



SIMS

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SIMS Enhanced Support

Here when *you need us*

Deploying an upgrade using SOLUS 3.7

Guide to deploying SIMS, FMS and
Discover upgrades for schools

Introduction

This document is designed to help customers to upgrade SIMS, FMS and Discover using SOLUS 3.

Please Note: This document uses a SIMS upgrade as an example but the process is the same for an FMS or Discover upgrade.

It is essential that a SOLUS 3 Agent is present on ALL workstations using SIMS, FMS and/or Discover.

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Upgrade Order - Reminder

Customers using SLG, InTouch, and Partnership Xchange will need to upgrade in a particular order, outlined below.

SIMS Learning Gateway

Details on how to obtain this release will be distributed to you via email shortly after the release has been authorised.

SIMS Learning Gateway customers should wait until the SIMS Learning Gateway release has been applied to their system before applying the SIMS release.

InTouch

An update to InTouch has been made available to ensure compatibility with the SIMS release. Details on how to obtain and apply this update will be distributed to you via email shortly after the release has been authorised.

InTouch customers should apply the SIMS release before applying the InTouch release.

Partnership Xchange (PX)

An update to PX has been made available to ensure compatibility with the SIMS release. Details on how to obtain this update will be distributed to you via email shortly.

PX customers should wait until the PX Release has been applied to their system before applying the SIMS release.

SOLUS 3

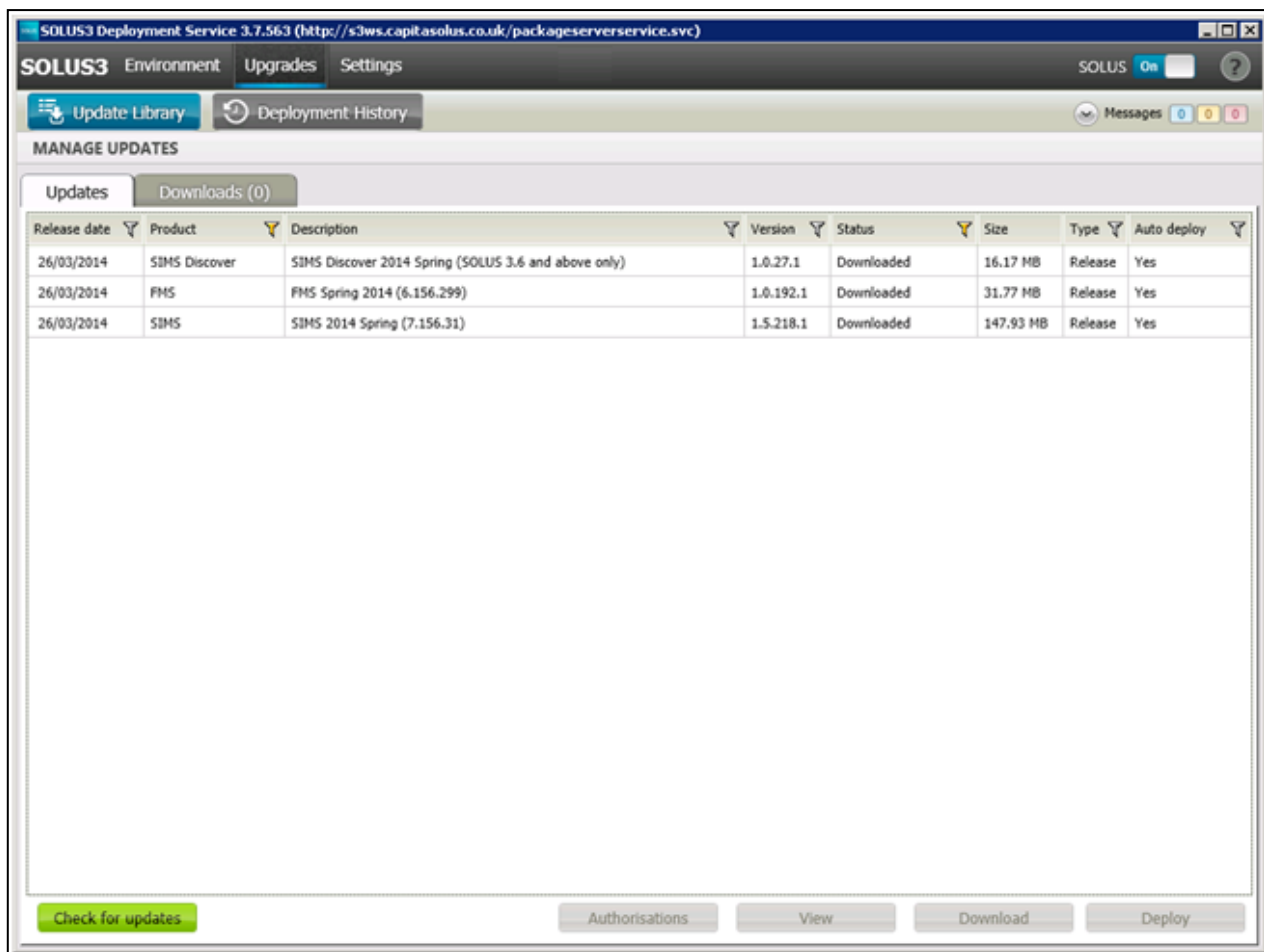
Step One - Launching SOLUS 3

Note: Please ensure all users are logged out of all SIMS/FMS software before continuing.

1. On the server or the computer hosting your SOLUS 3 database, double-click the **SOLUS 3 Deployment Server UI** icon on the desktop. Or launch via the menu route **Start | All Programs | SOLUS 3 | SOLUS 3 Deployment Server UI**.



2. When SOLUS 3 UI loads it will default to the **Upgrade Library** screen.

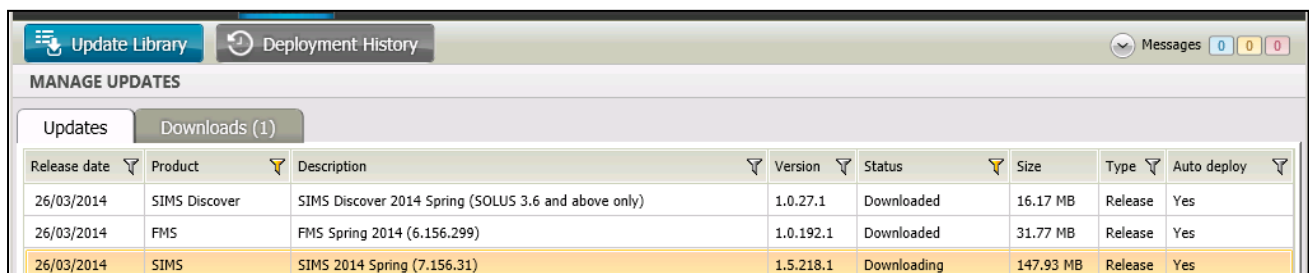


Step Two - Find update and download it:

1. Click on Check for updates.



2. A pop-up message will display if SOLUS 3 has detected any new updates. If however the SOLUS 3 auto download functionality is enabled, the updates may already have been downloaded.



Please Note: - If SOLUS 3 finds new updates, they will need to be downloaded before proceeding. To do this please select the appropriate release and click the **Download** button. You are able to check progress of this by clicking on the **Downloads** tab.

Step Three - Deploy Upgrade

Each SIMS, FMS and Discover upgrade will be listed in the **Manage Updates** screen. The upgrades will usually be named after the school term in which they have been released. For example SIMS 2014 Summer or FMS Autumn.

The exact wording will be displayed on the www.capitaess.co.uk upgrade notification.

1. Highlight the latest upgrade and click on **Deploy**.



2. A new page will now open giving you the option to deploy now or schedule for a later time.

☐ Delete database backups at the end of this deployment

Date

Step Four - Monitoring Progress

1. Once the upgrade has been deployed you are able to monitor its progress. Please click **Upgrades** and then **Deployment History** to see a list of current and previous deployments

SOLUS3 Deployment Service 3.7.563 (http://s3ws.capitasolus.co.uk/packageserverservice.svc)
 SOLUS3 Environment Upgrades Settings

Update Library Deployment History

SOLUS On

DEPLOYMENT HISTORY

DEPLOYMENTS

Description	Scheduled date	Status	Stage
SIMS 2014 Spring (7.156.31)	10/06/2014 13:34:40	In progress	SIMS Database deploying SIMS Database 2013 Autumn 2 (3.62.122)
Solus 3 UI BETA- 3.7.563.0	28/05/2014 11:08:22	Successful	

TARGETS

Target name	Defined	Redeploy	Offline	Online	Successful	Failed
SIMS Database	1	0	0	1	0	0
SIMS File Server	1	0	0	0	0	0
SIMS SQL Server	1	0	0	0	0	0
SIMS Workstation	1	0	0	0	0	0

The deployment process is an automatic process and will require no further user interaction. The status of the deployment will initially show as **In Progress**. As each element of the upgrade is undertaken, a pop-up will display with a two minute countdown and a **Deploy Now** button.

Once the deployment is completed the status will change to **Successful** or **Partially Successful**.

Please Note: A status of **Partially Successful** means that the upgrade was unsuccessful on one or more of the targets (workstations). An example of this would be if a machine is turned off. SOLUS 3 will then upgrade the machine when it is next switched on.

Step Five - Discover

If the school is using the Discover product it is now important that you upgrade it to match the SIMS version. Once the SIMS release has been verified as **Successful** or **Partially Successful** it is important for schools using Discover that steps one to four are repeated for the Discover release.

Failure to do so will result in failed Discover transfers and potential issues with backup software.

Post Upgrade Tasks

Importing SIMS Reports

Included in every release of SIMS are an updated set of Predefined reports.

To ensure your system has the latest reports available, you will need to import the reports following the steps below.

1. Open **SIMS**
2. Click on **Reports | Import**
3. Click on the **Open/browse** button and locate the SIMS installation path (typically C:\Program Files\SIMS\SIMS .net)
4. Highlight **Predefined_Reports_<Version Number>.RptDef** and click on **Open**
5. Click on **Import**

You can locate your SIMS version number by logging into SIMS and selecting **Help | About** which will list your new version number.

Automatic Updates for AMPARK

If there are updates to AMPARK available, a screen will appear when a user with Assessment Co-ordinator access rights first enters Assessment Manager following the upgrade.

- Click **Yes**. It is recommended that Assessment Manager users do not make changes to aspects or templates while this process takes place.

- The AMPARK resources are imported. The content of the import will vary with the type of school. The appropriate Key Stage files will be imported and Primary schools will have the option of importing the new tracking grid templates.
- This process will only take place after an update to AMPARK and will only need to be undertaken once for all workstations to use the materials.
- The usual report of the imported material concludes the process.