



# Eastern Promise Technical

## The Product

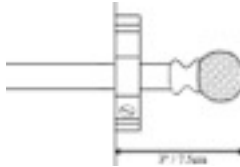
- The Eastern Promise range of stair rods are available for either a runner carpet or fully fitted.
- The Eastern Promise range are made to measure, see below for measuring guidelines.

### Eastern Promise Rod For Fully Fitted Carpet.

- We recommend that you leave a 2 inch (5cm) gap between the stringboard and the tip of the rod at both sides of the staircase. The Eastern Promise range are made to measure, see below for measuring guidelines.

### Eastern Promise Stair Rod For Carpet Runner.

- We recommend that you add 6 inches (15cm) when choosing the Cairo or Dubai finial, to the width of your carpet and use this measurement to give you the tip to tip length of the stair rod. If choosing the Dune finial add 5 inches. **NOTE: Tip to tip measurement includes the finials.**

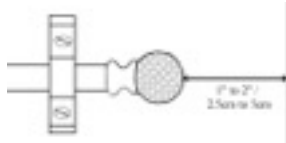


- Our standard runner bracket for this range has a clearance of 16mm however if you have either a deep pile carpet or thin carpet please call for advice.

ANY QUESTIONS  
Please call 01207 591176 For friendly expert advice.

### Eastern Promise Rod For Fully Fitted Carpet.

- Depending on the width of the stair we recommend that you leave a 1 to 2 inch (2.5 to 5cm) gap between the stringboard and the tip of the rod at both sides of the staircase.



## Prepare Hinge Brackets For fitting

- The brackets for runner carpets are hinged and consist of a bottom and top section and cannot be mixed with the top or bottom of other brackets. To fit the brackets the top and bottom must be separated to allow access to the screw holes. This requires little effort and is accomplished by removing the dome head screw and placing your thumbs on the hinge part of the bracket and first two fingers on the inside of the top and bottom and gently ease open the bracket. This will loosen the hinge and allow you to slide them apart.

## Fitting Rods To Stair.

- Both runner and fully fitted brackets are supplied with number 6 screws and you must drill a pilot hole before fixing the brackets to the stair. For softwood create a 2.5mm pilot hole and for hardwood create a 3mm hole. A clearance hole of 4mm should be drilled to accommodate the screw shank. Remember to set your power drill on a low torque setting to avoid breaking the screws. With the hinged bracket separated fit the bottom half to the stair and put the rod in place then re fit the top half of the bracket by sliding the two half together, finally close with the dome head screw. For fully fitted carpets the supplied bracket sits on top of the rod and screws fix it through the carpet.

## Care and Maintenance

- We recommend using a damp cloth to keep the rods clean, any household cleaners used to clean the wood and paint work of the staircase should be applied to the cloth and not directly onto the surface of the stair, as over spray can cause a speckled tarnish on the rods. If any liquids are inadvertently spilt on the stair rods they should be cleaned immediately with a damp cloth and dried with a clean cloth.