com/patron\\_services.php](http://luntfontannetheatre.com/patron_services.php)

This theatre is equipped with a hearing loop.

**Madison Square Garden**

4 Pennsylvania Plaza

(Seventh Avenue between W 31<sup>st</sup> Street & W 33<sup>rd</sup> Street)

New York, NY 10001

Disabled Services 212-465-6034 M-F 9:30-4:30

<http://www.thegarden.com/about/disabled-services.html>

Hearing loops are installed at the box office and guest services.

**Marseilles Residence of the West Side Federation for Senior and Supportive Housing**

230 West 103<sup>rd</sup> Street

New York, NY 10025-8717

212-663-6000

<http://bloominplace.org/resource/induction-loop-installed-in-marseilles-community-room>

Community room has a hearing loop installed.

**Metro North, Grand Central Terminal**

89 East 42<sup>nd</sup> Street at Park Avenue

New York, NY 10017

<http://www.grandcentralterminal.com/>

Ticket booths numbers 6 and 11 have hearing loops installed.

**Metropolitan Museum of Art**

1000 Fifth Avenue at 82<sup>nd</sup> Street

New York, NY 10028-0198

212-535-7710

<http://www.metmuseum.org/visit/accessibility>

The following locations have hearing loops installed: Information and Membership Desks, select Admissions Desks in the Great Hall and in Burke Hall in the Uris Center for Education, as well as at the Concerts and Lectures box office in the Great Hall. Look for the blue signs indicating locations. For information on audio guide tours, see the audio guide list at the end of this document.

**Metropolitan Museum of Art****The Cloisters Museum and Gardens**

99 Margaret Corbin Drive

Fort Tryon Park

New York, NY 10040

212-923-3700

<http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

**Morgan Library and Museum**

225 Madison Avenue at 36<sup>th</sup> Street

New York, NY 10016

212-685-0008

<http://www.themorgan.org/visit/access.asp>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

**Museum of Modern Art**

11 West 53<sup>rd</sup> Street

New York, NY 10019

212-708-9400

<http://www.moma.org/visit/plan/accessibility>

All MoMA theaters, lobby desks, ticketing desks, information desks, membership desk, audio guide desks, the gift shop and one of The Edward John Noble Education Center's classrooms are equipped with hearing loops that transmit directly to hearing aids with T-Coils. One of The Edward John Noble Education Center's classrooms is equipped with hearing loops.

Temporary exhibits may have hearing loops installed where appropriate; call to inquire about specific temporary exhibits.

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

**National Council of Jewish Women, New York Section**

241 W. 72nd Street

New York, NY 10023

212-687-5030

[www.ncjwny.org](http://www.ncjwny.org)

Second floor meeting room has a hearing loop.

**National September 11 Memorial & Museum at the World Trade Center**

200 Liberty Street, 16th Floor

New York, NY 10281

212-312-8800

<http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing>

Hearing loops are installed throughout the Museum wherever there is audio, including in the exhibitions, auditorium, and classrooms. All audio wands in the Museum are also T-coil compatible and have volume-control adjustment buttons. T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

**New York Historical Society**

170 Central Park West at Richard Gilder Way (77<sup>th</sup> Street)

New York, NY 10024

212-873-3400

<http://www.nyhistory.org/visit/plan/accessibility>

For information about the t-coil compatible audio guide tour and presentations in the Robert H. Smith Auditorium, see the audio guide list at the end of this document.

**The New York Public Library**

**Muhlenberg Branch**

209 West 23<sup>rd</sup> Street (near Seventh Avenue)

New York, NY 10011-2379

212-924-1585

<http://www.nypl.org/help/community-outreach/services-for-persons-with-disabilities/assistive-technologies/other-assistive-technologies>

Community room on third floor has a hearing loop installed.

**Penn South (NORC) Social Services, Inc.**

290 Ninth Avenue at 27<sup>th</sup> Street

New York, NY 10001

212-243-3670

<http://pennsouthlive.org/>

Hearing loops have been installed in classrooms 1 and 2 but are presently not available because of an HVAC project in the building.

**Penn Station, Amtrak**

See listing under Amtrak, Penn Station

**Richard Rodgers Theater**

226 West 46<sup>th</sup> Street

New York, NY

212-221-1211

[http://richardrodgerstheatre.com/patron\\_services.php](http://richardrodgerstheatre.com/patron_services.php)

A hearing loop has been installed in this theatre.

**Quest at CWE**

CCNY Center for Worker Education, Bowling Green Campus

25 Broadway, 7th Floor

New York, NY 10004

212-925-6625 X229

<http://www.questonline.org>

Four classrooms and the auditorium are all hearing looped.

**SAGE (Services and Advocacy for GLBT Elders)**

305 Seventh Avenue at West 27<sup>th</sup> Street

New York, NY 10001

212-741-2247

<http://sageusa.org/index.cfm>

Several rooms have hearing loops installed.

**Vivian Beaumont Theater, see Lincoln Center Vivian Beaumont Theater**

**Whitney Museum of American Art**

99 Gansevoort Street

New York, NY 10014

212-570-3600

<http://whitney.org/Visit/Access>

First floor Service locations at the admissions desk, membership desk, and coat check are equipped with hearing loops.

On the third floor, the Hess Theater is equipped with a hearing loop.

In the Laurie M. Tisch Education Center on the third floor, the Hearst Artspace and the Seminar Room are equipped with hearing loops.

The Kaufman Gallery on the fifth floor is equipped with a hearing loop. Some video monitors in the galleries have headphone jacks; you are welcome to plug in your own headset or neck loop.

**Queens**

Businesses

**Boulevard Animal Clinic**

112-49 Queens Boulevard

Forest Hills, New York 11375

718-261-1231

<http://www.centralvets.com/locations-clinics-central-veterinary-associates/forest-hills-pet-veterinarian.php>

Reception area is looped.

**Cross Bay Diner**

160-31 Cross Bay Blvd.

Howard Beach, NY 11414

718-848-9401

<http://www.crossbaydinernyc.com/index.html>

A table top hearing loop is available.

**Cross Bay Chemists**

158-14 Cross Bay Blvd

Howard Beach, NY 11414

718-880-1644

<http://crossbaychemist.com/index.php>

The pharmacy counter is looped.

## Medical Facilities

### **Harmony Hearing & Speech Center, LLC**

161-24 84<sup>th</sup> Street

Howard Beach, NY 11414

718-641-3817

<http://www.harmonyhearing-speechcenter.com/>

Portable table-top loops available.

## Places of Worship

### **St. Helen Roman Catholic Church**

157-10 83rd Street

Howard Beach, NY 11414

718-738-1616

<http://sthelen.org/>

A hearing loop has been installed in the sanctuary.

## Public Facilities

### **Citifield Stadium**

Willets Point

Flushing, NY 11368

718-507-6387

<http://newyork.mets.mlb.com/nym/ballpark/information/index.jsp?content=guide>

Hearing loops are installed at ticket windows.

### **Queens Library**

#### **Fresh Meadows Library**

193-20 Horace Harding Expressway

Fresh Meadows, NY 11365

718-454-7272

[http://www.queenslibrary.org/branch/Fresh-Meadows?filters=ev\\_loc:91600000](http://www.queenslibrary.org/branch/Fresh-Meadows?filters=ev_loc:91600000)

A hearing loop is installed in the meeting room, where Library programs are held.

## Nassau County

### Businesses

#### **North Shore Towers Movie Theater**

27240 Grand Central Parkway

Floral Park, NY 11005

866-246-6354

<http://www.northshoretowers.com/amenities/movie-theater/>

This movie theater has a hearing loop installed.

## Medical Facilities

### **Harmony Hearing & Speech Center, LLC**

432 Gardiners Avenue

Levittown, NY 11756

516-731-5868

<http://www.harmonyhearing-speechcenter.com>

Portable table-top loops available.

### **Long Island Jewish Medical Center**

Hearing and Speech Center

Department of Otolaryngology & Communicative Disorders

430 Lakeville Road

New Hyde Park, NY 11042

718-470-8910

<http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care>

The lower level conference room is looped. The Long Island chapter of HLAA

<http://hearingloss-longisland.org/> meets here.

## Places of Worship

### **Manetto Hill Jewish Center**

244 Manetto Hill Road

Plainview, NY 11803

516-935-5454

<http://www.mhjconline.org/>

### **Temple Judea of Manhasset**

333 Seasingtown Road

Manhasset, NY 11030

516-621-8049

<http://www.temple-judea.com/>

## Public Facilities

### **Levittown Library**

1 Bluegrass Lane

Levittown, NY 11756-1292

516-731-5728

<http://www.nassaulibrary.org/levtown/index.php>

Hearing loops have been installed at the reference, media and circulation desks.

### **Merrick Library**

Multipurpose room

2279 Merrick Avenue

Merrick, NY 11566

516-377-6112

<http://www.merricklibrary.org/>

Multipurpose room has a hearing loop installed

**North Hempstead LI Town Board Room**

220 Plandome Road  
Manhasset, NY 11030  
516-869-6311

<http://www.northhempstead.com/>

Hearing loop has been installed.

**Oceanside Library**

30 Davison Avenue  
Oceanside, NY 11572  
516-766-2360

<http://www.oceansidelibrary.com/>

Meeting room has hearing loop installed.

Schools

**Adelphi University**

Post Hall, Room 106  
1 South Avenue  
Garden City, New York 11530-0701  
800-233-5744

<http://students.adelphi.edu/sa/dss>

Custom ceiling microphone system for t-coil hearing to or from anywhere in the classroom.

**Suffolk County**

Places of Worship

**St. Mark's Episcopal Church**

754 Montauk Highway  
Islip, NY 11751  
631-581-4950

<http://www.stmarks-islip.org/>

Sanctuary has a hearing loop.

Public Facilities

**Harborfields Public Library**

31 Broadway  
Greenlawn, NY 11740-1382  
631-757-4200

<http://harborfieldslibrary.org/main.html>

Meeting room has a hearing loop.

**Middle Country Public Library, Centereach**

101 Eastwood Boulevard  
Centereach, NY 11720  
631-585-9393

<http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/>

Community room has a hearing loop.



**Parrish Museum**

279 Montauk Highway  
Water Mill, NY 11976  
631-283-2118

<http://parrishart.org/content/accessibility>

The Lichtenstein Theater and Lobby are both equipped with hearing loops. Headsets and neck loops are also available.

**Peconic Landing Retirement Community**

1500 Brecknock Road  
Greenport, NY 11944  
888-273-2664

<http://www.peconiclanding.com/>

The auditorium has a hearing loop.

**Smithtown Public Library**

1 North Country Road  
Smithtown, NY 11787  
631-265-2072

<http://www.smithlib.org/adults/assistive-services.html>

Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

**Westchester County**

Places of Worship

**Temple Beth Abraham**

25 Leroy Avenue  
Tarrytown, NY 10591  
914-631-1770

<http://tba-ny.org/>

Sanctuary has a hearing loop.

Public Facilities

**Greenburgh Public Library**

300 Tarrytown Road  
Elmsford, NY 10523  
914-721-8200

<http://www.greenburghlibrary.org/>

Multipurpose room has a hearing loop.

**Jacob Burns Film Center**

364 Manville Road  
Pleasantville, NY 10570  
914-747-5555

<http://www.burnsfilmcenter.org/visit/accessibility>

All five theaters, as well as the educational center, are equipped with a hearing loop system to enhance audio during films and Q&A's. Moviegoers with hearing loss who do not use hearing instruments can still enjoy better sound with a loop receiver and headphones that are available at the box office.

**Westchester Community College**

Academic Arts Building, auditorium  
75 Grasslands Road  
Valhalla, NY 10595  
914-606-6600

<http://www.sunywcc.edu/>

The auditorium of the Academic Arts Building has a hearing loop. Check the website for a list of events that are open to public.

**Rockland County**

Places of Worship

**Temple Beth Torah**

330 N. Highland Ave.,  
Upper Nyack, NY  
845-358-2248

<http://templebethtorah.org/index.cfm?>

A hearing loop is installed in the sanctuary.

Please note that there are other NYC venues with assistive listening systems that are either FM or infrared. These require use of either a headset or a neck loop. The venues listed above have hearing loops so that those who wear hearing aids/cochlear implants with a t-coil need only turn to their t-coil program to access the sound; no other accessories are necessary. Some venues also provide headphones for those who do not have t-coils, but still want to take advantage of the hearing loop. For more information, please contact the individual venue.

We have only included venues that are currently open to the public.

### **List of venues in the New York Metropolitan Area that have audio tours or other services which are t-coil compatible.**

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility, in addition to the audio guide and then setting their hearing aids to the t-coil setting.

#### **New York City**

##### **Manhattan**

###### Public Facilities

###### **Ellis Island Museum**

Ellis Island

New York, NY 10004-1467

212-363-3200

<http://www.nps.gov/elis/index.htm>

A personal hearing loop can be used on the ranger walks, but not inside the museum. It may be borrowed at the Information Desk; picture ID must be left in order to borrow the hearing loop.

###### **The Frick Collection**

1 East 70<sup>th</sup> Street

New York, NY 10021

212-288-0700

<http://frick.org/information/access.htm>

T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user's discretion. The system provides information in any of the following languages: English, French, German, Italian, Japanese and Spanish.

###### **Guggenheim Museum**

1071 Fifth Avenue at 89<sup>th</sup> Street

New York, NY 10128-0173

212-423-3500

[www.guggenheim.org](http://www.guggenheim.org)

The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

### **Intrepid Sea, Air and Space Museum**

One Intrepid Square  
Pier 86, Twelfth Avenue and West 46<sup>th</sup> Street  
New York, NY 10036-4103  
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

Audio guides with t-coil compatible neck loop are available for a rental fee of \$6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

### **Jewish Museum**

1109 Fifth Avenue at 92<sup>nd</sup> Street  
New York, NY 10128  
212-423-3200

<http://www.thejewishmuseum.org/AccessPrograms>

T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

### **Metropolitan Museum of Art**

1000 Fifth Avenue at 82<sup>nd</sup> Street  
New York, NY 10028-0198  
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

Audio guides are free to visitors who are hard of hearing; neck loops are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

### **The Cloisters Museum and Gardens**

99 Margaret Corbin Drive  
Fort Tryon Park  
New York, NY 10040  
212-923-3700

<http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters>

T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

### **Morgan Library and Museum**

225 Madison Avenue at 36<sup>th</sup> Street  
New York, NY 10016  
212-685-0008

<http://www.themorgan.org/visit/access.asp>

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

**Museum of Modern Art**

11 West 53<sup>rd</sup> Street  
New York, NY 10019  
212-708-9400

<http://www.moma.org/visit/plan/accessibility>

The MoMA audio guide is t-coil compatible; neck loops are kept at the audio desk and will be added to the audio device on request. T-Coil enabled Assisted Listening Devices are available for all MoMA Public Gallery Sessions and Conversations.

**The New York Botanical Garden**

2900 Southern Boulevard  
Bronx, NY 10458  
718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Assistive listening devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request in the Arthur and Janet Ross Lecture Hall.

**New York Historical Society**

170 Central Park West at Richard Gilder Way (77<sup>th</sup> Street)  
New York, NY 10024  
212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance or at the information/membership desk. The auditorium also has an FM system with headphones, so explain that you want a neck loop.

Audio guides are available for several exhibits and can be found at the entrance to that exhibit. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building.

**Paley Center for Media (previously Museum of Television and Radio)**

25 West 52<sup>nd</sup> Street  
New York, NY 10019  
212-621-6800 recorded general info  
212-621-6600 more specific info

<http://www.paleycenter.org/visit-visitny>

T-coil compatible neck loops are available at the Front Desk to be used in the screening rooms and in the theater.

### **Whitney Museum of American Art**

99 Gansevoort Street  
New York, NY 10014  
212-570-3600

<http://whitney.org/Visit/Access>

T-coil compatible neck loops are available for public and private gallery tours and public programs.

### **Yankee Stadium**

East 161<sup>st</sup> Street and River Avenue  
Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email [disabled\\_services@yankees.com](mailto:disabled_services@yankees.com)

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These can be used to hear scoreboard announcements from seats in the stadium.

