

East Towne Pet Clinic Exotics Boarding Policies and Charges

How to Contact Our Boarding Staff:

Our staff is here during our normal clinic business hours, plus additional hours every morning and evening when our veterinary clinic is closed to care for your pet. Our staff is not here 24 hours per day. If you need to contact us while our veterinary clinic is closed, you may call and press 2 to leave a message for our boarding staff. We check these messages when we are here to care for your pet and will return your call then.

- 1. Boarding rates per day:** We charge a half day rate: any animal in our boarding facility will be charged for that subsequent morning or afternoon, eg. if you pick your pet up before noon you will be charged a half day for that day, if you pick up your pet after noon you will be charged the full day. The rate per day is \$14.00 per pet, \$7.00 per half day.
- 2. Medication administration:** If your pet needs medication during their stay with us, there will be a charge of \$6.00 per day for oral or topical medications given up to twice per day. For injectable medication, the charge is \$7.00 per day for administration up to twice daily.
- 3. Cages:** You must supply your own cage for your pet to stay in while they are boarding with us. We do not have extra bird or small animal cages available to use for your pet.
- 4. Health Requirements:** We require that your pet be in good health when boarding with us, and require a recent physical examination provided by your vet.
- 5. Hours and check-in/check-out:** Your pet may only be checked in or out during regular business hours. Payment in full is required before your pet can be checked out. You are required to call us to notify us if you cannot pick up your pet at the agreed time.
- 6. Medical care while boarding:** If your pet requires medical treatment during a stay with us, our veterinarians will be consulted immediately and will examine your pet. Diagnostic tests, treatments (including anesthesia), and surgeries that are necessary in the medical opinion of our veterinarians will be conducted for your pet, and you will be responsible for the charges. Prior to treatment, we will make every attempt to contact you and/or your emergency contact(s). However, treatment will not be delayed if it is in the best interest of your pet's health to treat immediately.
- 7. Damages:** If your pet damages anything during their stay with us, there will be a damage fee of up to \$75.00 depending on the extent of the damage.

By signing this form, you agree to our policies and charges outlined in this document, as well as any updates made to this form (an updated document can always be found at our website: easttownepetclinic.com) and you authorize East Towne Pet Clinic to charge your credit card for all procedures and related charges described above as deemed necessary by East Towne Pet Clinic.

Signature

Date

This document is legally binding and will become part of your pet's permanent records.