

smilow[®] | furniture

110 West 96 Street, New York, NY 10025 t: 917 319 0536 e: info@smilowfurniture.com www.smilowfurniture.com

Our Warranty

Smilow[®] Furniture warrants to you that our products are free from defects in materials and workmanship for a lifetime of use. We believe and are committed to making furniture that in its design and manufacture will stand the test of time. Authentic design, great proportion and careful attention to detail are the cornerstones of our legacy and brand. This is why after almost 60 years since our founding, we still have a legion of satisfied and loyal customers and why we proudly call our furniture Enduring, Modern, Classics. Conditions resulting from, normal wear, inappropriate use, negligence, extreme humidity and temperatures, direct sunlight, water and other liquids are not covered under this warranty. Warranty claims for defects in materials and workmanship will be honored throughout the life of your furniture. Please note that our furniture is made by hand with solid, natural wood, you can expect slight variations in grain and color which is inherent in working with natural materials.

Our Commitment

Smilow[®] Furniture stands behind our products 100% and will carefully collect the information and circumstances to a given claim to determine if it was caused by material failure or fault in workmanship. If we determine Smilow Furniture is at fault, we will take immediate and appropriate action to resolve the claim.

Environment Stewardship

Smilow[®] Furniture considers protecting and conserving our environment a priority, and is a proud member of the Sustainable Furnishings Council. Our furniture is made in a factory that conserves fossil fuel energy and reduces the waste stream by utilizing wood shavings and sawdust as biofuels. This secondary wood waste is the primary heat source for the plant and today, the factory has essentially eliminated its dependence on fossil fuels. We use sustainably sourced hardwoods. In our standard finishes, we specify environmentally-proven pre-catalyzed lacquer containing less than 1% formaldehyde. It is our goal that whenever there are more technologically sound methods of conserving energy or reducing pollutants, Smilow Furniture[®] will utilize them. Whenever there are better ways to implement our commitment to the environment, Smilow Furniture[®] will be at the forefront. It makes good sense, it's good for business, and we consider it our responsibility for the future.

Cleaning and Care

The finishes on Smilow[®] Furniture have been formulated for durability, ease and daily use. They have excellent water and alcohol resistance. However, over exposure to liquids, extreme sunlight, excessive humidity or dry conditions and extreme changes in temperature are not recommended for any type of wood furniture. All wood furniture will become warmer in its natural tones with exposure to natural light and will evolve and patina over time, revealing even more in the beauty of the natural wood. Daily – Simply wipe down with a water-dampened cotton cloth, immediately followed with a dry cotton cloth. Please do not use strong chemical and abrasive cleaners or ammonia on wood furniture. Oils and waxy polishes tend to leave a greasy or smudgy surface. For more challenging cleaning requirements, add a small amount of liquid soap to the dampened cloth or consult us, we are always happy to advise