OUR OFFICE IS CLOSED
Monday, March 16th, through at least Friday, May 1st

New Directions is taking COVID-19 and its potential to spread across our community very seriously. We know our entire community must play a role in helping contain the virus. Therefore, in following recommendations from the Centers for Disease Control and Prevention (CDC), the Governor’s office, the Kentucky Department of Health, as well as the Mayor’s office and Louisville Metro Department of Public Health & Wellness, we are closing our main office starting Monday, March 16th, through at least Friday, May 1st. Rent payments can be mailed or placed in our drop box located at 1617 Maple Street.

Maintenance staff will continue to complete work orders. In order for us to be properly prepared, please inform staff of any flu-like symptoms in the household. Call (502) 589-2272 to report the following issues:

1. Water leaks causing flooding or obvious damage; including busted water lines.
2. Sewer back-up.
3. Toilet stopped up (if only one toilet in unit). Please plunge before calling.
4. Fire/Wind/Natural disaster damage.
5. No Air Conditioning/Heating in extreme temperatures (below 32 and above 90). Maintenance will bring heater/fan and work on unit if possible.
6. Lock-outs
7. Loss of power, electricity or a black-out. Please call LG&E first.
8. Potential threats on health, safety, & security. Please call 911 first.

If you have a scheduled appointment please contact your Property Manager:

- Shelita Clay (502) 719 - 7135
- Essence Black (502) 719 - 7142
- Kendall Moore (502) 719 - 7113
- LaTonja Richardson (502) 719 - 7124
- Kamilla Taylor (502) 719 - 7129
- LaShaunda Warren (502) 719 - 7146

The Resident Services hotline is available by calling (502) 719 – 7162. Please leave a message and a call will be return, ASAP.

New Directions’ Management

Equal Opportunity Employer • Equal Opportunity Housing
Questions and Some Answers About Gov. Beshear’s Suspension of Evictions in Kentucky

Executive Order 2020-257.

Why did the Governor suspend evictions?
Governor Beshear ordered a suspension of evictions because—even in normal times—evictions cause massive disruption in peoples’ lives. Now (during the pandemic), disruptive evictions create an even greater risk to public health and safety than they normally do. It is not safe or even possible for people to move, seek new housing, and run all the errands necessary to transition to new housing during this pandemic.

I lost my job or lost hours. I can’t afford rent or food or health care.
What help is available to me?
KEJC is maintaining a list of programs that may help you get the food, health care, and money you need during this crisis. Please apply for as many as you can and understand: programs are changing almost every day in order to help more people during this crisis. If you don’t qualify for a certain program this week, you need to check again in coming weeks.

Do I have to pay rent?
Yes. The Governor’s Order explicitly says you are still obligated to pay rent. The Order only means that landlords cannot evict renters for the time being. If the Governor lifts the Order in two months, if you haven’t paid rent for two months, your landlord can file a court action to evict you and also file a lawsuit against you for the rent you did not pay (plus late fees and other costs) and potentially the balance of the rent payments you owe under the lease. If at all possible, pay your rent.

Do I have to pay late fees?
Yes. If your lease agreement includes late fees and you pay your rent late, your landlord can charge you late fees.

Do I have to pay utilities?
Yes. If your lease agreement requires you to pay utilities, you still need to pay utilities. If your utilities are included in your rent payment, your landlord should (as a good person) continue to provide those utilities to you. Note: some utility companies in Kentucky have promised not to shut off services during the crisis.

What do I do if I can’t pay rent?
Maintaining a good relationship with your landlord during this time of hardship is important. Or, at minimum, clearly communicating with your landlord is in your best
If you are going to have a hard time paying rent in the coming months, you should tell your landlord 1) why you can’t pay rent, 2) what steps you’ve taken to find money to pay rent, 3) what your plan is to pay rent eventually.

You should communicate this information in a way that you can document what you told your landlord. If you send a letter, send it certified mail. If you send an email, save a .pdf of the email. If you send a text message, take a screenshot of the text message after you’ve sent it. If you have a conversation with your landlord, you can record that conversation. (Note: in some states it is illegal to record a conversation unless both parties know the conversation is being recorded. In Kentucky, it is legal to record a conversation as long as one party knows it is being recorded.)

**What do I do if my landlord tells me to move?**
Everybody is stressed right now. Just like you’re stressed about paying rent, your landlord is probably stressed about making a mortgage payment, or paying employees, or whatever: maybe your debt-free, greedy landlord is just stressed about not making as much money as he or she normally does.

If your landlord tells you to move out, tell your landlord that you are not going to move until it is safe to move. Right now, it is not safe to find new housing and move into that new housing. The Governor has told every Kentuckian to remain at home to slow the spread of COVID–19.

You can also take this opportunity to tell your landlord what your plan is for catching up on rent payments.

Lifeline LOANS

Affordable personal loans for a time of critical need. Funds are available now.

How it works

Borrow **up to $500 for 12 months**.

Make 11 payments on time, receive financial coaching, and **your last payment is forgiven**!

Bills are **paid directly** on your behalf to:
- Louisville Gas and Electric
- Louisville Water Company
- Landlord or Mortgage Company
- Healthcare providers
- And other essential providers

LHOME stands for The Louisville Housing Opportunities and Micro-Enterprise Community Development Loan Fund, Inc. LHOME receives grants and loan funds from a variety of sources – financial institutions, local foundations, corporations, the public sector, and individuals. LHOME is a nonprofit certified Community Development Financial Institution (CDFI). Our volunteer committees include a community advisory committee that proposes new products and services and a loan review committee, comprising individuals with lending expertise. We promote small business and homeownership for ALL Louisvillians, regardless of their race, socio-economic status, or geography.

Apply for your Lifeline Loan:
Go to LHomeKY.org where you can learn more and schedule a call to start the process. Our goal is to approve your loan quickly to get you the relief you need.
Economic impact payments: What you need to know

Check IRS.gov for the latest information: No action needed by most people at this time

IR-2020-61, March 30, 2020

WASHINGTON — The Treasury Department and the Internal Revenue Service today announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically, with no action required for most people. However, some seniors and others who typically do not file returns will need to submit a simple tax return to receive the stimulus payment.

Who is eligible for the economic impact payment?

Tax filers with adjusted gross income up to $75,000 for individuals and up to $150,000 for married couples filing joint returns will receive the full payment. For filers with income above those amounts, the payment amount is reduced by $5 for each $100 above the $75,000/$150,000 thresholds. Single filers with income exceeding $99,000 and $198,000 for joint filers with no children are not eligible.

Eligible taxpayers who filed tax returns for either 2019 or 2018 will automatically receive an economic impact payment of up to $1,200 for individuals or $2,400 for married couples. Parents also receive $500 for each qualifying child.

How will the IRS know where to send my payment?

The vast majority of people do not need to take any action. The IRS will calculate and automatically send the economic impact payment to those eligible.

For people who have already filed their 2019 tax returns, the IRS will use this information to calculate the payment amount. For those who have not yet filed their return for 2019, the IRS will use information from their 2018 tax filing to calculate the payment. The economic impact payment will be deposited directly into the same banking account reflected on the return filed.

The IRS does not have my direct deposit information. What can I do?

In the coming weeks, Treasury plans to develop a web-based portal for individuals to provide their banking information to the IRS online, so that individuals can receive payments immediately as opposed to checks in the mail.

I am not typically required to file a tax return. Can I still receive my payment?
Yes. People who typically do not file a tax return will need to file a simple tax return to receive an economic impact payment. Low-income taxpayers, senior citizens, Social Security recipients, some veterans and individuals with disabilities who are otherwise not required to file a tax return will not owe tax.

How can I file the tax return needed to receive my economic impact payment?
IRS.gov/coronavirus will soon provide information instructing people in these groups on how to file a 2019 tax return with simple, but necessary, information including their filing status, number of dependents and direct deposit bank account information.

I have not filed my tax return for 2018 or 2019. Can I still receive an economic impact payment?
Yes. The IRS urges anyone with a tax filing obligation who has not yet filed a tax return for 2018 or 2019 to file as soon as they can to receive an economic impact payment. Taxpayers should include direct deposit banking information on the return.

I need to file a tax return. How long are the economic impact payments available?
For those concerned about visiting a tax professional or local community organization in person to get help with a tax return, these economic impact payments will be available throughout the rest of 2020.

Where can I get more information?
The IRS will post all key information on IRS.gov/coronavirus as soon as it becomes available.
The IRS has a reduced staff in many of its offices but remains committed to helping eligible individuals receive their payments expeditiously. Check for updated information on IRS.gov/coronavirus rather than calling IRS assistors who are helping process 2019 returns.

Page Last Reviewed or Updated: 31-Mar-2020
One Louisville COVID-19 Response Fund
Household Assistance

Louisville Metro Office of Resilience and Community Services is proud to play a role in helping individuals and families who have experienced a loss of income related to the COVID-19 pandemic.

Beginning March 19, 2020, financial assistance is available to help with rental assistance, childcare, transportation, food assistance, and utilities.

Income eligible households, with a verifiable loss of income – directly related to the COVID-19 pandemic – and a demonstrated need, may receive payment assistance up to $1,000 per household. Funds will be distributed on a first come, first served basis until available funding is expended. Eligible households may call one of our seven Neighborhood Place sites to apply.

How to apply?

*Note: Neighborhood Place facilities are temporarily closed to walk-in clients so be sure to call to begin the telephone screening process.

- Bridges of Hope Neighborhood Place: 634-6050 1411 Alonquin Pkwy, 40210
- Cane Run Neighborhood Place: 485-6810 3410 Lees Lane, 40216
- First Neighborhood Place: 313-4700 1503 Rangeland Rd, 40219
- Northwest Neighborhood Place: 485-7230 4018 W. Market St, 40212
- South Central Neighborhood Place: 485-7130 4255 Hazelwood Ave., 40215
- South Jefferson Neighborhood Place: Fairdale 363-1424 1000 Neighborhood Place, 40118
- Ujima Neighborhood Place: 485-6710 3610 Bohne Ave., 40211

Eligibility includes:
- Jefferson County residency
- Household income at or below 100% AMI (Area Median Income) (See chart below) within the previous 30 days.
- Need for rental assistance, childcare, transportation, food assistance, and/or utilities.
- Demonstrated loss of earned income related to COVID-19 illness or exposure including medical issues or incubation period, business closures, lay-offs, school closures and the lack of appropriate childcare on or after March 16, 2020.
- Must have exhausted community supports for service request.

All individuals applying for Coronavirus Relief assistance must provide documentation, including:
- Copy of picture ID
- Copies of Social Security cards for all household members/ITIN. (Or proof of age for youth under 2 years old)
- Proof of income within the last 30 days
- Demonstrated need and a demonstrated loss of income mentioned above.

<table>
<thead>
<tr>
<th>Persons in Household</th>
<th>100% of AMI Louisville, Ky-IN HUD Metro FMT Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$33,500/yearly/ $4,450 monthly or less</td>
</tr>
<tr>
<td>2</td>
<td>$61,290/yearly/ $5,100 monthly or less</td>
</tr>
<tr>
<td>3</td>
<td>$80,000 yearly/ $5,733 monthly or less</td>
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<tr>
<td>4</td>
<td>$96,400 yearly/ $6,366 monthly or less</td>
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<tr>
<td>5</td>
<td>$102,600 yearly/ $6,883 monthly or less</td>
</tr>
<tr>
<td>6</td>
<td>$88,700 yearly/ $7,392 monthly or less</td>
</tr>
<tr>
<td>7</td>
<td>$94,900 yearly/ $7,900 monthly or less</td>
</tr>
<tr>
<td>8 or more</td>
<td>$100,900 yearly/ $8,242 monthly or less</td>
</tr>
</tbody>
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For help locating your local Neighborhood Place call Metro311 or 574-5000 or visit louisvilleky.gov/NeighborhoodPlace.

Thank you to the support of community donations for making this funding possible.

Equal Opportunity Employer • Equal Opportunity Housing
JCP...S Breakfast and Lunch Schedule Revised
Jefferson County Public Schools will provide free lunches to any child 18 years old and younger.
Listed below are the current JCPS locations for lunch distribution. Lunches are served Monday, Wednesday and Fridays from 10am - 1pm.
Economic impact payments: What you need to know

Updated with new information for seniors, retirees on April 1, 2020. Also see Treasury news release.

Check IRS.gov for the latest information: No action needed by most people at this time

IR-2020-61, March 30, 2020

WASHINGTON — The Treasury Department and the Internal Revenue Service today announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically, with no action required for most people. However, some taxpayers who typically do not file returns will need to submit a simple tax return to receive the economic impact payment.

Who is eligible for the economic impact payment?

Tax filers with adjusted gross income up to $75,000 for individuals and up to $150,000 for married couples filing joint returns will receive the full payment. For filers with income above those amounts, the payment amount is reduced by $5 for each $100 above the $75,000/$150,000 thresholds. Single filers with income exceeding $99,000 and $198,000 for joint filers with no children are not eligible. Social Security recipients and railroad retirees who are otherwise not required to file a tax return are also eligible and will not be required to file a return.

Eligible taxpayers who filed tax returns for either 2019 or 2018 will automatically receive an economic impact payment of up to $1,200 for individuals or $2,400 for married couples and up to $500 for each qualifying child.

How will the IRS know where to send my payment?

The vast majority of people do not need to take any action. The IRS will calculate and automatically send the economic impact payment to those eligible.

For people who have already filed their 2019 tax returns, the IRS will use this information to calculate the payment amount. For those who have not yet filed their return for 2019, the IRS will use information from their 2018 tax filing to calculate the payment. The economic impact payment will be deposited directly into the same banking account reflected on the return filed.
The IRS does not have my direct deposit information. What can I do?

In the coming weeks, Treasury plans to develop a web-based portal for individuals to provide their banking information to the IRS online, so that individuals can receive payments immediately as opposed to checks in the mail.

I am not typically required to file a tax return. Can I still receive my payment?

Yes. The IRS will use the information on the Form SSA-1099 or Form RRB-1099 to generate Economic Impact Payments to recipients of benefits reflected in the Form SSA-1099 or Form RRB-1099 who are not required to file a tax return and did not file a return for 2018 or 2019. This includes senior citizens, Social Security recipients and railroad retirees who are not otherwise required to file a tax return.

Since the IRS would not have information regarding any dependents for these people, each person would receive $1,200 per person, without the additional amount for any dependents at this time.

I have a tax filing obligation but have not filed my tax return for 2018 or 2019. Can I still receive an economic impact payment?

Yes. The IRS urges anyone with a tax filing obligation who has not yet filed a tax return for 2018 or 2019 to file as soon as they can to receive an economic impact payment. Taxpayers should include direct deposit banking information on the return.

I need to file a tax return. How long are the economic impact payments available?

For those concerned about visiting a tax professional or local community organization in person to get help with a tax return, these economic impact payments will be available throughout the rest of 2020.

Where can I get more information?

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