

From: Charlotte K <via email>
Date: July 29, 2010 12:40 PM EDT
To: Brooke @ OPED Inc
Subject: Vacocast PRO - received- Thank You!

Brooke,

I rarely take the time to write to a company about a product but I felt compelled to this time. I have been very active my entire life, playing 3 sports in high school, college basketball, tennis, triathlons and being an avid skier. I ruptured my Achilles playing tennis the end of June and found out it was shredded and needed extra synthetic tendon to repair. After 27 years, it is easily the most painful injury I have sustained.

I researched the rehab and found your website. After talking with my doctor, after 2 casts -post surgery I came to the conclusion that the standard boot they use was not going to be up to my standards. It was extremely heavy, excruciating to put given the swelling, with the long metal bars on the side, and painful as it was fixed and had no way of adjusting to accommodate the stretch of the tendon. I received the Vacocast PRO on this Tuesday and had my cast cut off on Wednesday. I just wanted to tell you how happy I am with your product. It was very well represented on your website and my doctor, despite being in practice for 37 years, had never seen one. He was very amenable to putting it on me after I demonstrated the adjustments and fit. The cast they used was painful and my foot was constantly swollen, in addition to my sutures rubbing on the cast made it unbearable. I only wish I would have found your product sooner. Getting the Vacocast PRO was like Christmas morning for my foot. The swelling has gone down considerably after only 24 hours and it is very comfortable while still feeling secure.

Thank you so much for your help and please pass this on to you sales manager who was nice enough to talk with me prior to my order. Given the number of active people in Utah they should all know about this product!

With much appreciation,

Charlotte K.

From: Charlotte K <via email>
Date: August 24, 2010 12:28 PM EDT
To: Brooke @ OPED Inc
Subject: Vacocast PRO - received- Thank You!

I have been wearing it for the past 3 weeks and am off crutches...well ahead of schedule! Gotten many compliments on the boot and cant say enough about how awesome this thing is!