

# Mark St. John

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## Qualifications

I am a data scientist with over 15 years of international government, academic and private sector experience. Among my qualifications are:

- R, Python, SAS, SPSS
- Analytics
- Visualizations
- Relational databases
- Deep learning
- Reproducible reporting
- SQL
- Machine learning
- Shiny web apps

Additionally, I have demonstrated excellence in communication (e.g., lectured at two universities, written over 20 publications and invited to speak at international conferences). I am also constantly updating my data science skills (e.g., over 20 completed courses from Coursera.org and DataCamp.com).

## Experience

Data scientist, 2012–present, independent consultant, Ottawa, ON.

- Developed automated, on-demand business-intelligence applications able to provide custom results for hundreds of business simultaneously:
  - Predicting individual customer value and churn from behaviour using machine-learning.
  - Visualizing industry performance trends with quick reports and interactive web apps.
  - Analyzing customer cohort retention and related factors from mixed data.
  - Forecasting using ARIMA and model-selection.
- Co-developed a global-scale data warehouse and analytic platform (described in Ramirez, St. John et. al. 2015. *Frontiers in Ecology and Evolution* 30).
- Used deep- and machine-learning methods to analyze primary-research data (e.g., Orwin, St. John et. al. 2015. *Oecologia* 180).

Scientist, 2007–2012, Landcare Research, Christchurch, New Zealand.

- Led a competitively-funded research program.
- Coordinated data collection and managed relational databases.
- Merged 80 years of historical records with new data streams to conduct novel analyses.
- Affected national policies through communicating my research to government officials.
- Presented my research at scientific conferences and led community outreach events.
- Published twelve peer-reviewed articles, book chapters and reports.
- Managed multiple, concurrent projects and limited resources (e.g., equipment, budgets, training and staff) to meet objectives and deadlines.

## Education

Colorado State University  
Laurentian University  
Carleton University

**Ph. D.**, Ecology (2005)  
**M. Sc.**, Biology (1998)  
**H. B. Sc.**, Biology (1994)