

CHRISTOPHER CHAN

DESIGNER

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EXPERIENCE

Genius Bar Technician

Apple Store Broadway, Jun. 2014 - Dec. 2015

- Provide quick and efficient support under time pressures
- Assist customers with their technical issues and cloud services to repair relationships with their devices
- Find the perfect solution for each customer to restore confidence in the product
- Facilitated personal training sessions to deepen customers' understanding of Apple products and software

Photographer and Filmmaker

Freelance, 2011-Present

- Capture photos for events, receptions and product/modelling shoots
- Edit and develop media in line with company theme and style
- Produce corporate branding and event videos
- Work with a number of organisations including the Hong Kong New Zealand Business Association, RSM Prince Accounting and the Hong Kong Economic Trade Office

Committee Organiser

St John's College Volunteer Network, Jan. 2015 - Dec. 2015

- Organise student led charity events
- Develop partnerships with local businesses and donors
- Led a fund raising initiative that resulted in \$7,000 in donations for the Australian Indigenous Mentoring Experience
- Liaise with college management team and provide progress updates

EDUCATION

University of Sydney

Bachelor of Design Computing, Expected Graduation Dec. 2016

The George Washington University

Exchange Student, Fall 2016

Washington D.C. USA

King's College

Cambridge International Examinations, 2009-2013

Auckland, New Zealand

REFERENCES

Available on Request

SKILLS

UI/UX Interaction Design

- Sketch and develop wireframes, site maps and prototypes
- Apply user experience and design principles in mobile and web contexts
- Keen photographer and film maker with knowledge of composition and style
- Conduct user research and heuristics evaluations
- User-centred design with an iterative process
- Service Design and strategic direction planning

SOFTWARE

Design

- Final Cut Pro
- Photoshop
- Illustrator
- Lightroom
- Makerbot
- Rhino 3D

Prototyping

- Sketch
- Pixate Studio
- InVision
- Framer.js

Programming

- HTML 5
- CSS/JavaScript
- JQuery
- PHP and SQL
- Arduino
- Processing

HOBBIES

- Travel
- Photography
- Singing/Acting

Personal Qualities

- User Experience
- Photography
- Creativity
- Communication
- Curiosity
- Team Player
- Cantonese Speaker