PROMs 2.0 Case Study Feedback

Your name & title	**Jane Stairmand**
Organisation	**NHS Eastern Cheshire CCG c/o East Cheshire NHS Trust**
What intervention(s) are you using PROMs for?	**Pulmonary Rehabilitation for COPD and PREMs for Integrated Respiratory Team**
Can you list some of the benefits you have experienced since implementing PROMs?	**PROMs allows clinicians to monitor the outcomes of interventions remotely. Patients also reported that they found it beneficial to monitor their own outcomes and see the changes in their health and general wellbeing.**
How did you and your team cope with adopting the PROMs system? **Please make reference to the training, implementation, support etc.**	**The team found it challenging adopting the PROMs system due to resource constarints within their department. This was mitigated by using the questionnaires that were already being used during the PR programme therefore it was only the media on which they were completed that changed. Training was provided by myself on how to use the system for inputting data and patient details. Support was offered to the clinical team within the NHS Trust by the CCG for both the training and implementation of the system.**
How did your patients cope with	**The cohort of patients was not perhaps the most**

adopting the PROMs system?	suited to using this system due to its reliance on computer and internet access. However, those that did particiapte found the PROMs system extremely easy to use. They agreed that they found it beneficial to see the changes in their outcomes for both their COPD specific and general health.
Have you experienced any cost savings since using PROMs? e.g a reduction in outpatient appointments. Do you have any stats or data on this you can share?	It is not aparent whether there have been any cost savings as the cohort involved in the project has been relatively small. However, we are now looking at expanding the PROMs system within other departments in the hospital which will enable cost/resource savings to be identified.
Any additional comments?	None