
Installation Instructions

Meister Lindura

MEISTER

MASTERCLICPLUS[®]

DE 102006037614 B3 / WO 2008/017301

Version 1.0
June 2016

QUALITY STARTS WITH THE INSTALLATION

Meister quality is not just about the durability of your floor. It can also be seen during the installation of your floor. We rely on a middle layer of extremely stable HDF or special wood materials for all our flooring types. And we use click systems, which are tailored to the properties of the flooring and dimensions of the planks, together with the patented Masterclic Plus system, which was developed within our own company, and the tried-and-tested Uniclic connection system. This ensures optimal precision of fitting that you can feel while installing your new flooring. Meister flooring is especially easy to install. That's why many craftsmen swear by products from Meister. You will find a lot of information about how to work with your Meister product in these installation and care instructions.

PREPARATORY MEASURES, SUBSTRATES & GENERAL INSTRUCTIONS

The packages must be acclimatised before you open them. Store them unopened for approx. 48 hours (in winter 3–4 days) in the centre of the room you want to work in. Do not store the packages in front of damp or freshly-wallpapered walls. Before you install the flooring, outer doors and windows must be installed and all painting and decorating work must be finished. The room temperature must be approx. 20°C (at least 15°C), and the relative humidity must be approx. 50–60 percent.

The flooring requires a permanent living climate of approx. 50–60 percent relative humidity at a room temperature of approx. 20°C. If you measure or anticipate a significantly lower humidity, you must install a humidifier (vaporiser) to prevent the flooring from drying out excessively.

Variations in each board are an indication of its natural and genuine quality. In contrast to standard parquet floors our longlife parquet in a planked look has deliberately been produced at the factory with open joints and slits that underlines the special character property. Mix planks from several packs so that, before laying, you achieve the floor pattern you want. Before installation, check all planks in daylight for recognisable faults in colour and structure. You cannot make a claim for any products you have already installed.

Please be aware that our Silence »S« flooring collections already have the sound absorbing underlay integrated into them.

SUBSTRATES

The substrates must be considered as ready-to-lay in accordance with the generally accepted rules of the trade, taking into account VOB (German Construction Contract Procedures), Part C, DIN 18 356 Parquetry or DIN 18 365 Floor covering work respectively. In other words, they must be dry, even, firm and clean. The residual humidity, measured using the CM method, of mineral

substrates must be no more than 2 percent (1.8 percent for underfloor heating) and that of anhydrite screeds must be a maximum of 0.5 percent (0.3 percent for underfloor heating). Any substrate unevenness of three or more millimetres for each initial metre and two or more millimetres for each subsequent continuous metre must be evened out according to DIN 18 202, Table 3, line 4. 0.2 millimetre thick PE film (SD value $\geq 75\text{m}$) must be laid out to form a kind of »tub« on all mineral substrates (except poured asphalt screed) as a vapour barrier.

The strip edges must overlap by at least 20 centimetres and the overlapping edges must be glued to the side walls.

In rooms that are not above a cellar and foundations, the currently valid building conditions require that the owner of the building provide a barrier against damage to the base plate due to moisture from the ground, in accordance with the DIN 18 195 directive.

Meister flooring can be laid on existing surfaces, such as PVC, linoleum or stone, so long as the old flooring is firmly bonded and there are no loose areas. In addition, a separating layer of foil should be applied to the substrate. On existing wooden planks, wood based boards, OSB-boards, drywall elements etc., no PE film must be laid out as a vapour barrier. Textile flooring such as, e.g. carpet or needle fleece must be removed not only for technical reasons, but for hygiene reasons too.

GENERAL INSTRUCTIONS

Meister flooring is not suitable for installation in humid rooms/wet areas (bathrooms, saunas etc.).

The floor is installed as a floating floor, without glue. The Masterclic Plus connection system makes it possible to install the flooring quickly and easily. The end interlocking occurs when the next row is laid. In addition, it is a valuable installation aid, as the planks can be aligned against each other in this way. To do this, you should lift the plank slightly and square it quite easily with the tongue in the groove of the plank which has already been laid.

If the floor area is longer or wider than 10m (for parquet flooring PS 400, longer or wider than 6m), then you must provide an expansion joint. This is covered with a jointing profile. It is also important to provide these joints between two adjacent rooms, in doorways, passageways and rooms with a lot of angles. Always use a jointing profile for clean transitions to adjacent, lower areas or floor coverings and an end profile next to higher adjacent thresholds, tiles or the like. Give stairs a clean finish with the stair edge profile.

During installation, take care to leave a gap of at least 10 or 15 millimetres per metre next to all walls. This distance must also be left around all columns, heating pipes, steel door frames, etc. It

Meister Lindura

may be possible to shorten wooden door frames. To do this, lay a loose plank with the decorative side down against the door frame and saw the frame off along the plank.

To protect the wood from dirt, a sufficiently large entrance covering must always be laid (e.g. a doormat, carpet). In addition, you should also fit chair and furniture feet with felt sliders; office chairs, mobile containers, etc., on castors must be equipped with soft, standard running surfaces. We recommend protecting the floor in these heavy-wear areas with appropriate floor protection mats (e.g. polycarbonate mats).

We recommend that you install the planks lengthways to the way the light falls. In narrow or long rooms, choose the laying direction to suit the room's proportions. Lay the planks crossways to make narrow rooms look more spacious; planks laid lengthways narrow hallways.

Bleaching may occur with all flooring with direct sunlight or intense, artificial lighting.

Please first check whether a subfloor is required as explained in "Substrates". Furthermore, if you are using products without a sound-absorbing Silence cushion, use the system-bound Meister insulating underlay. (If you use Meister-Silence 25 DB, Meister Silence 15 DB, or Meister Duo-Guard, you do not need an additional layer of 0.2-millimetre PE film).

Other insulating underlay needs to have a corresponding compressive strength (CS value $\geq 15\text{kPa}$, $\geq 60\text{kPa}$ in commercial areas with heavy wear) and a thickness of 1 - 3mm.

When sawing the elements, make sure you work from the correct side: if you use a bench saw, keep the wear layer side facing up if you use a keyhole or portable circular saw, keep the wear layer side down.

Meister Lindura

You need the following tools and aids to install Meister Lindura wood flooring with Masterclik Plus technology: Keyhole or electric saw (for Lindura wood flooring hard metal saw blades or diamond tipped saw blades), possibly power drill, folding metre rule, pencil, wedges (spacer wedges), angle or adjustable bevel, possibly PE film (0.2 millimetres).

If the product does not already feature a sound-absorbing cushioning, you have to use Meister foam film, Meister-Silence 15 DB, Meister-Silence 20, Meister-Silence 25 DB, or Meister Duo-Guard as a cushioning layer. (When using Meister-Silence 25 DB, MeisterSilence 15 DB or Meister-Duo-Guard, additional 0.2 millimetre PE film is not required.)

STEP 1

Start by laying the first complete plank in the left-hand corner of the room with the tongue sides facing the wall. Remove only the tongues on the long sides of all the other planks you want to lay in the first row (fig. 1). Using wedges, you can easily keep a gap of at least 15 millimetres from the wall.

STEP 2

Insert the end of the next complete plank into plank No. 1 (fig. 2). Lay the other planks in this row in the same way across the entire width of the room.

STEP 3

Cut the last plank in each row so that you leave a gap of at least 15 millimetres to the wall (fig. 3). You can use cut-off pieces of planks, as long as they are at least 40 centimetres long, to start subsequent rows.

STEP 4

Make sure the planks in the first row are straight. Cut the first plank in the second row to approx. 80 centimetres. Fix this plank upright with the spring as far as possible into the groove on the groove side of the previous row of planks and press the plank down slowly, using a forward and downward turning motion (fig. 4). The plank should lock into the previously laid row (fig. 5).

STEP 5

Similarly, the next complete plank is turned into the click connection on the long side and the end pushed tight against the previous plank before it is lowered. Then press the plank down slowly, using a forward and downward turning motion (fig. 6). The plank must lock into the row previously laid and the end joint must fit tightly into the previous plank.

STEP 6

Lay the flooring row by row in this way. Remember that the end joints must be offset by at least 40 centimetres (fig. 7).

STEP 7

To cut the last row to size, use a spare piece of plank and draw the remaining plank width on it (leaving at least a 15-millimetre gap to the wall).

STEP 8

Taking the plank marked for width, push the plastic end tongue forward out of the end groove with the aid of a spare piece of plank (fig. 8).

STEP 9

Begin cutting the plank to size at the end of the plastic tongue (fig. 9). After the plank has been cut to size, push the plastic tongue on the end back into the end groove (fig. 10).

STEP 10

Begin laying the last row in the right hand corner of the room (leaving at least a 15mm gap to the wall) and angle the sides of the plank into the second-last row. The next plank is pivoted in in the same way and lowered down at the end (fig. 11).

STEP 11

Push the plastic tongue which is pointing out towards the wall (fig. 12) back into the end connection using a tension rod, scraper, screw driver or similar (fig. 13).

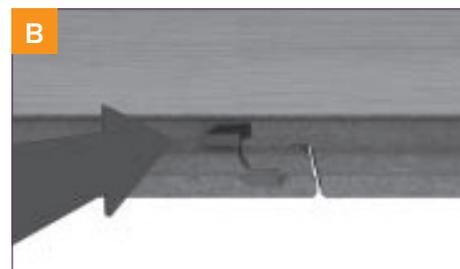
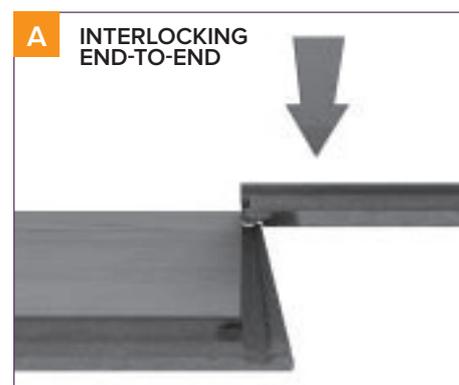
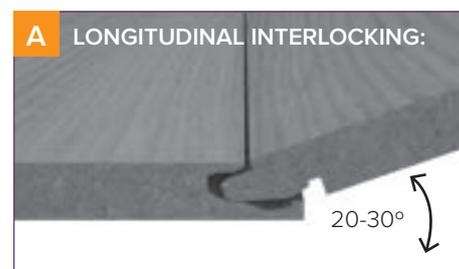
STEP 12

Before attaching the skirting boards, the timber wedges along the walls have to be removed.

Please ensure that no silicon products whatsoever come into contact with the mouldings.

PLANK REMOVAL

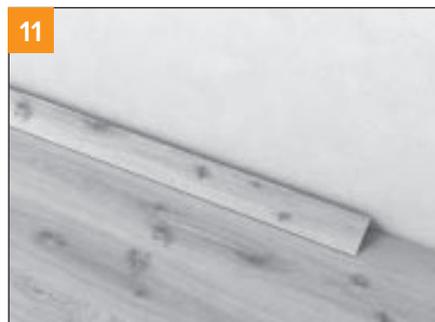
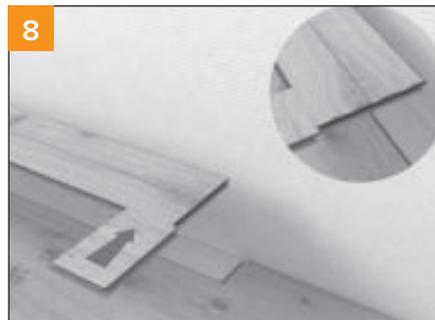
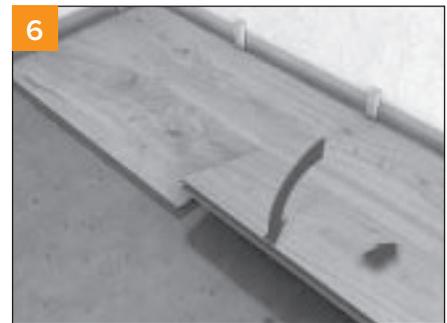
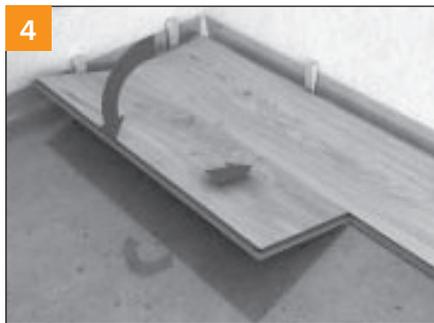
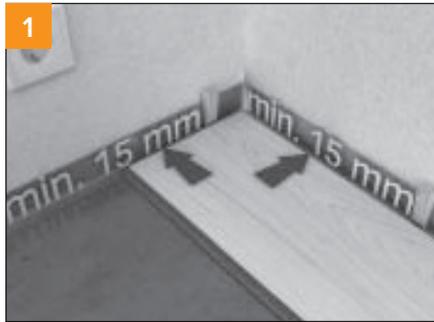
To take a plank row back out again, lift the entire row, levering it at the side out of the last row (fig. 14). Then you can separate the planks' ends by angling them (fig. 15). Should you wish to reuse the disassembled planks, you should push the end plastic spring tongue back into the top groove.



Installation Instructions

MEISTER

Meister Lindura



The Meister Lindura wood flooring is suitable for installation on hot-water underfloor heating.

PLEASE FOLLOW THE INSTRUCTIONS BELOW:

When installed with Meister-Silence 25 DB, Meister Lindura wood flooring has a heat transmission resistance of 0.084m² K/W. Due to the natural warmth of the flooring, the heating can be switched off more often during moderately cold weather compared to heating under tiled floors. Meister flooring on hot-water underfloor heating reaches an even surface temperature all over. The floors must not be covered with any coverings, e.g. carpets, runners, mats or any other overlays as this may cause an accumulation of heat. These types of flooring react with deformations and warping.

PREPARATORY MEASURES:

Any room heated over a large area requires planning and coordination of the heating system, the screed and the various coverings, taking into account the type of use, in order to ensure optimum and fault-free functioning over the long term. When these special floor constructions are installed, professional standards are correspondingly important. Supplies and processing steps must correspond with the latest technology, the available information sheets from the central association of the German construction trade and the assembly and installation guidelines of the relevant system suppliers and manufacturers.

Caution! With hot-water underfloor heating, the profiles are fixed with contact glue.

SCREED – CHECKING MOISTURE - READINESS FOR LAYING

After completion and a corresponding lying time, the screed can be heated. Complete drying out (readiness for laying) is an absolute prerequisite for the preparation and installation steps for Meister Lindura wood flooring and is therefore essential. The reason for this is that the moisture measurements to be carried out as part of subfloor checking cannot be reliably performed on

heated constructions due to the risk of damage. This means that heated screed must be dried out by means of heating up and cooling down with a heating break before installation of any type of covering. To be ready for the installation of Meister flooring, the moisture content (according to DIN 4725, part 4 – measured with CM devices) of cement screed should be a maximum of 1.8 CM% and of anhydrite screed it should be a maximum of 0.3 CM%.

SPECIAL MEASURES

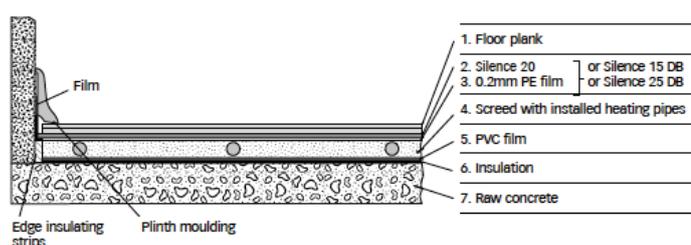
(heating up and cooling down)

The client must observe the following instructions and/or have them performed by the persons responsible:

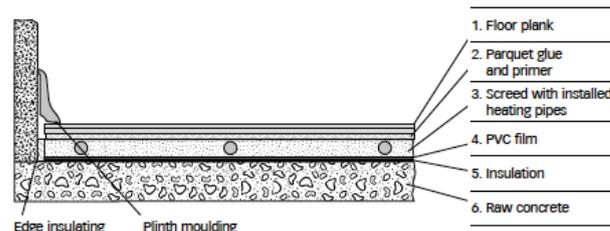
- The screed must lie for at least 28 days after it has been poured up to the beginning of the first heating period, or according to the manufacturer's instructions.
- During heating up, the initial temperature should be increased daily up to the full (maximum) heating power.
- The pattern of the heating measure and the heating break must be carried out in accordance with the measure protocol.
- The time plan indicates the minimum period of heating up – each additional day is of further benefit and provides extra security.
- Meister Lindura wood floorings must be installed in accordance with DIN 18 356, 18 365 and 18 367 at a screed surface temperature of at least 15°C and a relative humidity of 50 to max. 75%.
- After installation of the flooring (completion), this climate must be maintained for one week (adhering and hardening time of adhesives and other material layers used).
- After installation of Meister Lindura wood flooring, the maximum surface temperature of 26°C may not be exceeded.

Important note: The above points must be carried out according to the relevant rules and/ or confirmed by specialists (architect, heating specialist etc.).

Structure of floating installation



Structure of surface bonding



Note: Full surface bonding must be carried out by a professional.

Meister Lindura wood flooring can be installed with full surface bonding as an alternative to floating installation.

IMPORTANT: Please note that all installation instructions for Masterclac Plus connections and accessories must be followed carefully at all times as well as the general recommendations and preparatory measures explained in the installation instructions when installing flooring with full surface bonding.

MeisterWerke recommends UZIN-MK 92 S (2-K PUR) or UZIN-MK 250 (1-K STP) adhesives from UZIN Utz AG or an equivalent, water-free and shear-resistant PUR adhesive from another manufacturer. If you require more information, please call technical customer services at MeisterWerke or UZIN, the adhesive manufacturer, (Tel. +49 731 4097-257).

Please note all of the adhesive manufacturer's instructions such as those on hardening and working time. The adhesive is to be applied to the entire surface (avoid leaving areas uncoated). The products should always be laid as a complete system including any primers, screeds or adhesives because a secure fit and the best results can only be guaranteed when the materials match each other.

INSTALLATION METHOD:

With the Lindura wood flooring lay each plank individually in the fresh adhesive bed. Then press them down well so that the backs of the planks are moistened as thoroughly as possible.

According to DIN 18 365 and 18 356, the subsurface for flooring or parquet must always be smooth, dry, clean, free of cracks and release agents, and able to withstand lifting and pressing force.

The flooring / parquetry contractor must therefore make sure that the subsurface is suitable for this work. The contractor must ensure that subsurface material is inspected for technical suitability, while exercising due diligence as required in accordance with the recognised rules of the trade and current technology, and in adherence to the German Construction Contract Procedures (Vergabe und Vertragsordnung für Bauleistungen - VOB). If the subsurface reveals deficiencies or there is a risk of damage occurring to the construction of the flooring, the person responsible for laying flooring/parquet must report these concerns in writing, particularly in the following cases:

- Serious unevenness
- Cracks in the subsurface
- Insufficiently dry subsurface
- Insufficiently firm subsurface
- Contaminated subsurfaces e.g. oil, wax, lacquer, paint residues
- Subsurface not being level with adjoining structures
- Unsuitable subsurface temperature
- Unsuitable room climatisation

- No documentation on heating characteristics for heated flooring constructions
- Required secure locking of expansion joints in the subsurface
- No edging strip projection
- No marking of measurement points for heated flooring constructions
- No joint layout (if necessary)

INFORMATION ON ADHESIVES:

The recommendations for adhesives are based on extensive tests conducted by the manufacturer. Due to the variability of on-site conditions, it is not possible to establish warranty claims based on the information provided. We cannot assume liability for any losses incurred in using the adhesive system. For that reason, we recommend that you test the adhesive yourself thoroughly before installing flooring or contact customer service at the adhesive manufacturer.

FIDBOX®

Humidity and fluctuations in temperature can influence how long a floor lasts and retains its value. We therefore recommend using a fidbox® (a measuring device from floorprotector), which can take long-term data recordings for temperature (°C) and relative humidity (%) in the immediate vicinity of the floor, which can be read using a reading device. If there should be a claim for damage, this can be clarified quickly using the results thus preventing any protracted research into the causes. You can obtain more information from MeisterWerke.

THE QUALITY DOES NOT STOP WITH THE INSTALLATION.

You have bought a quality product “made in Germany”. These cleaning and care instructions will provide you with all the information important to ensuring a long period of value preservation and a beautiful appearance of your flooring. With a bit of time and effort, you can contribute to ensuring that you are able to enjoy your new Meister flooring for a long time to come.

Meister products are based on selected materials, which are processed by experienced experts with state-of-the-art technology to create a quality product “made in Germany”. The premium quality includes substantiated consultation and excellent service. For this reason, you will only find Meister products in selected specialist shops.

1. THE RIGHT CARE

Your dream floor also needs the right care. Meister complements its product range with a high-quality series of care products from CC Dr. Schutz. Cleaners and care products, tailored for the floorings, ensure that your floor looks good in the long term. Even if you only need to run the vacuum round for day-to-day care (to remove loose dust), the surfaces should be cleaned and cared for regularly with CC Dr. Schutz care products to preserve the value of your floor.

When cleaning, please be aware that the floor must only ever be slightly moistened. In the ideal case, the film of water should be a thin mist, so that it dries out after about a minute. Some types of wood, such as beech or maple, are particularly sensitive to moisture.

You should not use any abrasive cleaners, even in case of more severe stains. Even for stubborn stains and dirt, the CC Elatex Stain Remover* will help. Scratches on the floor not only affect the overall appearance. They will also make the floor more prone to dirt and moisture. The CC Dr. Schutz care products are designed to ensure that the floor is considerably more resistant to signs of wear and tear in heavy wear areas. Your qualified specialist shops will also be able to provide you with more tips on how to care for your Meister floor in the best possible way.

2. PRESERVATION OF VALUE PRECAUTIONARY MEASURES

A room temperature of approx. 20 °C and a relative air humidity of approx. 50–60 percent will contribute to your personal well-being and are the basis for a healthy room climate. With such a room climate, you will also help your Meister floor obtain the optimal conditions, as it reacts to its climatic surroundings like any other wooden material.

Low air humidity with a high temperature will lead to a contracting process in the wood, which dries the floor out. If you determine an air humidity which is considerably lower than 50 percent in the

long term, we recommend the use of air humidifiers (vaporizers). This will prevent your Meister floor drying out excessively. As with all wooden products, very high air humidity will cause absorption of humidity, which can lead to the length and thickness increasing.

THE INTRODUCTION OF DIRT ONTO THE FLOOR:

Most dirt is brought into your home from the outside and transferred onto the flooring. For this reason, we recommend installing a sufficiently large entrance covering (e.g. a doormat) in the entrance. Please consider that dirt, such as sand or small stones, will act like sandpaper on all floorings and can lead to unsightly scratches. To protect the wood from scratches, you should also fit chair and furniture feet with felt sliders; office chairs, mobile containers, etc., on castors must be equipped with soft, standard running surfaces. We recommend protecting the floor in these heavy wear areas with appropriate floor protection mats (e.g. polycarbonate mats).

3. CLEANING AFTER COMPLETION OF CONSTRUCTION WORK

Newly laid Meister floors must be cleaned after completion of construction work and before first use in order to completely remove any dirt or glue residue which has arisen during the course of the installation.

The cleaning after completion of construction work on Meister Lindura wood flooring should be carried out with CC Wood Care for Oiled Floors*, diluted with water in a ratio of 1:200. For highly used and commercial areas which are particularly highly frequented, we recommend subsequent treatment with CC Premium Care Oil for Wood Floors. Apply the care oil very thinly and evenly with a lint-free cloth and polish the film of oil immediately and completely with a white pad and disk buffing machine. Polish away any surplus immediately with absorbent cloths. After drying (at least 12 hours), the floor can be used again and can be cleaned using a thin mist of water again after allowing it to completely harden for 7-10 days.

The floor is washed with a mist of water using the relevant cleaning solution and a non-lint mop.

** Water-based care products (e.g. polymer dispersions) or CC Elatex Stain Remover can penetrate the seams of the planks in the case of improper adhesion or incomplete jointing, leading to swelling of the carrier material. 4. Day-to-day cleaning*

4. DAY-TO-DAY CLEANING

To remove daily dirt, vacuuming or sweeping is sufficient. For regular cleaning and care use CC Wood Care for Oiled Floors* diluted with water in a ratio of 1:200. The floor should be wiped with a thin mist of water using a cloth, which has been dipped in this solution and wrung out well. The flooring is cleaned and cared for in one step. Regular polishing with a white pad will lead to an increase in the care film resistance and is particularly recommended for areas subject to heavier levels of dirt. We recommend refreshing the floor with CC-H2Oil* to preserve its quality and at the first sign of wear. With normal levels of dirt clean the floor first using CC Wood Care for Oiled Floors diluted with water in a ratio of 1:200 and a green pad. In areas subject to heavier levels of dirt or to build up resistance to wear, first carry out a deep clean using CC Wood Floor Deep Clean diluted with water in a ratio of 1:1 to 1:3 and a green pad. After the floor has dried completely, apply CC-H2Oil* undiluted very thinly and evenly with a non-lint mop. Leave the floor to dry for at least 12 hours before use.

With the afore-mentioned deep clean dilute the CC Wood Floor Deep Clean* with water in a ratio of 1:1 to 1:3. Distribute the cleaning solution over the floor in sections using a cloth and then immediately remove any residue of the care product by scrubbing. Make sure that no puddles form. For larger surfaces, use a disk buffing machine with a green pad. Immediately absorb any dirty water completely with absorbent, dry cloths. Then wipe with a thin mist of clean water using a cloth. If possible carry out the cleaning in pairs so that one person removes the dirt and the other person immediately absorbs any dirty water.

5. GENERAL INFORMATION ON CLEANING AND CARE

Never leave Meister flooring moist or wet over a long period of time. When cleaning, always try to use a dry method if possible (using a mop, hair broom, vacuum cleaner), or only wipe with a thin mist of water (with wrung out cloths) and do not leave any "puddles" on the floor. Steam cleaners are not suitable for the flooring. Do not use any cream cleaners or scouring powders as these agents can attack the surface of the floor. Please only use suitable cleaners. Problem stains on laminate and Nadura floors as well as varnished parquet and veneer flooring can be removed with CC Elatex Stain Remover (universal stain remover).

Please be aware that you may increase the gloss level on the laminate/ Nadura surface by removing the stain with increased pressure with a white pad. For this reason, try this out in an inconspicuous place or left-over plank first.

** Water-based care products (e.g. polymer dispersions) or CC Elatex Stain Remover (universal stain remover) can penetrate the seams of the planks in the case of improper adhesion or incomplete jointing, leading to swelling of the carrier material.*

I. WARRANTY COVER:

MeisterWerke Schulte GmbH, Johannes-Schulte-Allee 5, 59602 Rütten-Meiste, provides a warranty, over and beyond statutory rights under § 437 of the German Civil Code (replacement, cancellation of contract, reduction of purchase price and compensation), under the following warranty conditions. MeisterWerke warrants the durability of the multilayer product structure relating to pressing and fusing the single layers with one another. The warranty does not cover any damage caused by incorrect treatment and use. In particular, any load or wear on the flooring that is not the purpose for which the flooring was intended, mechanical damage caused by furniture, pets etc. such as dents and scratches, for example. Visual damage such as joints, changes in colour due to exposure to light and the deformation of individual planks caused by seasonal, room climate conditions are also not covered. Damage as a result of insect infestation, improper care, cleaning or maintenance of the surface and surface coating, specifically chemical damage or damage caused by the penetration of moisture is also not included. The warranty applies exclusively to first choice products and use in private living areas subject to normal wear up to heavy-wear areas, with the exception of humid rooms, such as bathrooms or saunas. The warranty only applies to products that were purchased and fitted within the European Union.

II. WARRANTY PERIOD:

The warranty period is in accordance with the warranty time stated for each individual product and for the concrete type of use described, after the appropriate date of purchase respectively.

III. WARRANTY CONDITIONS:

The flooring must have been fitted in accordance with the installation instructions enclosed in every third product package, in the permitted areas of use named within the instructions. In particular, information in the installation instructions about checking the humidity of subsurfaces and the installation on underfloor heating must be observed. The material must be checked for any material faults or damage before being fitted. The floor must also be maintained and cleaned according to the care instructions enclosed with the product. If these installation or care instructions are missing and/or incomplete, the claimant is obliged to request this information from their specialist retailer or directly from MeisterWerke before fitting the flooring. In addition, it should be noted that the surface coating is a protective layer for the wooden wear layer underneath it and is subject to normal wear. The wear of this surface coating is therefore not covered by the warranty. If signs of wear appear, the surface must be renewed in good time, properly to the required extent by a specialist company. The warranty therefore does not extend to damage that results from improper installation, cleaning or care, as well as the delayed improper repair of the surface coating.

IV. REPORTING A WARRANTY CLAIM:

Any complaint must be made in writing, enclosing the original invoice from the specialist retailer, which serves as a certificate of warranty. If it is not possible to present the original retailer's invoice, any claim under the warranty is excluded. Once the claim is received by MeisterWerke, it must notify the customer within four weeks whether a warranty claim has been acknowledged. If no notification is given within this period, the warranty claim is deemed to have been rejected. During this period, MeisterWerke or a third party employed by them must be granted access to the product that is the subject of the complaint on site in order to investigate the claim.

V. SCOPE OF THE WARRANTY:

When a warranty claim is acknowledged, MeisterWerke will at their discretion repair the faulty floor element or alternatively provide replacement material of the same quality, if at all possible from the same range, for the entire room in which the problem has occurred. The customer can collect the replacement material free of charge from the original sales outlet stated in the original invoice, excluding any further claims over and beyond this, including but not limited to compensation claims for the removal or fitting of the flooring or for consequential damage that has occurred other than in the product supplied itself.

VI. LIMITATION OF WARRANTY:

The warranty period is not extended by a warranty claim. Claims under the warranty expire six months from the date of MeisterWerke's receipt of the customer's written complaint (see IV.), but no earlier than the expiry of the warranty period.



For reasons of printing technology, colours and structures may vary from the reproductions shown here. No responsibility is assumed for errors.

Meister is imported and distributed in the UK by:
Timba Floor / SWI-UK BV
Unit 5/6 Holman Way, Trident Business Park
Nuneaton, Warwickshire, CV11 4PN

www.timbafloor.com | info@timbafloor.com | (024) 7634 3260
