envoy.

October 29, 2015

Mr. Robert Barrow AFA-CWA, AFL-CIO 610 S. Industrial Blvd., Suite 230 Euless TX, 76040

Re: Embraer 175 Slide Deployment

Dear Robert,

The purpose of this letter is to memorialize the conversation we had on October 29, 2015, concerning the possibility of inadvertent slide deployment on the Embraer 175 aircraft.

In case there is an inadvertent slide deployment that was caused by a Flight Attendant, it is recommended that the Flight Attendant submit an ASAP report plus any other required online reports, in addition to attending mandatory Focus training.

If this letter is consistent with your understanding of the matter, please indicate so by signing below.

Sincerely,

Lińda Kunz

Date

Vice President—Inflight Services

Agreed to:

Robert Barrow

Date

President