



Positive Contact:

Members have notified us that FA's who are not management have informed them of either a reassignment or extension.

Section 2.BBB. states:

“Positive Contact” means a interactive communication made either in person or via phone conversation (not phone message left) by a crew scheduler or a member of management.”

AFA's position is that FA's who are not actual management should not be accessing or have access to personal contact information. Per our contract, line-holders do not have to have a contact number listed in their HI1. You do have to have an emergency contact number for your manager in you file, only to be used in the event of an actual emergency.

To delete your home, cell and volunteer numbers from your HI1/2 you can use the following steps: Call AVRS at [1-800-288-0885](tel:1-800-288-0885); enter you first the first 4 characters of your DECS password followed by your employee number; once you access the system press 4 to make changes to your numbers; press 2 to delete your number (must be done for each number you have listed i.e. home, cell and volunteer).