



PROMs 2.0 Case Study Feedback

Your name & title	Muthu Jeyam – Consultant shoulder and upper limb consultant
Organisation	Salford Royal
What intervention(s) are you using PROMs for?	Elective shoulder and hand procedures
Can you list some of the benefits you have experienced since implementing PROMs?	<ul style="list-style-type: none"> ● PROMs 2.0 has allowed clinicians at Salford Royal to monitor the outcomes of interventions remotely. ● Improved understanding of appropriate scoring systems to monitor post-operative recovery. ● Patients have benefitted from monitoring their own outcomes and many have reported that they feel in control of their own care.
How did you and your team cope with adopting the PROMs system? Please make reference to the training, implementation, support etc.	<ul style="list-style-type: none"> ● We have benefitted from the support of the central team. ● The system is user friendly therefore training for the nurses was easy to facilitate. ● Ipads have been purchased to maintain the efficacy throughout the clinic. ● We have benefitted from the implementation meetings, where we have been able to share our experiences of using PROMs 2.0 with the other trusts involved with the project.
How did your patients cope with	<ul style="list-style-type: none"> ● Patients have found the system easy to

<p>adopting the PROMs system?</p>	<p>understand and use.</p> <ul style="list-style-type: none"> ● Many have reported that they find PROMs beneficial for them to manage their own care and monitor their own outcome scores. ● Patients find the email aspect of the system very valuable as they are able to complete their outcomes from home.
<p>Have you experienced any cost savings since using PROMs? e.g a reduction in outpatient appointments.</p> <p>Do you have any stats or data on this you can share?</p>	<p>We have not yet experienced any cost savings in using the PROMs 2.0 system, however, we do expect a reduction in outcome appointments in the near future.</p>
<p>Any additional comments?</p>	<p>This system carries huge potential, and we will be applying this project to other specialities throughout Salford Royal.</p> <p>This project will be highly valuable in the future, expecting to reduce waiting times, cutting waste.</p>