

Best Practice Summary

- Please **DO NOT** exceed carton dimensions and/or weight. Make sure the carton quality is fit for purpose (i.e. able to support and protect your freight).
- Ensure **clear legible labelling**, including the customer name, address and town and include a phone number.
- Carton freight on pallets where possible should be **interlocked stacked** within the foot print of the pallet, well wrapped and the wrap secured at the base.
- For temperature sensitive freight, please **ensure the product is at the correct temperature** when given to SRT, if we are unable to take a temperature reading we will record it as being not available.

SRT is currently investing in technology that will provide real time information on your consignment. We can only do this if the information from you accurate and complete. All freight is transported in accordance with SRT's terms and conditions which can be found on our website.

Getting these basics right will ensure efficient and timely delivery of your freight and minimise risk of damage. We will be pleased to provide further assistance or guidance with this critical function so please do not hesitate to call your local SRT depot.

Thank you for your cooperation in reviewing this process and all of us at SRT look forward to working with you and providing your end to end supply chain solutions into the future.

Yours sincerely

Robert Miller
CEO



SRTlogistics



Contact Us

Head Office
Hobart Depot
37 Crooked Billet Drive,
Brighton TAS 7030

PO Box 101,
Brighton TAS 7030

Phone 03 6262 5111
Fax 03 6262 5112

Devonport Depot
2 Saleyard Road,
Quoiba TAS 7310

Phone 03 6420 6111
Fax 03 6420 6112

Launceston Depot
22 Translink Avenue,
Western Junction TAS 7212

Phone 03 6391 0111
Fax 03 6391 0112

Melbourne Depot
1 Oxford Road,
Laverton North VIC 3026

Phone 03 8360 9311
Fax 03 8360 9322

SRTlogistics

SRT Logistics Freight Handling Guidelines

A best practice freight standards transport guide to help ensure that your goods arrive safely and without delay.

www.srtlogistics.com.au



Overview

At SRT Logistics our mission is to provide our customers with leading end to end supply chain services. We believe we do a great job, but we can do better with your help. This guide depicts photos of freight that has come through our depots that is not packed or labelled to a standard that guarantees quality and on time delivery. We ask you, our customer, to consider, review and improve your packing standards where possible to minimise delays, unnecessary cost and ultimately improve customer satisfaction. We all have a duty under the National Heavy Vehicle Law and chain of responsibility to ensure the safety of our people.

Pallet Height - Trans Bass



Pallet Module



Pallet Space



Packaging Checklist

- ✓ Load is secure and not overloaded
- ✓ Goods inside carton are secure
- ✓ Goods do not exceed pallet dimensions or weight
- ✓ Goods do not exceed max carton dimensions or weight



Where freight temperature is unable to be confirmed by SRT it will be recorded as N/A (Not Available)

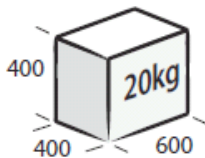
Dry Food Ambient

Chilled Food 0 - 5°

Frozen Food < -18°



Stack, Wrap & Restrain Load



Maximum Carton Dimensions



20Kg Maximum Carton Weight



✗ DON'T

Glass bottles protruding above carton - unable to close



✗ DON'T

Contents are loose with no support, resulting in damage and rejection by receiving customer



✓ DO

A well stacked pallet, cartons are interlocked minimising the risk of movement



✗ DON'T

No solid base foundation to build a pallet. Cartons on top were heavier than bottom layers



✓ DO

2 cartons well strapped, easy to manually handle



✗ DON'T

Don't exceed carton dimensions or weight



✓ DO

Even well addressed handwritten labels help delivery outcomes



✓ DO

Best practice labelling