

Anatomy of a Breach

Lessons Learned
Susan Ramsey, Security Engineer



Attack

In February of 2014, an intruder broke into an NCAR webserver and exfiltrated 47,333 mailing list user accounts.

The Open Door

Webserver Running:

Solaris 10

Apache

MySQL

Old OPeNDAP cgi script

Discovery

Bro Reported High CPU Loads on the host

Staff Logged in and found active intruder
...exfiltrating data, exec'ing scripts

Response

Immediate (Pulled the Plug)

+5 Hours (Logs)

+15 Hours (Staff)

+17.5 Hours (SEG)

+18.5 Hours (SEG Responds)

+20 Hours (Victims Notified)

+More Than 1 Day Later (Executive)

What Went Right

Event Alerting Worked

The Attack was Confined

The Vulnerability was Identified

What Went Right

Security Playbook Referenced

...Mostly Followed

Members Contacted Within 24 Hours

...Advised to Change Passwords

The culprit? ...OPeNDAP cgi script

OPeNDAP is a framework that simplifies all aspects of scientific data networking.

OPeNDAP provides software which makes local data accessible to remote locations regardless of local storage format.

OPeNDAP also provides tools for transforming existing applications into OPeNDAP clients (i.e., enabling them to remotely access OPeNDAP served data).

OPeNDAP software is freely available.

What Went Wrong

Old Code - Never Updated or Patched
OPeNDAP Script Never Identified as Risk
Logs Analyzed _5_ Hours Later

What Went Wrong

Security Was Contacted _18_ Hours Later

Legal and Media Relations _NOT_ Contacted

Executive Board Not Consulted _Before_

...Notification Sent to Affected Users

Follow Up

Security Playbook Updated to Notify
Executive Management

Legal

Media/Communications

Still Concerns Over Legacy Scripts

...i.e. Not Detected by Nessus Scans

But, You Say, It's Just a Mailing-List...

MD5 Hashed Passwords are Easily Cracked

People Re-Use Passwords

Nice Start for a Spear-Phishing Campaign

...or Two ...or Three

It's Still a Failure to Protect Privacy

More Risks...

Members' Addresses Were in the Database

...Snailmail Phishing/Spam

Members' Affiliate Type (MIL, GOV, LAB)

...Can be used to guess other accounts

Department Name, and Profession

...More phishing, Org knowledge