

Anomaly will guarantee to repair or replace any part of the product with a manufacturing or structural defect for a period of two years from the date of purchase.

This warranty applies only to the original purchase. An application for warranty on a product must be made in writing within the warranty period, within 14 days of the defect occurring. The claim must be accompanied by a proof of purchase, and with a detailed description (and photographs) of the claimed fault.

Defective materials and / or faulty workmanship of the products supplied by Anomaly will be replaced without cost to the client within the warranty period. Anomaly will not accept liability for any consequential costs associated with the repair of defects and the limit of liability shall be the original cost of the general and specialist joinery.

This warranty covers defects caused by faulty workmanship, but not against natural movement of solid timbers or other effects beyond our control.

This warranty does not cover:

1. Normal wear and tear
2. Damage arising from abnormal use, abuse or vandalism
3. Accidental damage
4. Damage caused by acts of nature
5. Scratching and /or chipping of paint finishes
6. Scratching and / or chipping of timber
7. Products that have not been maintained as recommended by Anomaly
8. Products that have been modified, customized or altered in any way after delivery
9. Any components not manufactured by Anomaly
10. Transport charges to return the product to and from Anomaly for repair or replacement
11. Any mechanical damage or damage caused by neglect, thermal shock or other caused outside the documented capability of the product.
12. Failures or defects caused by the nature of constructions, faults in the structure, fire, floods or other occurrences outside the control of Anomaly.