



# CITY OF NATALIA UTILITY DEPARTMENT

P.O. BOX 270  
2078 STATE HWY 132 N.  
NATALIA, TEXAS 78059

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Email: [water@cityofnatalia.com](mailto:water@cityofnatalia.com)

**APPLICATION FOR UTILITY SERVICES:**     **RESIDENTIAL**                       **COMMERCIAL**

*(Please Print)*

Application Date: \_\_\_\_\_ Service Connection Date: \_\_\_\_\_

Service Location Address: \_\_\_\_\_

Applicant Name: \_\_\_\_\_ Co-Applicant: \_\_\_\_\_

Business Name: \_\_\_\_\_ Tax ID# \_\_\_\_\_

Billing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

(A copy of a current and valid state issued identification is required for services to be connected.)

- Are you the property owner or renter/tenant?     Property Owner                       Renter/Tenant
- If you are you the renter/tenant, you must provide a copy of your renter's/lease agreement; agreement must provide the property owner's name, mailing address and contact phone numbers.

DEPOSITS REQUIRED	SERVICE	RESIDENTIAL	COMMERCIAL
WATER (per meter)		\$200.00	\$300.00
SEWER (per connection)		\$100.00	\$100.00
GARBAGE (95 gallon containers)		\$50.00	\$50.00
COMMERCIAL FRONT LOAD		n/a	1x Months Rate

**[Commercial Customers Only]**

SIZE OF FRONT LOAD GARBAGE: \_\_\_\_\_ Cubic Yard at Number of \_\_\_\_\_ Pickups per Week

**DEPOSIT AMOUNT TOTAL    \$ \_\_\_\_\_**

**APPLICATION AGREEMENT:** In consideration thereof, I hereby make application for utility services to be furnished by the City of Natalia, and agree to abide by all rates, rules and regulations of the utility system established and adopted by the City Council of the City of Natalia.

I understand that I will be held responsible for the payment of all bills rendered for water, sewer and garbage services provided at the premises, until written notice is given by applicant to the City of Natalia for the disconnection or cancellation of services.

**SERVICES:** Title of all water meters and connections furnished by the City of Natalia remains in said ownership of City of Natalia. If sanitary sewer service is not available at the premises of applicant then the reference herein to sanitary sewer service are to be disregarded, but in the event subsequent sanitary service is available and furnished to such premises, then all of the provisions hereof will be in such force and effect. Garbage services is contracted by a third-party contractor, and shall apply all applicants whose building, land or lot, is being provided water and/or sewer services by the City.

**DUE DATE/DISCONNECTION:** Billing period will be the 15<sup>th</sup> of one month through the 15<sup>th</sup> of the next month. Water bills are issued on the 1<sup>st</sup> day of each month, and **due by the 15<sup>th</sup> of each month**. A late fee of 10% will be added to the total bill if paid or postmarked after the close of business on the 15<sup>th</sup> which is 4:30 p.m. The final day to pay your bill is the 25<sup>th</sup> of each month. In the event of default, an untimely (nonpayment) fee of \$35.00 will be applied to your bill and your water, sewer and garbage services will be discontinued without notice.

**RETURNED CHECKS:** Customers will be charged a fee of thirty-dollar (\$30.00) for each check returned by a banking institution. A customer's utility account will be considered as unpaid if the City receives a returned check and applicable returned check fees, late fees, non-payment or reconnection fees may apply. The City reserves the right to disconnect services for non-payment according to its Policies and Procedures. No checks will be accepted to pay for a returned check. The City of Natalia will not accept checks from customers that have submitted two (2) returned checks for two (2) years from the date of the second check.

**BILL ADJUSTMENTS:** Bill adjustments shall be authorized only by the City Administrator and only once per calendar year. Adjustments may be made to the sewer bill, if the average has been affected by a water leak. The request must be made in writing with proper receipt indicating that the leak has been repaired. The request must be made within the same billing period as the repair.

**MAILING ADDRESS REQUIRED:** Customers must first establish a mailing address to commence utility services; and, any customer who provides an insufficient mailing address during time of service will be given a thirty (30) day notice to re-establish mail service prior to disconnecting services.

**TERMINATION OF ACCOUNT:** Upon applicant's written request, or after 30-days of disconnection for nonpayment, the City of Natalia will terminate the account and apply deposit towards any balance owed for services. Any overages to be refunded to the customer will be made by check and directly payable and mailed to accountholder within thirty (30) days from disconnection.

**I READ AND UNDERSTAND THE TERMS PROVIDED, AND UPON MY SIGNATURE ACKNOWLEDGES THAT THIS APPLICATION BECOMES A BINDING CONTRACT BETWEEN THE CITY AND APPLICANT.**

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co-Applicant Signature

\_\_\_\_\_  
Date

**FOR OFFICE USE ONLY**

Date: \_\_\_\_\_ Amount of Deposit: \_\_\_\_\_ Tender: \_\_\_\_\_ Receipt Number: \_\_\_\_\_

Accepted by: \_\_\_\_\_ Account Number: \_\_\_\_\_

Additional Notes if necessary:  
\_\_\_\_\_  
\_\_\_\_\_