

East Calhoun Community Organization Grievance Procedure

Any resident of the East Calhoun neighborhood boundaries may file a grievance regarding an action taken by the ECCO Board, its committees, its agents or representatives that s/he considers unfair. The complainant may use the Grievance Procedure to redress the complaint.

Disagreements about the content of decisions or outcome made in a democratic manner may not be treated as a grievance.

The Grievance Procedure begins when a complaint is submitted in writing to the ECCO Board. Complaint must be signed and include the address and phone number of the complainant.

Grievances must specify the following:

- The specific concern, including specific action(s) taken by the ECCO Board or committee.
- Suggested actions that should be taken to remedy the problem.

The ECCO Board shall address the grievance at the next regularly-scheduled meeting and by majority vote will decide if there is merit to the grievance and propose specific solutions.

The ECCO Board shall respond in writing, regarding a decision on the merit and proposed solution of the grievance, within thirty (30) days of the meeting at which the grievance was addressed.

Any grievance should be directed to:

President
East Calhoun Community Organization
2751 Hennepin Ave. S., Box 13
Minneapolis, MN 55408

Process for Appeal

The complainant may appeal the decision of the ECCO Board within 30 days of receiving the written response of the Board by submitting a written appeal to the president of the ECCO Board. The Board will consult with the Neighborhood and Community Relations (NCR) department of the City of Minneapolis for guidance for further mediation.

--Approved by the ECCO Board on 9-5-13