Because of LINC’s engagement with community partners to develop the local welfare to work system, on a monthly average there are:

- 553 participants working in paid employment
- 310 participants no longer receiving state cash assistance

COMMUNITY PROFILE

The Local Investment Commission (LINC) is the State of Missouri’s Community Partnership serving Kansas City, Mo. and Jackson, Clay and Platte counties. LINC’s efforts are directed by a citizen commission created in the early 1990s and are supported by more than 2,100 volunteers – professionals, community leaders and citizens.

In 2010 the State of Missouri selected LINC to operate the Missouri Work Assistance (MWA) program for Jackson, Clay and Platte counties. LINC then convened several partners to develop the LINCWorks initiative providing Temporary Assistance for Needy Families (TANF) participants with help on the path from welfare to skills and work.

LINCWorks serves adults who receive cash assistance through TANF and are determined by the Missouri Family Support Division (FSD) to be eligible for work activities. FSD typically makes 150-200 referrals to LINCWorks per month.

Services include placement in countable work activity, ongoing case management, assistance with transportation and work-related expenses, and referral to partner organizations for services.

LINCWORKS RESULTS (FY13 MONTHLY AVERAGE)

Caseload

- 3,950 adult single-parent household TANF cases subject to work requirement

Work participation

- 951 (24.1% of all clients) fully engaged in work activities

Paid employment

- 553 (58.1% of fully engaged clients) receiving part/all work participation from paid employment

Leaving cash assistance

- 310 (32.6% of fully engaged clients) no longer receiving TANF cash grant from state

Caseload (#) and participation (%) within LINCWorks MWA Region 18

While its client population resides predominantly in urban Jackson County, LINCWorks also serves participants in the Northland (Clay and Platte counties), where the population is more rural.

INCREASING PARTICIPATION

The main indicator of LINCWorks’ success is the work participation rate. The rate is calculated by dividing the number of participating LINCWorks clients by the number of work-eligible TANF recip-
LINCWorks’ yearly average participation rate has steadily increased since beginning operations in fall 2010.

**LINCWorks work participation rate, FY11-13 yearly average**

![Graph showing yearly average participation rate increase](image)

**ENGAGING THE COMMUNITY**

Increased work participation in FY13 is the result of LINC’s engagement of the community. While many organizations contributed to this increase (see Key Partners, below), certain new or expanded partnerships deserve to be highlighted for their efforts to place clients in work activities in FY13.

LINCWorks partners with the Metropolitan Community Colleges Institute for Workforce Innovation (MCC) to provide career certification courses giving participants the skills and credentials needed to enter the workforce.

In FY13, MCC offered nine health care profession classes; there were 99 LINCWorks participants enrolled. Each class provided training to receive state certification as a certified nursing assistant with a specialty in mental health technician, palliative and hospice care, or patient health care technician. The class also offered additional educational opportunities including obtaining a GED.

LINC’s existing partnerships with area school districts have been the basis for creating opportunities to use schools as locations for serving clients. Participants can gain work experience by volunteering to work at LINC-operated Before & After School programs (Center, Grandview, Hickman Mills, Kansas City, North Kansas City school districts) and summer camp programs (Fort Osage School District).

In addition, LINCWorks case managers keep an office at King Elementary School (Kansas City Public Schools), located in a neighborhood with a high percentage of TANF clients.

In FY13 LINC signed a worksite agreement with Dress for Success, which is located across the street from the Operation Breakthrough child care and social services facility serving many LINCWorks clients. The agreement allows participants to gain work experience through volunteer opportunities while their children are in child care across the street.

**Key Partners:**

- Mo. Family Support Division
- Full Employment Council
- Bishop Sullivan Center
- Metropolitan Community Colleges-Institute for Workforce Innovation
- Center, Fort Osage, Grandview, Hickman Mills, Kansas City, and North Kansas City school districts
- NorthWest Communities Development Corp.
- Metropolitan Organization to Counter Sexual Assault (MOCSA)
- Midtown Psychological Services
- Legal Aid of Western Missouri
- Dress for Success
- Jewish Vocational Service