



THE RITZ-CARLTON
BEACH RESORT, NAPLES
280 VANDERBILT BEACH RD.
NAPLES, FL 34108
THE RITZ-CARLTON BEACH RESORT, NAPLES

Friday, June 20, 2008

CAW Coatings Applications & Waterproofing
5125 North Second St
St. Louis, MO 63147
Ph: (314) 241-6370
Fx: (314) 241-0871

To whom it may concern:

This is a letter of recommendation for Mark Bidabe who has recently painted the Ritz Carlton Naples FL exterior of the building. From the first day of assessing the project to the last day of completion he has always held a very professional and positive attitude.

I am the Engineering Project Coordinator for all Capital Expenditure projects. I have been working in the engineering department for five years and three years as an Engineering Project Coordinator. I have worked on many projects and with many contractors. There is only a handful to write about.

Mark and his team from the beginning had always communicated daily through out the duration of the project; this allowed us to keep the hotel updated of where they will be and what they were doing. This is helpful when we have questions or complaints through out the hotel. When we asked them to maneuver their daily tasks we always received positive responses.

Mark and his team had always shown extreme caution and great organization with how they conducted their high risk daily tasks. During assessing the project and each time they had to move the equipment they inspected all areas in which they needed to safely rig the equipment. Because of the organization and communication this project ran very smoothly.

We have high standards to keep with our guests and with projects like this we need to plan well.

Mark also showed a high standard of cordial and courteous behavior to all of the Ritz-Carlton employees as well as any guest he encountered.

It has truly been a pleasure working with Mark Bidabe and his team.

If you would like more information, please feel free to contact me.

Sincerely,

Victoria Inglese

Victoria Inglese

Engineering Project Coordinator

Ph: 239-514-6145

Fx: 239-598-6649

Cell: 239-248-2519

Cc: Mark Bidabe