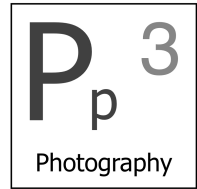


Patrick Pecoraro

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Education

University of NE at Omaha Omaha, NE	<ul style="list-style-type: none">● Pre-Mechanical Engineering	2011-2012
Metropolitan Community College Omaha, NE	<ul style="list-style-type: none">● AAS in Commercial Photography● Deans List	2006-2009

Certifications

Apple Certified Associate	<ul style="list-style-type: none">● Mac Integration OS X 10.8 Mountain Lion	Nov. 2012-Present
Apple Certified Associate	<ul style="list-style-type: none">● Mac Integration OS X 10.7 Lion	Jul. 2012-Present
Apple Certified Associate	<ul style="list-style-type: none">● Apple Sales Professional Recognition	2008-Present
USA Gov. Clearance Level	<ul style="list-style-type: none">● Public Trust	Jul. 2012-Present

Work Experience

Metters Industries NASA Johnson Space Center, TX	<ul style="list-style-type: none">● HP/ACES Apple Field Services/Tier 3 Support● Diagnose and repair Johnson Space Center hardware and software● Ensure positive patron relations concerning their individual repairs and Metters Industries	Jun. 2013-Present
Metters Industries NASA Stennis Space Center, MS Kennedy Space Center, FL	<ul style="list-style-type: none">● HP/ACES Apple Deployment Technician● Refresh legacy seats with current Apple hardware● Diagnose and repair Stennis Space Center and NASA Shared Service Center hardware and software● Assisted with deployment of 500 seats in eight days at Kennedy Space Center● Ensure positive patron relations concerning their individual repairs and Metters Industries	Jul. 2012-Jun. 2013

Digital Dot Systems
Omaha, NE

- **Front Desk/Repair Technician**
- Diagnose and repair personal computers with an emphasis on Apple hardware and software
- Oversee logistics pertaining to repair modules and merchandise
- Ensure positive patron relations concerning their individual repairs and Digital Dot Systems

**Aug. 2011-
Jul. 2012**

Nebraska Furniture Mart
Omaha, NE

- **Apple Product Specialist III**
- Assist customer with the selection of personal home and small business computers, iOS devices and accessories
- Maintain knowledge of industry trends, technology, and product lines with emphasis on Apple hardware/software
- Apple Sales Professional Recognition 2008-2013

**Oct. 2007-
Apr. 2011**

Nebraska Furniture Mart
Omaha, NE

- **Product Specialist II**
- Provided assistance to customers looking for an optimal personal audio experience through iPods, headphones and portable stereo systems

**Oct. 2005-
Oct. 2007**

Works Exhibited

The Tea Smith
Omaha, NE

- **Abandoned Series**
- Custom Pinhole

Jan. 2012

Metropolitan Community College
Elkhorn, NE

- **16x16x16**
- Moon Rise

Jan. 2011

New England Institute of Art
Brookline, MA

- **16x16x16**
- Moon Rise

Dec. 2010

Hot Shops
Omaha, NE

- **Metro Photo Club**
- Burn Pigment Print
- Fire Pigment Print

Dec. 2010

Edinboro University
Edinboro, PA

- **16x16x16**
- Moon Rise

Nov. 2010

Art Institutes International Minnesota
Minneapolis, MN

- **16x16x16**
- Moon Rise

Oct. 2010

Hot Shops
Omaha, NE

- **Metro Photo Club**
- Spring Bath pigment print
- Placed 2nd Runner Up

Apr. 2010

MCC Gallery
Elkhorn, NE

- **Metropolitan Student Visual Arts Competition**

May. 2009

Hot Shops Omaha, NE	<ul style="list-style-type: none"> Abandoned Grill pinhole B/W pigment print Metropolitan Photo Club School Desk pinhole B/W pigment print Tub #3 pinhole B/W pigment print 	Apr. 2009
Gallery 720 Lincoln, NE	<ul style="list-style-type: none"> Metro Photo Club Gears pinhole B/W pigment print 	Feb. 2009
Hilton Hotel Omaha, NE	<ul style="list-style-type: none"> Metropolitan Student Show Spring Bath 35mm C-Print 	Nov. 2008
Middle of Nowhere Film Festival Lincoln, NE	<ul style="list-style-type: none"> Produced: Edgar, Barbara and Tuti Placed Second in the 3 minute short film division 	Oct. 2008
Hot Shops Omaha, NE	<ul style="list-style-type: none"> Metropolitan Student Visual Arts Competition Spring Bath 35mm C-Print 	Spring 2008

Activities

Creator Space Webster, TX	<ul style="list-style-type: none"> Creator Space Member Web Presence Engineer 	Jun. 2014- Present
Omaha Maker Group Omaha, NE	<ul style="list-style-type: none"> Omaha Makerspace Board Member Keyholder at The Makery 	Feb. 2011- Mar. 2013

Fluent in the following

- 35mm, Medium, Large Format, Pinhole, DSLRs, MILCs Cameras
- Photoshop CS6 and GIMP (Graphic Image Manipulation Program)
- Aperture and Lightroom
- Final Cut Pro
- Mac OS X 10.6-10.9/Windows XP, Windows 7-8 Enterprise
- Microsoft Office 2007-2013
- Apple Mac OS X 10.2 through 10.9
- Apple iOS 1 through 7
- Active Directory User Administration
- Disaster Recovery
- Resolving basic network issues
- Timbuktu Pro, Remote Desktop
- Deployment in a mixed platform environment
- Knowledge of Microsoft Office, Adobe and related software packages
- Communication and customer support skills
- HP Service Manager 7&9 (ticketing system)
- Apple Firmware Test
- Apple Software Test
- Apple Service Diagnostics
- Apple Global Service Exchange