

We keep getting air in our water lines making toilets and faucets sputter & spit. Today the water pressure is down to a trickle. What's wrong?

The problem is one of two areas

1) You may have an older style galvanized tank and the air volume control is not working properly, meaning that the tank actually has too much air in it. This excess air eventually starts to come out of the pipes causing the spitting and sputtering you are referring to. This air volume control would need to be repaired to allow the excess air to vent. The air volume control is located on the side of your galvanized pressure tank. These often become clogged with minerals and stop venting excess air injected at the well.

2) The water production capacity of your well has diminished, this means that sometimes the pump removes all the water from your well and then gets some air in the lines. Sometimes the well pump can be set deeper in the well, the well can be cleaned to restore production or a large storage tank installed to help meet water demands. Wells/pumps that are in this category should have a low water device installed to eliminate/reduce any damage that can happen to submersible well pumps when they run dry.