



PROMS 2.0 Case Study Feedback

Your name & title	David Johnson
Organisation	Stockport NHS Foundation Trust
What intervention(s) are you using PROMs for?	Capturing outcomes data for all high volume orthopaedic procedures, with initial pilot for: knee arthroplasty, hip arthroplasty, knee ligament surgery and patellofemoral instability.
Can you list some of the benefits you have experienced since implementing PROMs?	We have learned a lot about Information Governance and the necessary steps / hurdles to implement such a system. As a result of this when our system goes live (towards the end of March) we will do so in the knowledge that we will have a robust system. The process of collecting the PROMS information for the patient groups highlighted above has also been developed and is in place using a paper system already, ready for the electronic version to go live.
How did you and your team cope with adopting the PROMs system? Please make reference to the training, implementation, support etc.	The application of the PROMS system itself will work well and seamlessly as it will replace a more cumbersome paper system already now in place. With many people undertaking the work of entering information the work load will be minimal. However, the work for the project lead has been difficult due to the IG issues and I would recommend central support to new project leads / Trusts to ensure smooth implementation without unnecessary repeated work.
How did your patients cope with adopting the PROMs system?	Patients have engaged well in providing us feedback on the PROMS scores used in paper form

	<p>to date. They seem to value the opportunity to say how they have fared following surgery, irrespective of their outcome.</p>
<p>Have you experienced any cost savings since using PROMs? e.g a reduction in outpatient appointments.</p> <p>Do you have any stats or data on this you can share?</p>	<p>Not yet but we anticipate being able to streamline the 5+ year FU of arthroplasty patients, which can provide whole healthcare economy savings in conjunction with the commissioners. We also see the system as being able to demonstrate the outcomes of surgery at our Trust, which will support commissioning of general and specialist services in the future. This is in keeping with both the current White papers on healthcare provision and the recommendations of the Mid Staffordshire Trust report.</p>
<p>Any additional comments?</p>	<p>Although we have had a hard learning experience implementing the project it has been worthwhile and I think others have benefited from our work to date (especially regarding ISO27001 compliance of the Data processor and their subcontractors). This project will be extremely valuable in the long term for our Trust, our local healthcare economy and most importantly our patients.</p>