



Shipping and Delivery

Overview

Shipping costs are calculated based on weight and size. We do not make a profit on shipping and we only pass on our true shipping costs in accordance with our courier prices. In fact we often absorb some of these packaging and delivery costs ourselves to ensure prices are kept low for you. All shipping costs include VAT.

Shipping costs are added at the time of checkout. The shipping cost is a **flat rate £4.50 per order**. Costs are liable to change if necessary in accordance with changes in courier costs.

Postal Delivery

Due to popular demand, delivery costs and practicalities; our ordering system has been tweaked to allow for larger orders only. This is simply so that we can continue to cater for your needs at the most cost effective price whilst seeking to grow our external distribution networks, meaning that in time to come you'll find our products through other channels too.

Our dispatch days will be **once a week on a Wednesday** and due to demand we will need to allow for a minimum 48 hours prior for production. Therefore please bear with us and allow a few days turnaround to receive your order.

At present products are only available for delivery to UK addresses.

If you are not likely to be available to receive your package from the courier it is advisable to provide an alternate address, such as your work address where possible to avoid delays in receipt. Multiple items in larger packages will be sent by recorded delivery and will need to be signed for.

Collection from Stockists:

We are working with building up our stockist and supplier list so that our products will be available in smaller quantities shortly.

After Care:

Upon receipt please store your products in the fridge/freezer as soon as practically possible to ensure maximum freshness and shelf life is maintained. Shelf life when kept chilled is up to 6 months. Toppers also freeze very well for a number of months. Please see the FAQ section for further information on storage.

If you have any queries at all with any aspect of the ordering process. Please contact us via the main contact form prior to placing any order.