



From One 4-letter Word To Another

LEVERAGING YOUR HMIS DATA AS A TOOL FOR AGENCY, COMMUNITY,
AND STATEWIDE INSIGHTS

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Hello! It's
Britt and
Drew

Who we are, who you are

Why you're here

Quick intros:

- Name, affiliation
- Why here
- Food intel



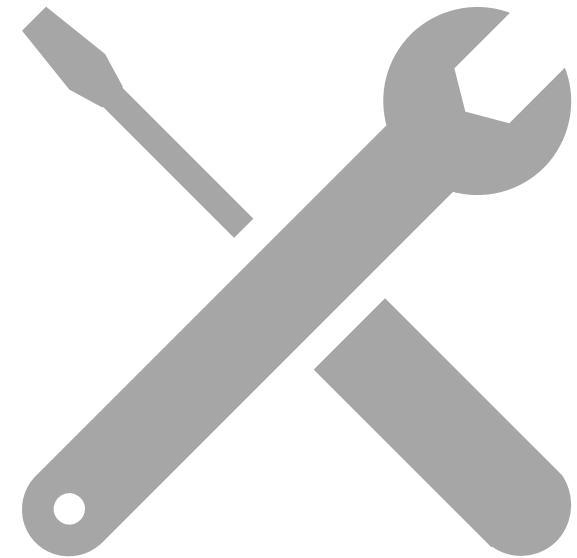
Connections

Leverage HMIS as a tool to...

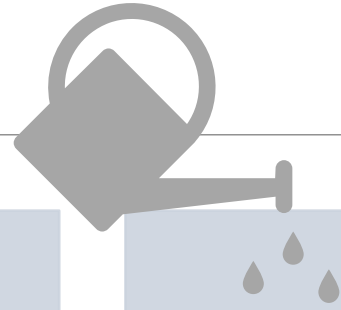
inform program decisions

understand performance

draw more meaningful
connections to your
broader community



How?



1


Introduce a range of
HMIS + data tools

2

Empower you to use
these tools to inform
data-driven decisions
and action

3

Demonstrate
alignment across
local, statewide, and
nationwide initiatives



Show: 030 MN
Core Homeless
Programs
Report

Do: What Can
We Learn
About Fake
Agency?

Tell: What Can
Fake Agency
Learn?

Tell: Real Talk
from Agency
Check-Ins

Show: More
Tools!

Tell: Drawing
Connections

The Next Hour



5.6M people



570K in poverty



Street Outreach 2.3K



Emergency Shelter:
18.7K



Transitional
Housing: 3.6K



Rapid Re-
housing: 6.7K



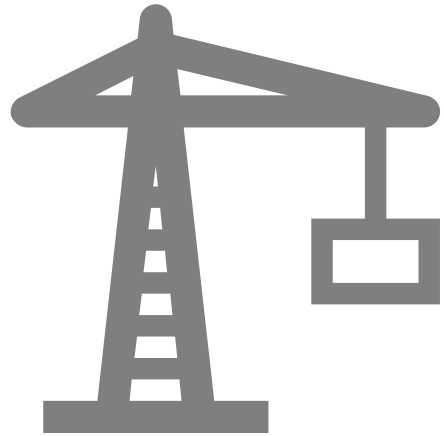
Permanent
Supportive
Housing: 13K

CY 2017 Data



48145

Served in 2017



030 MN Core Homeless Programs Report

Who was there?

Who came in?

Who left?

Who stayed?

Persons in Program	Singles					Families (Adult/Child)				Total ALL
	All Clients	Clients 25+	Clients 18-24	Unacc Youth Under 18	Parenting Youth Under 18	All Clients	25+ Clients	Clients 18-24	Clients Under 18	
a. Number on First Day of Period	8919	7218	1343	279	22	9730	2633	788	6207	18649
b. Number Entering During Period	5655	4652	712	246	4	2428	736	179	1497	8083
c. Number Who Left During Period (Leavers)	4353	3650	601	238	10	2492	691	226	1557	7020
d. Number on Last Day of the Period (Stayers)(a+b-c=d)	10221	8220	1454	287	16	9666	2678	741	6147	19712
Total Number Served (Unduplicated)	14574	11870	2055	525	26	12158	3369	967	7704	26732

Statewide Q4 Data

Statewide Summary of Outcomes: ES, TH, RRH, PSH, OPH, SH, SO
Report Dates: 4/1/2018 - 6/30/2018

Data Key

This tab displays exit destination outcome by various a range of key indicators and subpopulation types as a cross tabulation.

Exit Destination by Residence Prior

Residence Prior (Adults and HoH)	Exited to Temporary Destinations			Exited to Permanent Destination	Exited to Other Destinations				Total Leavers	Stayers (No Exit)
	Homeless	Non- Homeless	Institutional		Deceased	Other	Don't Know / Refused	Missing		
Homeless	103	155	87	601	15	165	284	1104	2514	7498
Institutional	18	24	43	61	2	34	51	182	415	817
Transitional / Permanent	70	215	58	573	10	121	225	557	1829	4756
Other	0	0	0	0	0	0	0	0	0	45
Don't Know/Refused	0	2	1	5	0	2	2	0	12	49
Missing	6	8	4	37	1	27	19	184	286	466
Total (Adults and HoH)	197	404	193	1277	28	349	581	2027	5056	13631

Q4
statewide

What Can We Learn About Fake Agency?

Fake Agency's Programming



WHO CAME INTO THEIR PROGRAM?



WHAT WAS THE TYPICAL LENGTH OF STAY?



WHAT SPECIFIC BARRIERS WERE THEY UP AGAINST?



WHAT SPECIFIC NEEDS DID THEY HAVE?

Fake Agency's Outcomes



WHEN THEY LEFT, HOW DID THEY FARE?



LITERALLY HOMELESS? WHO ENTERED FROM INSTITUTIONS?



WHAT CONCLUSIONS CAN YOU DRAW BASED ON WHERE THE MAJORITY EXITED?



WHAT DOES THIS NOT TELL YOU?

Fake Agency's ED Wants to Know...



WHEN THEY LEFT, HOW DID
THEY FARE?



LITERALLY HOMELESS? WHO
ENTERED FROM INSTITUTIONS?



HOW COULD YOU GLEAN MORE
INSIGHTS?

Reflection



WHY IS THIS SO HARD?

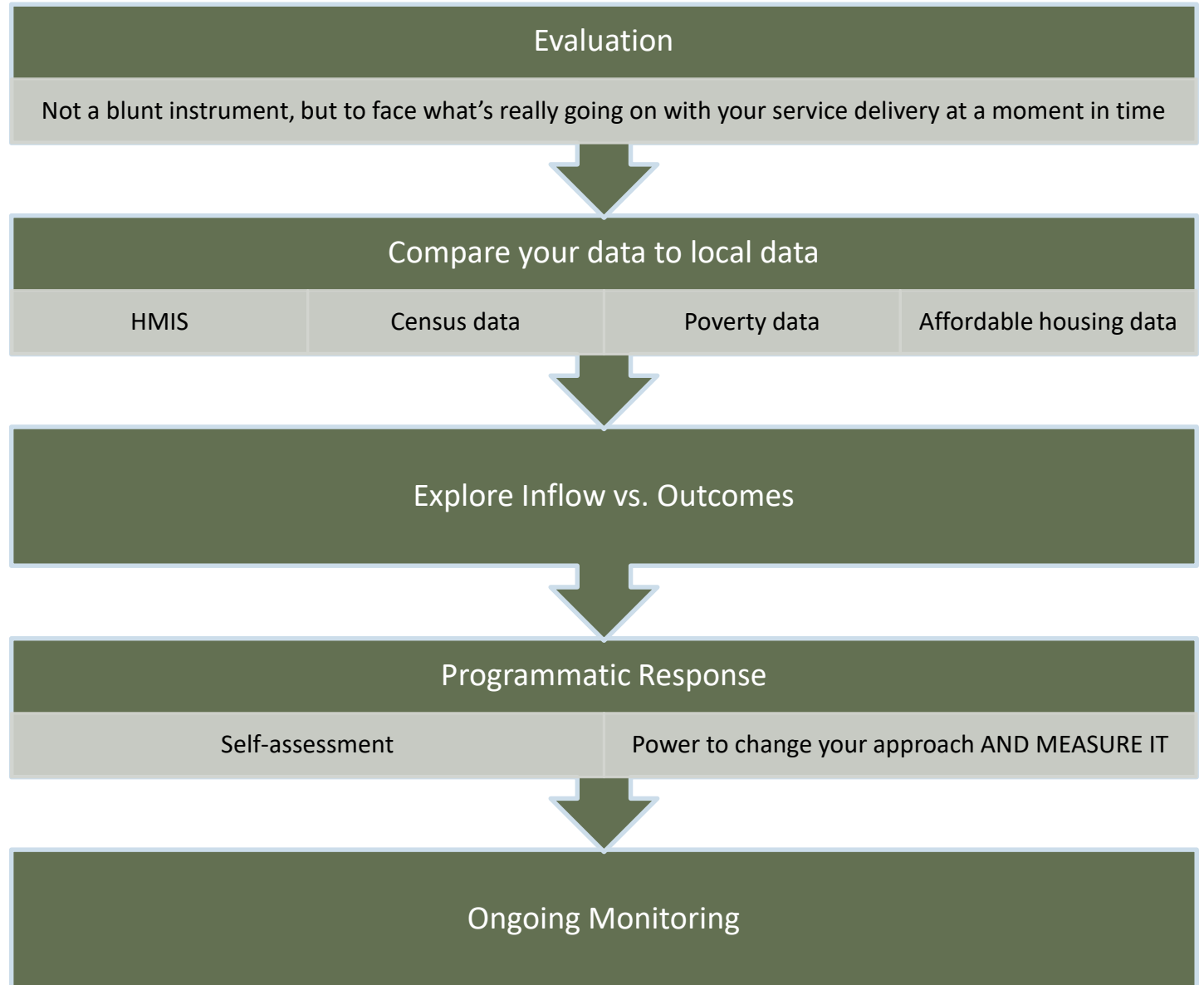


WHAT IF YOU DISCOVER
DISPARATE SERVICE DELIVERY?



HOW MIGHT YOU USE THIS TO
INFORM YOUR PRACTICE?

Reflection





Real Talk from Agency Check-Ins

Essential, yet
uninspired...

5a - Report Validations Table

Report Validations Table

1. Total Number of Persons Served	273
2. Number of Adults (age 18 or over)	192
3. Number of Children (under age 18)	81
4. Number of Persons with Unknown Age	0
5. Number of Leavers	71
6. Number of Adult Leavers	47
7. Number of Adult and Head of Household Leavers	47
8. Number of Stayers	202
9. Number of Adult Stayers	145
10. Number of Veterans	9
11. Number of Chronically Homeless Persons	98
12. Number of Youth Under Age 25	37
13. Number of Parenting Youth Under Age 25 with Children	13
14. Number of Adult Heads of Household	178
15. Number of Child and Unknown-Age Heads of Household	0
16. Heads of Households and Adult Stayers in the Project 365 Days or More	50

6a - Data Quality: Personally Identifiable Information

Data Element	Client Doesn't Know/Client Refused	Information Missing	Data Issues	% of Error Rate
Name (3.1)	0	0	1	0%
SSN (3.2)	7	1	0	3%
Date of Birth (3.3)	0	0	0	0%
Race (3.4)	0	0		0%
Ethnicity (3.5)	0	0		0%
Gender (3.6)	0	0		0%
Overall Score				3%

6b - Data Quality: Universal Data Elements

Data Element	Error Count	% of Error Rate
Veteran Status (3.7)	0	0%
Project Start Date (3.10)	0	0%
Relationship to Head of Household (3.15)	0	0%
Client Location (3.16)	5	3%
Disabling Condition (3.8)	1	0%

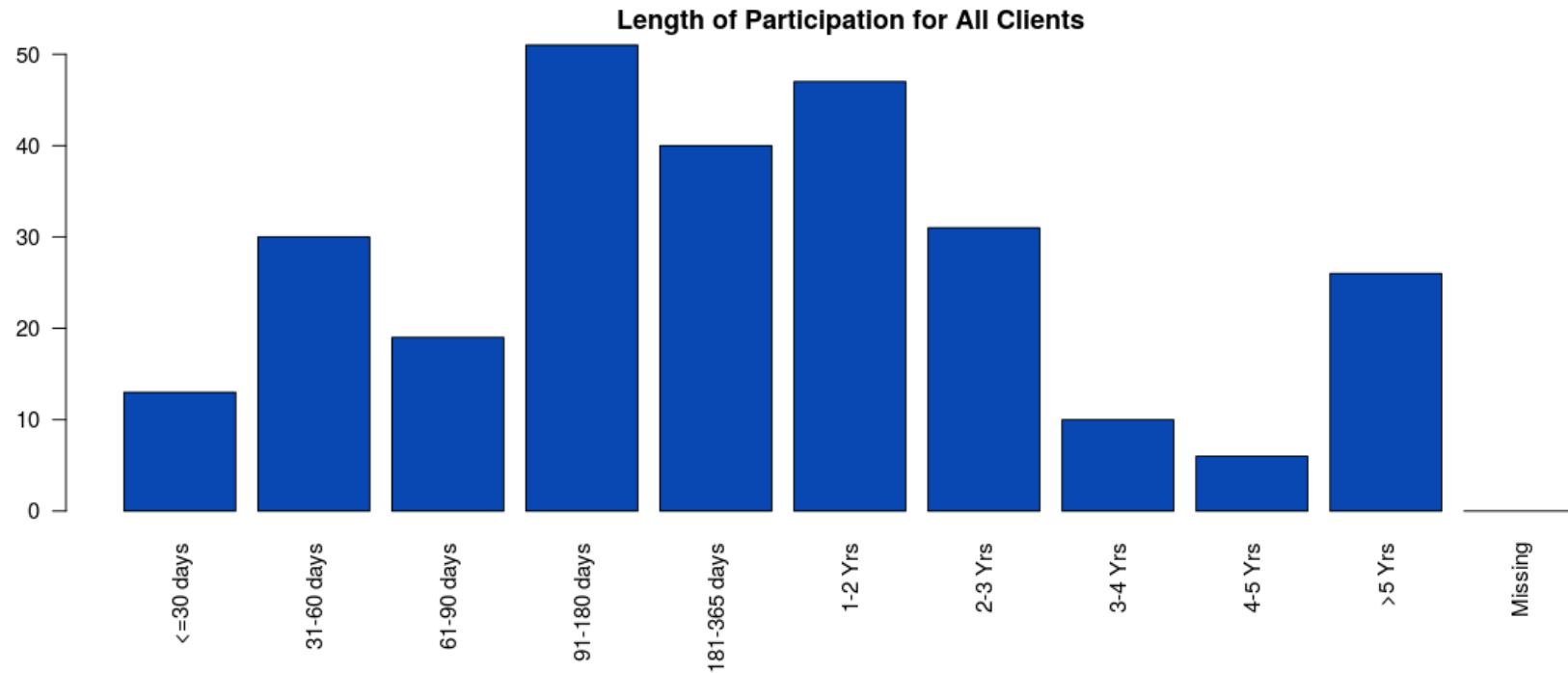


Lightbulbs!

<https://icalliances.shinyapps.io/exploration-apr/>






Length of Participation in Project











More Tools!

Goals

Income from Any Source No (HUD) 







 **Monthly Income (HUD)** HUD Verification 

		Start Date *	Source of Income	End Date (record ONLY if income changes or ends)	Monthly Amount	Receiving Income Source?
		10/01/2017	VA Service Connected Disability Compensation (HUD)			No
		10/01/2017	SSDI (HUD)			No
		10/01/2017	Unemployment Insurance (HUD)			No
		10/01/2017	SSI (HUD)			No

Goals

Add Goal

Goal


Provider *	ICA-PSH D-HCC-HUD-CoC-Training Provider (1413)	<input type="button" value="Search"/>	<input type="button" value="My Provider"/>	<input type="button" value="Clear"/>
Date Goal was Set *	08 / 07 / 2018			
Classification *	Employment			
Type *	Obtain employment			
Goal Description	<input type="text"/>			
Target Date	09 / 07 / 2018			
Overall Status *	Identified			
Case Note	Goal added while editing Income from Any Source.			

Goals

Client Information						Service Transactions							
Summary	Client Profile	Case Managers	Measurements	Case Plans	Households	Entry / Exit	Assessments	ROI					
Goals													
	Date Set	Target Date	Provider	Classification	Type	Status	Outcome	Notes	Latest Note Date				
	08/07/2018	09/07/2018	ICA-PSH D-HCC-HUD-CoC-Training Provider	Employment	Obtain employment	Identified			08/07/2018				
	03/01/2018	09/01/2018		Landlord Risk Mitigation Fund	Stable Housing	Identified							
	01/10/2018	01/10/2018		Stability and Sufficiency	Complete home buyer training	Identified			01/10/2018				
	09/14/2017			Housing (select for THP)	Homeownership	Identified							
	07/18/2017	01/01/2018		Education	Earn GED	Identified			07/18/2017				
	06/30/2017	07/21/2017		Chemical Dependency and Mental Health Treatment	Obtain an evaluation (mental health, substance abuse, or dual diagnosis)	In Progress							
	06/30/2017			Chemical Dependency and Mental Health Treatment	Obtain an evaluation (mental health, substance abuse, or dual diagnosis)	Identified							
	06/09/2017			Economic	Acquire employment allowing client to meet needs	Identified			06/09/2017				
	12/20/2016			Housing (select for THP)	Move to transitional housing	Identified			12/20/2016				
	09/01/2016	03/01/2017		HYA YSH 6 Month	YSH 6 Month Housing Goal	In Progress							
<input type="button" value="Add Goal"/>			Showing 1-10 of 14			<input type="button" value="First"/>		<input type="button" value="Previous"/>		<input type="button" value="Next"/>		<input type="button" value="Last"/>	







Goals

Provider *	ICA-PSH D-HCC-HUD-CoC- Training Provider (1413)		<input type="button" value="Search"/>	<input type="button" value="My Provider"/>	<input type="button" value="Clear"/>
Case Manager	-Select-				
Date Goal was Set *	08	/	07	/	2018
Classification *	Employment				
Type *	Obtain employment				
Goal Description	<div style="border: 1px solid gray; height: 40px;"></div>				
Target Date	09	/	07	/	2018
Overall Status *	Identified				
If Closed, Outcome	-Select-				
If Partially Complete, Percent Complete	-Select-				
Projected Follow Up Date		/		/	
Follow Up User	Institute for Community Alliances (ICA) (no data entry) (1)		<input type="button" value="Search"/>	<input type="button" value="My Provider"/>	<input type="button" value="Clear"/>
	-Select-				
Follow Up Made	-Select-				
Completed Follow Up Date		/		/	
Outcome at Follow Up	-Select-				

Case Notes					
	Provider	Case Manager	User Creating	Note Date	Note
	ICA-PSH D-HCC-HUD-CoC- Training Provider		Drew Klinkert	08/07/2018	Goal added while editing Income from Any Source.








Showing 1-1 of 1

#Goals

Projected Follow Up Date	<input type="text" value="08"/> / <input type="text" value="07"/> / <input type="text" value="2019"/>   
Follow Up User	Institute for Community Alliances (ICA) (no data entry) (1) <input type="button" value="Search"/> <input type="button" value="My Provider"/> <input type="button" value="Clear"/> <input type="text" value="Drew Klinkert"/> ▼
Follow Up Made	<input type="text" value="-Select-"/> ▼
Completed Follow Up Date	<input type="text"/> / <input type="text"/> / <input type="text"/>   
Outcome at Follow Up	<input type="text" value="-Select-"/> ▼

Follow Up List

▼ Customize Home Page Dashboard

 Add Activity Referrals	 Preview Activity Referrals	 Add ART Report	 Preview Counts Report	 Add Follow Up List
 Preview Follow Up List	 Remove All			

Follow Up List

Home > Home Page Dashboard Type here for Global Search

System News (3)

Date	Headline
08/29/2018	Searching for the perfect report? Click here!
04/18/2018	Reminder: Check the "Last Warehouse Build" in ART before scheduling reports!
06/01/2016	Email us with your data entry and reporting questions! mnhmis@icalliances.org

[Add System News](#) [View All](#)

Agency News (0)

Follow Up List (1)

Client ID	Type	Date	Time Remaining
1	Goal	08/07/2019	330 Days

[View All](#)

Follow Up List

Follow Up List (1)			
Client ID	Type	Date	Time Remaining
1	Goal	08/07/2019	330 Days

[View All](#)

Drawing connections to the broader community

How's our yarn
ball?

Thank you + Resources

Subscribe to and read our [newsletter!](#)

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[ICA Helpdesk](#)

View the [Using ServicePoint for Case Management Webinar](#)

ICA Regional System Administrators

ICA unveiling the Coordinated Entry Monitoring report tomorrow at 2 pm breakout session.

A special thank you to Heather Duchscherer from Hearth Connection for the title inspiration!

Sources

[U.S. Census Bureau](#)

[MN State Demographic Center](#)



Thanks!

QUESTIONS? CONTACT MNHMIS@ICALLIANCES.ORG OR VISIT
HMISMN.ORG