



FCC Rural Tour: Keeping America Connected & Safe

During the tour we will be addressing consumer-facing issues such as:

- Smart Device Theft Prevention (<http://www.fcc.gov/outreach>)
- The Consumer Help Center (This will include demonstrations of how to navigate the website <https://consumercomplaints.fcc.gov>)
- Issues such as Slamming, Cramming (Consumer Guides available at <http://www.fcc.gov/encyclopedia/consumer-publications-library>)
- Universal Service Programs especially Lifeline (<http://www.fcc.gov/lifeline> and <http://www.lifelinesupport.org/lsl/>) and E-Rate for Schools and Libraries (<http://www.fcc.gov/encyclopedia/e-rate-schools-libraries-usf-program> and <http://www.usac.org/sl/>)

When: Tuesday, March 24, 2015
Time: 9:00 a.m.
Where: Mariposa Board of Supervisors Meeting
5100 Bullion Street
Mariposa, CA 95338

