



# New Client Intake Forms

First name \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_  
 Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Your preferred name \_\_\_\_\_ Occupation \_\_\_\_\_  
 Home phone \_\_\_\_\_ Cell phone \_\_\_\_\_ Email \_\_\_\_\_  
 Emergency contact \_\_\_\_\_ Phone \_\_\_\_\_ Relationship \_\_\_\_\_  
 Medicare insurance subscribers only: Height \_\_\_\_\_ Weight \_\_\_\_\_

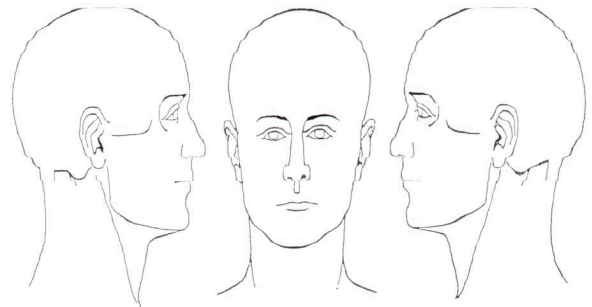
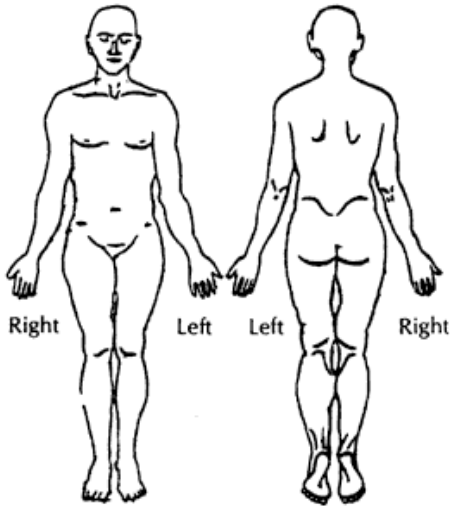
I am seeking help for: \_\_\_\_\_  
 \_\_\_\_\_

Which is limiting me from: \_\_\_\_\_  
 \_\_\_\_\_

When and how did this issue begin? \_\_\_\_\_  
 \_\_\_\_\_

What are your goals for treatment at Shine? \_\_\_\_\_  
 \_\_\_\_\_

Please indicate where ALL of your symptoms are on the charts below:



Highest pain level \_\_\_\_\_ /10      Lowest pain \_\_\_\_\_ /10      Average pain \_\_\_\_\_ /10  
 Since onset, are symptoms getting:      \_\_\_ better?      \_\_\_ worse?      \_\_\_ not changing?  
 What makes your symptom(s) worse? \_\_\_\_\_  
 What makes it better? \_\_\_\_\_

**What other treatment have you had for this condition? Please ceck all that apply:**

- Rest     Massage     Physical therapy     Acupuncture     Surgery     Medication/injection
- Ice     Heat     Orthotics     Osteopathic     Chiropractic     Brace/tape

Other: \_\_\_\_\_

Results or changes from these treatments? \_\_\_\_\_

Why do you think these treatments did or did not help? \_\_\_\_\_

**Please check any of the following symptoms you have recently experienced:**

Night pain       Fatigue/weakness     Numbness/tingling       Dizziness       Fainting  
 Weight change     Fever/chills       Vision changes       Loss of bowel/bladder control

**Do you currently have or have you had any of the following conditions?**

*Please mark with a **C** for current to all that apply. Please mark with a **P** for past issues.*

Diabetes     Latex allergy       High blood pressure       Diabetes     Neurological issues  
 Heart issue     Stomach/GI issues     Impaired thyroid       Cancer       Metal implant/ Pacemaker  
 Infectious disease (such as Hepatitis or HIV)       Asthma       Sleep apnea

Other: \_\_\_\_\_

Have you had any of the following imaging/tests?     X-ray/CT scan     MRI     other

Result(s) of these tests: \_\_\_\_\_

Physical activities at work/home: \_\_\_\_\_

How often do you exercise (beyond daily activities)? \_\_\_\_\_

How would you describe your general health? \_\_\_\_\_

Either bring a printed list to your PT visit or please list all current meds/supplements: \_\_\_\_\_

List ALL past traumas, concussion, car accidents and surgeries including dates: \_\_\_\_\_

Do you wear \_\_\_\_\_glasses     contacts?

Are your glasses or contacts bifocals or progressives?     YES     NO

Mark any of the following that apply to you currently:

Difficulty driving at night     Blurry vision       Double vision       Eye strain

Does your jaw click or pop when you open or close your mouth?     YES     NO

How many headaches do you experience per week?       0       1-2       3-5       5-7

Do you wear an oral appliance, retainer, or night guard?     YES     NO

Do you have orthotics, heel lifts or other foot inserts?     YES     NO

What types of shoes do you wear most often? \_\_\_\_\_

Do you experience an abnormal sense of pressure in your abdomen or pelvis?     YES     NO

Do you ever have any amount of urine leakage?     YES     NO

○ If so, when?     cough     run     sneeze     laugh     lift     exercise     jump

Do you ever have an urgent and sudden sensation to urinate?     YES     NO

If applicable, list dates you have given birth. Please note with a **C** if they were C-sections: \_\_\_\_\_

# Shine Integrative Physical Therapy

## Privacy and Financial Policies

### FOR PATIENTS WITH HEALTH INSURANCE

We offer a complementary insurance benefits check as a courtesy. It is each patient's responsibility to understand your insurance plan(s) waiting periods, frequency limitations, deductibles, and other exceptions and exclusions. Please read the insurance benefit booklet(s) to fully understand. Should your insurance coverage change, please update us immediately.

**ALL CLIENTS:** You are responsible for any deductibles, co-pays, co-insurance and any services not covered by your plan. Co-pays are due at the time of service.

**MEDICARE:** Medicare has a financial limit of approximately \$1900 per year for outpatient physical therapy. Once that amount has been met, you will be responsible for all further payments during that calendar year.

### FOR PATIENTS USING OTHER TYPES OF PAYMENT

**WORKERS COMPENSATION (WC):** We will bill your worker's compensation carrier for your charges. In the event your claims are denied, **you will become financially responsible for all treatment charges.**

**Motor Vehicle Accidents (MVA):** In the state of Oregon, we can only use a prescription from a physician (MD, ND, DO, DPM or DMD) but not a chiropractor for MVA claims. We will bill your automobile insurance provided you have a medical claim open. In the event your claims are denied, you will become financially responsible for all treatment charges.

**PERSONAL LIABILITY/LITIGATION:** If you are working with an attorney for your MVA or WC claim, and are not yet to the point of settlement, our financial policy is:

- If your account balance reaches \$500, we ask for 10% monthly payment.
- If your claim is partially or fully denied, you are to assume full responsibility for payments, a payment plan must be drafted within 10 business days from denial.

**NON-INSURED SELF-PAY:** A time-of-service discount will be applied for paying your entire invoice on the day of treatment. Discounts do not apply to supplies or equipment.

### OUR BILLING PROCESS

- Claims are sent to Athena Health who submits them to your insurance company for reimbursement.
- Athena Health sends a statement to you after your insurance has processed the claim. This statement will be on your Patient Portal for optional online payment.
- Balances over 60 days will be subject to 2% monthly finance charge.
- Returned checks will be charged a \$40 fee.
- Statements that are 90 days past due will be sent to collections.

I hereby authorize my insurance benefits be paid directly to Shine Integrative Physical Therapy. I understand that I am financially responsible for all services. I agree that I am fully responsible for all charges incurred here and all terms and conditions listed above.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Shine Integrative Physical Therapy Privacy Policy**

By signing below, I agree that I have reviewed the privacy practice (in the clinic lobby and online at www.shinephysicaltherapy.com) and agree to the conditions therein.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Shine Integrative Physical Therapy Release of Information**

In order to provide the best care possible, we may need to discuss your case with your other health care professionals. This is the best place to list your physician, specialist, massage therapist, personal trainer, etc. I hereby authorize release my medical records to the following groups or individuals:

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

**Shine Integrative Physical Therapy Missed Appointment Policy**

We are committed to helping you with your rehabilitation and expect you to attend all scheduled appointments (except illnesses or emergencies). Failure to cancel any appointment less than 24 hours prior to the start time will result in a \$45 fee. Insurance will not cover this fee. In instances of repeated non-compliance with scheduled visits, we reserve the right to discontinue care. By signing below, I agree to this policy.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Shine Integrative Physical Therapy Patient Informed Consent**

I voluntarily consent to physical therapy treatment and services deemed necessary by my physical therapist and/or referring provider. I acknowledge that no guarantees have been made to me as to the results of the services at Shine Integrative Physical Therapy. It is this clinic’s sincere intent to educate me on every process. If techniques that are being or plan to be used to address my symptoms are not understood fully or if I have any other questions or concerns about my care I understand that it is my sole responsibility to communicate with Shine. By signing below, I agree that I will communicate promptly and perform the prescribed activities to the best of my abilities.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**To initiate your treatment, all sections must be signed and dated. Thank you!**