



In the event that you feel that you have been denied service because of your disability, please contact the **Hackney Carriage Unit** at **617-343-4475** and ask to speak to **Officer Steven Howard**.

Should Officer Howard not be available, please ask for assistance from any Officer assigned to the Hackney Carriage Unit. Your inquiry should be addressed forthwith.

The Hackney Carriage Unit also utilizes a website should you wish to forward information in this manner. The website is [cityofboston.gov/police/hackney](http://cityofboston.gov/police/hackney).

Please address any issues to this website to Officer Steven Howard.

