

THE CORPORATION OF THE TOWN OF DESERONTO										
Municipal Performance Measurement Program										
(pursuant to Municipal Act 2001, Section 299)										
Performance Area & Objective	2008	2007	2006	2005	2004	2003	2002	Measure		
<b>Efficient municipal government</b>										
General Government	6.70%	6.40%	8.10%	8.20%	7.40%	6.90%	9.55%	Operating costs for governance and corporate management as a percentage of total municipal operating costs		
<b>Efficient fire services</b>										
Fire Services	\$ 1.29	\$ 1.30	\$ 1.39	\$ 1.72	\$ 1.62	\$ 1.88	\$ 1.56	Operating costs for fire services per \$1,000 of assessment		
<b>Efficient police services</b>										
Police Services	\$ 255.86	\$ 286.42	\$ 277.52	\$ 307.78	\$ 531.73	\$ 754.48	\$ 763.53	Operating costs for police services per Household		
<b>Efficient Services</b>										
Transit Services	\$ 117.03	\$ 1,181.83						Operating costs for conventional transit per regular service passenger trip		
<b>Efficient parks &amp; recreation</b>										
Parks	\$ 11.18	\$ 49.26	\$ 4.40	\$ 7.03	\$ 3.13	N/A	N/A	Operating costs for parks per person		
Recreation facilities	\$ 223.82	\$ 40.15	\$ 13.93	\$ 9.23	\$ 172.39	N/A	N/A	Operating costs for recreation facilities per person		
Integrated parks & recreation	\$ 269.99	\$ 315.10	\$ 187.39	\$ 169.65	\$ 175.52	N/A	N/A	Operating costs for parks & recreation facilities per person		
<b>Efficient library services</b>										
Library Services	\$ 63.06	\$ 55.42	\$ 49.56	\$ 46.39	\$ 53.51	N/A	N/A	Operating costs for libraries per person		
Library Services	\$ 7.96	\$ 6.65	\$ 5.95	\$ 8.06	\$ 9.19	N/A	N/A	Operating costs for libraries per use		
Library Services	7.922	8.336	8.336	5.76	5.82	N/A	N/A	Library uses per person		
Library Services	0%	0%	0%	0%	20%	N/A	N/A	Percentage uses electronic		
Library Services	100%	100%	100%	100%	80%	N/A	N/A	Percentage uses non-electronic		
<b>Safe communities.</b>										
Violent Crime Rate	30.702	33.991	31.798	24.76	30.8	22.44	19.32	Violent crime rate per 1,000 persons		
Property Crime Rate	53.728	76.754	64.693	36.84	57.97	37.41	27.78	Property crime rate per 1,000 persons		
Total Crime Rate	102.522	110.746	114.035	89.98	109.9	120.32	82.13	Total crime rate per 1,000 persons (Criminal Code offences excluding traffic)		
Youths Charged	6.383			23.53	94.12	129.41	N/A	Number of youths charged per 1,000 youths		
<b>Efficient maintenance of paved roads</b>										
Paved Roads	\$ 6,350.30	\$ 5,925.83	\$ 5,785.50	\$ 5,185.73	\$ 4,446.73	\$ 4,732.83	\$ 6,322.97	Operating costs for paved (hard top) roads per lane kilometre		
Winter Maintenance of Roads	\$ 2,467.17	\$ 2,246.50	\$ 2,430.17	\$ 2,443.57	\$ 2,843.43	\$ 1,253.50	\$ 1,393.40	Operating costs for winter maintenance per lane kilometre maintained in Winter		
<b>Pavement condition meets municipal objectives</b>										
Adequacy of Paved Roads	53.3%	53.3%	53.3%	53.30%	53.30%	73.30%	N/A	Percentage of paved lane kilometres where the condition is rated as good to very good		
<b>Appropriate response to winter storm events</b>										
Winter Event Responses	100%	100%	100%	100.00%	100.00%	100.00%	N/A	Percentage of winter events where the response met or exceeded locally determined road maintenance standards		
<b>Efficient municipal wastewater collection services</b>										
Wastewater Collection	\$ 4,243.23	\$ 4,276.85	\$ 3,319.31	\$ 2,407.16	\$ 4,318.75	\$ 2,591.00		Operating costs for the collection of wastewater per kilometre of wastewater main		
<b>Efficient municipal wastewater treatment &amp; disposal services</b>										
Wastewater Treatment & Disposal	\$ 501.21	\$ 681.12	\$ 405.61	\$ 506.49	\$ 581.34	\$ 511.43	\$ 461.85	Operating costs for the treatment and disposal of wastewater per megalitre		
<b>Efficient wastewater system (Integrated System)</b>										
Wastewater Integrated System								Operating costs for the collection, treatment & disposal of wastewater per megalitre		
Integrated System	\$ 593.15	\$ 806.06	\$ 480.01	\$ 599.39	\$ 687.98	\$ 605.24	N/A			
<b>Municipal sewage management practices prevent environmental and human health hazards</b>										
Wastewater Main Backups	0	0	0	0	16	16.129	0	Number of wastewater main backups per 100 kilometres of wastewater main in a year		
Wastewater Bypasses Treatment	0.107%	0%	0.52%	0.24%	0.12%	6.30%	0.11%	Percentage of wastewater estimated to have by-passed treatment		
<b>Efficient municipal water treatment services</b>										
Drinking Water Treatment	\$ 503.53	\$ 416.30	\$ 294.77	\$ 278.76	\$ 339.24	\$ 342.68	N/A	Operating costs for the treatment of drinking water per megalitre		
<b>Efficient municipal water distribution services</b>										
Drinking Water Distribution	\$ 20,034.15	\$ 20,162.38	\$ 15,662.54	\$ 10,832.95	\$ 9,314.69	\$ 11,557.45		Operating costs for the distribution of drinking water per kilometre of water distribution pipe.		
<b>Efficient municipal water system (integrated system)</b>										
Drinking Water Integrated System	\$ 1,335.62	\$ 1,104.26	\$ 781.88	\$ 738.10	\$ 899.85	\$ 908.97	N/A	Operating costs for the treatment and distribution of drinking water per megalitre (integrated system)		
<b>Water is safe and meets local needs.</b>										
Boil Water Advisories	0	0	0	0	0	0	0	Weighted number of days when a boil water advisory issued by the Medical Officer		

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										of Health applicable to a municipal water supply was in effect
<b>Improve system reliability</b>										
Breaks in Water Mains	0	1	7.692	25	7.6923	15.2672	15.748	Number of water main breaks per 100 kilometres of water distribution pipe in a year		
<b>Efficient municipal garbage collection services</b>										
Garbage Collection	\$ 32.59	\$ 42.62	\$ 44.36	\$ 38.63	\$ 86.94	\$ 103.78	\$ 96.16	Operating costs for garbage collection per Household		
<b>Efficient municipal garbage disposal services</b>										
Garbage Disposal	\$ 45.11	\$ 36.98	\$ 39.20	\$ 39.87	NA	\$ 2.56	\$ 2.28	Operating costs for garbage disposal per Household		
<b>Efficient municipal solid waste diversion (recycling services)</b>										
Solid Waste Diversion (recycling)	\$ 31.21	\$ 27.31	\$ 30.48	\$ 23.61	\$ 48.26	\$ 62.66	\$ 3.38	Operating costs for solid waste diversion (recycling) per Household		
<b>Efficient municipal solid waste management (Integrated System)</b>										
Solid Waste Management (Integrated System)	\$ 108.91	\$ 106.92	\$ 114.04	\$ 102.11	\$ 135.20	\$ 169.00	\$ 101.82	Average operating costs for solid waste Management (collection, disposal & diversion per household		
<b>Improved garbage collection of garbage &amp; recycled materials</b>										
Complaints - Collection of Solid Waste and Recycled Materials	31.662	12.547	18.821	50.129	66.838	30.0688	68.6016	Number of complaints received in a year concerning the collection of garbage & recycled materials per 1,000 households		
<b>Context for solid waste management facility compliance measure</b>										
Number of Solid Waste Management Sites	0	0	0	0	0	0	0	Total number of solid waste management sites owned by the municipality with a Ministry of Environment Certificate of Approval		
<b>Municipal solid waste reduction programs divert waste from landfills &amp;/or incinerators</b>										
Diversion of Residential Solid Waste	n/a	n/a	n/a	n/a	26.85%	29.70%	31.69%	Percentage of residential solid waste diverted for recycling (based on combined residential and industrial, commercial, institutional tonnage)		
<b>New lot creation is occurring in settlement areas</b>										
Location of New Development	0	0	0	0	0	0	0	Percentage of new lots, blocks and/or units with final approval which are located within settlement areas		
<b>Preservation of agricultural land</b>										
Preservation of Agricultural Land During 2003	100%	100%	100%	100%	100%	100%	100%	Percentage of land designated for agricultural purposes which was not re-designated for other uses during 2003		
Preservation of Agricultural Land Relative to 2000	100%	100%	100%	100%	100%	100%	100%	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year 2000		
Change in Number of Agricultural Hectares During 2003	0	0	0	0	0	0	0	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2003		
Change in Number of Agricultural Hectares Since 2000	0	0	0	0	0	0	0	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000		