

PROMs 2.0 Implementation Meeting

Minutes 21/03/12 17.30-19.30 PP3

Present:

Bibhas Roy, James Wilson, David Sellers, Debbie Loughhead, Alisdair Gilmour, Adele Whiteman, Karen Bredell, Neil Connor, Jo Winton, Yvonne McGlinchey, Sophia Parvez, Heather Neary, Penny Bell via dial in.

Apologies

Marion Hughes, Jane Stairmand, Chris Peach

Discussions and Actions

- **Welcome** and Introduction by Bibhas Roy
- **Trust Updates** presented by Debbie Loughhead. Ipswich, Salford and Wythenshawe top recruiters in March. Now over 1000 patients registered on the system. Data quality issues discussed and importance of inputting correct DOB and spelling of names when registering patients.
- **System Development** presented by Gavin Webb. New version of system due in next couple of months with enhanced features, improved usability, and graphic designer to improve aesthetics. Some new features include:-
 1. Traffic light system to highlight tasks that require completion.
 2. Help and message function in patient portal for patients to send a message direct to pathway owner, system will email pathway owner to say message has been left.
 3. Data import function ready in new version– i.e import historical data in excel format to PROMs 2.0.
 4. Improved Ipad support.
 5. Patients able to reset their secret questions

Questions regarding patients registering themselves suggested by Penny Bell. Bibhas Roy and Gavin Webb to continue this discussion.

- **Evaluation of patient satisfaction using innovative PROMs 2.0 System to assist follow up of Arthroscopic Sub-acromial Decompression** presented by Adele

Whiteman. Patient experience vitally important and scores reported higher than national average.

- **Website** development to incorporate patient forum. All trusts to ask a couple of patients if they will be happy to leave feedback and participate in forums and meetings.
- **National PROMs Summit** announced 13th November, London.
- Greater Manchester Trauma Collaborative – questions re: PROMs selection, workflow and processes. To be explored further at separate meeting TBA.
- Future PROMs Implementation Meetings dates TBA