

September 30, 2014
Amanda Miller
Association of Flight Attendants
610 S Industrial Blvd. Suite 230
Eules, TX 76040

**RE: Side letter N Implementation of PBS
Grievance # 22-99-02-61-14**

Dear Amanda,

The above referenced grievance was received by this office on September 26th, 2014. As discussed this morning, Envoy is committed to consulting with the AFA JPBSC on all significant matters regarding PBS and future enhancements prior to making decisions for implementation.



Linda Kunz
Vice President Flight Service

cc: Matt Bartle
Richard Wrede, Esq. - AFA Legal Department
Debbie Lynch - AFA Legal Department