

HOW CAN WE HELP?



Washington State
Department of Social
& Health Services

89 East Delaware Avenue, Republic

Republic Community Services Office

OUR MISSION

The Department of Social and Health Services will improve the safety and health of individuals, families and communities by providing leadership and establishing and participating in partnerships.



WHO ARE WE?

DSHS

Dept. of Social & Health Services

ESA

Economic Services Administration

CSD

Community Services Division

Region 1

Includes all of Eastern Washington

Republic CSO

WHAT DO WE DO?

As part of the Economic Services Administration, we help low-income people meet basic needs and move on a pathway toward economic self-sufficiency through:

- ✘ food assistance
- ✘ cash grants
- ✘ subsidized child care
- ✘ medical assistance



BASIC FOOD ASSISTANCE

Washington Basic Food is a federal program through the US Department of Agriculture (USDA). It helps low income people buy food who are up to 200% of the Federal Poverty Guidelines.

- ✘ Free school lunches for school-aged children
- ✘ Access to the Washington Telephone Assistance Program (WTAP)
- ✘ Meet income test for the Women, Infants and Children (WIC) program



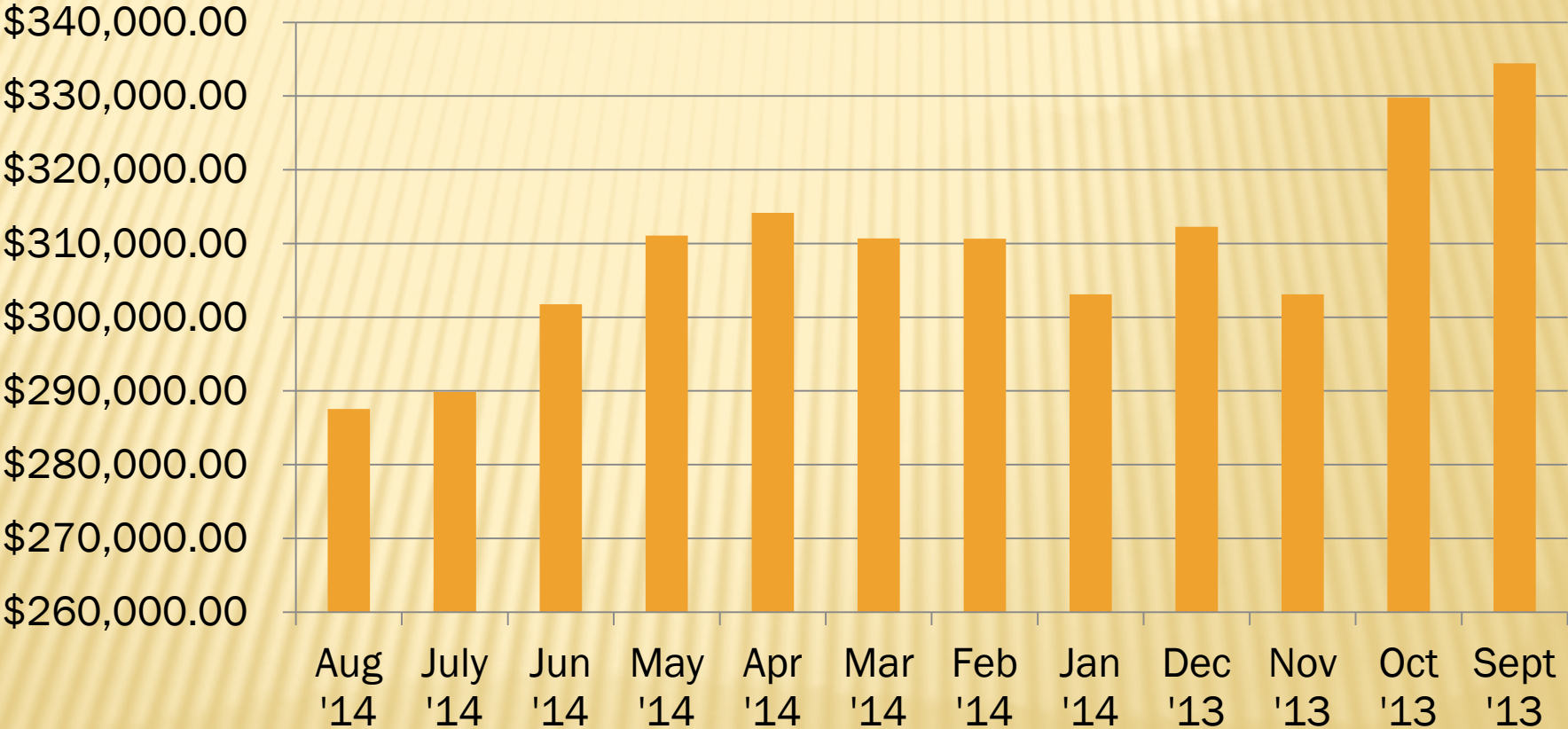
WHO IS ELIGIBLE FOR BASIC FOOD?

A household can have income up to 200% of the Federal Poverty Guidelines and be eligible for Basic Food Assistance.

Household Size	Monthly Gross Income
1	\$1,945
2	\$2,622
3	\$3,299
4	\$3,975
5	\$4,652

HOW MANY BASIC FOOD DOLLARS ARE IN OUR LOCAL COMMUNITY EACH MONTH?

Total Basic Food Benefits Issued from Republic CSO



WHAT DO BASIC FOOD BENEFITS BUY?

- ✘ Breads & Cereals
- ✘ Fruits & Vegetables
- ✘ Cheese, Milk & other Dairy products
- ✘ Meats, Fish, Poultry & Eggs
- ✘ Most other food items that are not prepared hot foods
- ✘ Seeds & Plants that produce food for your household



CASH ASSISTANCE

- ✘ Temporary Assistance for Needy Families (TANF)
- ✘ Aged, Blind, or Disabled (ABD) cash assistance
- ✘ Housing & Essential Needs (HEN) Referral



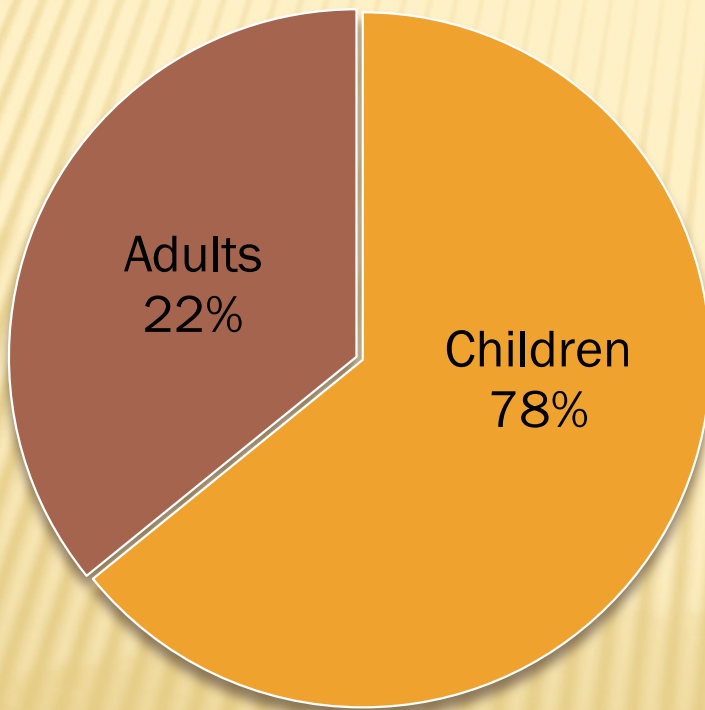
TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

- ✘ TANF provides cash for families in need.
- ✘ Clients must be legally responsible for the care of children or pregnant to be eligible.
- ✘ Most TANF families are required to enroll in the WorkFirst program that helps participants find and keep jobs.



WHO GETS TANF FROM THE REPUBLIC CSO?

TANF Clients
September 2013 – August 2014



Month	Total TANF Clients
Aug - 2014	63
Jul - 2014	59
Jun - 2014	61
May - 2014	62
Apr - 2014	64
Mar - 2014	65
Feb - 2014	69
Jan - 2014	76
Dec - 2013	74
Nov - 2013	74
Oct - 2013	77
Sept - 2013	74

AGED, BLIND, OR DISABLED CASH ASSISTANCE

Washington's ABD program provides cash grants to low-income adults who are:

- ✘ 65 or older
- ✘ Blind
- ✘ Likely to meet Supplemental Security Income (SSI) disability criteria

ABD cash grant amounts:

- ✘ \$197 per month for 1 person if they have a shelter expense
- ✘ \$120 per month for 1 person if they are living in supplied shelter ie: disabled adult child living at home with parents or client living at Shove House who is not expected to pay rent

HOUSING & ESSENTIAL NEEDS (HEN) REFERRAL

- ✘ Access to rental assistance and essential needs items
- ✘ 90 day incapacity due to a physical or mental impairment
- ✘ DSHS works with Community Action to provide the client with the services they need:
 - + DSHS refers to Community Action
 - + Community Action, contracted with the Department of Commerce, establishes eligibility for rental assistance and essential needs items



SUBSIDIZED CHILD CARE

Working Connections

- ✘ Applicant must be participating in a DSHS approved work activity and the children must meet citizenship requirements.

Seasonal Child Care

- ✘ Seasonally employed agricultural families who are not receiving TANF benefits.



- ✘ Child care costs (co-payments) are determined on a sliding scale depending on the household income.
- ✘ All child care providers must pass a criminal background check and provide a valid social security number which verifies their authorization to work in the U.S.

MEDICAL ASSISTANCE

Since the Washington State Health Care Authority (HCA) was established in January 2014, who helps me with my medical insurance?



DSHS continues to provide “Classic Medical”, which is medical assistance to clients who are:

- ✘ Aged, Blind, or Disabled
- ✘ SSI Recipients
- ✘ receiving Long-Term Care
- ✘ foster care children
- ✘ receiving medically needy medical assistance ie: spend-down program

Washington state residents who do not fall into one of these categories need to go to www.wahealthplanfinder.org to apply for free or low-cost health care through WA Apple Health.

HOW DO YOU ACCESS THE BENEFITS YOU NEED?

- ✘ In our office: Republic CSO
- ✘ In the home: Customer Service Contact Center
- ✘ On the Internet: Washington Connections
- ✘ In your Community - Mobile CSO

GETTING BENEFITS: IN OUR OFFICE

- ✘ Republic Community Services Office
- ✘ We are available Monday – Friday (excluding state holidays)
- ✘ New application interview hours are from 8:00 am to 2:00 pm



GETTING BENEFITS: ON THE PHONE

DSHS Community Services
Customer Service Contact Center



1 (877) 501-2233

- ✘ We are available on the phones
Monday – Friday (excluding state holidays)
- ✘ New application interview hours are from
8:00 am to 2:00 pm

GETTING BENEFITS: ON THE INTERNET

- ✘ www.washingtonconnection.org
- ✘ 24 hours per day/7 days per week!
- ✘ See if you qualify for benefits
- ✘ Complete an online application
- ✘ Renew benefits
- ✘ Find additional resources that are available



GETTING BENEFITS: MOBILE CSO

- ✘ The MCSO is capable of accepting and processing public assistance applications for Basic Food, cash and medical benefits.
- ✘ The MCSO is available to deliver services to under-served communities and help manage the significant increase in demand for services due to the economic downturn that is affecting individuals, families and communities across the state.



The Mobile CSO is on Facebook:

www.facebook.com/dshsmobileoffice

Follow for current information and locations.



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