



Change of Bin Collection Day – Euroa Shopping Precinct Survey Results Summary

Strathbogie Shire Council asked Business Euroa to invite feedback from local businesses as to a proposed change of bin collection day from Monday to Tuesday in the Binney/Railway Streets, Euroa shopping precinct. This report is a summary of survey results.

Please see background information below from Strathbogie Shire Council's Waste Engineer, Darren Ritchie.

Survey Details

Business Euroa conducted an online survey via Survey Monkey from 11 August to 25 August 2016.

Members of Business Euroa were contacted by email and invited to participate in the survey and asked to pass on the invitation to other businesses.

Three questions were asked:

1. Do you operate a business within Binney/Railway Streets, Euroa shopping precinct?

Yes/No

2. Do you support a change in Council bin collection day from Monday to Tuesday?

Yes/No

Comments

3. Your Details (Name, Business Name, Business Street Address, Email, Phone)

Survey Results

- 16 usable responses were received and 100% supported a change in Council bin collection day from Monday to Tuesday.
- Of the 16 responses 14 were from businesses within the Euroa shopping precinct and 2 from outside the precinct.
- Of the 14 responses within the precinct 8 were from Binney Street and 5 from Railway Street businesses with 1 from the precinct without stating which street.
- Comments supported the change to Tuesday and mentioned the benefits of such a change:
 - Improve visual appeal of shopping precinct.
 - Convenience of not having to attend businesses out of hours (eg Sunday evening) to wheel out bins onto street.
 - Reduce problem of missing bin collections and having to store waste material for an additional 1 or 2 weeks.
 - Reduce problem of spilled waste from vandalism and animals.

Background to Change of Collection Day from Council's Waste Management Engineer, Darren Ritchie

I have been in discussion with Council's waste collection contractor (Cleanaway) recently, regarding the possibility of changing the day for bin collections within the Binney Street / Railway Street shopping precinct.

With the current bin collections occurring on Monday mornings, numerous businesses have to place their bins out when they close either on a Friday or Saturday, meaning the bins remain out along the street right across the weekend, until they reopen on a Monday morning. Not only does this clutter the street and make it somewhat unsightly for shoppers and visitors to the town, it also poses the risk of the bins being used as litter bins and becoming overfilled, or bins being knocked over, resulting in rubbish spilling on to footpaths or into the street.

To alleviate this problem, we would like to propose changing the collection day for the businesses within this precinct from Mondays to first thing (5 – 6 am) Tuesday mornings. This would allow business owners to place their bins out after closing on Monday afternoons and take them back in again when they open the next morning.

Tuesday has been chosen by Council and Cleanaway as the preferred collection day, as the collection trucks already travel up to the boundaries of the Euroa township as part of their current Tuesday collections. Therefore, this option would provide the least amount of disruption to other resident's collection services and Cleanaway.

In order to gain an idea of the level of support from the businesses in this particular area for this change, I was hoping you may be able to assist me in consulting with them through your "Business Euroa" network and relaying the feedback back to me. If the response to this proposed change is positive, I would work with Cleanaway to make the change as soon as possible and to provide advice to all affected businesses regarding the timing of the change.

Darren Ritchie

Thank you to respondents for supporting this survey.

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