

# Owner's Manual



Name of Dealer Purchased From: \_\_\_\_\_

\_\_\_\_\_ Phone : \_\_\_\_\_





## INTRODUCTION – DESCRIPTIONS AND DEFINITIONS

You have purchased one of the most technologically advanced Ultraviolet Water Treatment System available anywhere in the world. It has been designed with you, the consumer, in mind. Our products are lightweight, easy to use, and simple to maintain. Our products will provide you with healthy, clean drinking water for years to come.

### WHAT IS ULTRAVIOLET?

Ultraviolet (UV) light from the sun has long been known for its ability to destroy microorganisms. However, it has only been in recent years that equipment producing UV light has been manufactured for residential use.

**WARNING:** NEVER LOOK DIRECTLY AT A LIGHTED UV LAMP. ULTRAVIOLET RAYS CAN BE HARMFUL TO EYES.

UV energy is produced by low-pressure mercury vapor enclosed in a tubular lamp. While a UV lamp resembles a standard fluorescent lamp, it is similar in appearance only.

Energy produced by the UV lamp has the ability to destroy microorganisms that can live in water. There are five major groups of microorganisms that are altered by a specific spectrum of ultraviolet light: viruses, bacteria, fungi, algae, and protozoa.

When these microbes are exposed to the proper amount of UV energy, their DNA structure is scrambled, and they are unable to reproduce. Since the cell is now sterile or dead, it is no longer a threat.

### WHAT IS ACTIVATED CARBON?

Activated carbon has been used for hundreds of years to treat taste, odor, and color problems in water. Activated carbon has been proven to be an excellent media to produce better tasting water and to remove harmful water contaminants at a reasonable cost.

Carbon used for filters may be manufactured from wood, coal, or coconut shells. The raw carbon is ground up and “activated” by heating the granules at a controlled temperature and pressure.

This process causes the carbon granules to expand and create active sites where pollutants can be collected by adsorption. These new sites dramatically increase the total surface area and capacity of each granule.

### WHAT IS ADSORPTION?

Adsorption is the physical process where certain water pollutants are attached to the surface of carbon particles as the water flows through the filter. The pollutants are removed from the water and locked into the carbon granule.

Activated carbon is also able to filter out sediment through a process of mechanical filtration. The particles are captured in the spaces between carbon granules.

## SYSTEMS

We recommend that all UV systems include pre-filters to process the water before it reaches the UV lamp. This will ensure that maximum UV exposure is achieved.

The UV10 and UV15 series offers integrated filters in a single system. These integrated systems use a two-stage filtration process:

First, a string-wound filter removes the suspended solids that may shield the microbes and make it difficult to obtain sufficient UV exposure. Second, an activated carbon filter removes unpleasant tastes and odors.

The Ultraviolet Water Treatment Systems are designed for indoor use only.

Our Systems are designed to provide complete water treatment in a compact, easy-to-use package. Please follow the directions in this Guide exactly when installing your System to ensure that it operates correctly.

The UV lamp requires a start-up period of one to two minutes in order to achieve full intensity. Repeated starting of the UV lamp will shorten its life. Therefore, it is recommended that the UV lamp remain on at all times during use.

### CONDITIONS FOR USE

CONDITIONS FOR USE			
Source Water Supply Profile		Chemical Parameters	
		Max mg/L	
Feed Water Pressure†	20 – 75 psig (138 – 517 kPa)	Hardness (CaCO <sub>3</sub> )	< 120 (7 gpg)
Feed Water Temperature	38° – 105°F (3.3°– 40.5°C)	Iron (Fe)	< 0.3
pH Range	6.5 – 9.5	Manganese (Mn)	< 0.05
Total Dissolved Solids	<1500 mg/L	† Water Pressure must not exceed 75 psig (517 kPa) or a pressure regulator must be installed.	
Total Suspended Solids	< 10 mg/L		
Turbidity	< 5 NTU		

## ROUTINE MAINTENANCE

It is important that any water treatment system be properly maintained to ensure consistent water quality. The information provided on this page is of a general nature. See Cleaning, Disinfecting, and Routine Maintenance Procedure on Page ?? for detailed information. Refer to Mounting Bracket and System Plumbing Installation Instructions on Page 1, and the appropriate System Assembly and Activation Procedures for detailed information to install your specific system.

**Cleaning:** The inside of the system and the quartz sleeve should be cleaned each time the filters are changed. Clean all parts (except the filters and electronic parts) with soap and rinse them thoroughly with clean potable water. Dry the inside of the quartz sleeve thoroughly before re-assembling system.

**NOTE:** Presence of iron or general poor water quality will require frequent inspection and cleaning.

**“O” Rings:** Lubricate each “O” ring with a silicone based “O” ring lubricant to ensure a proper seal.

**NOTE:** UV lamp should remain on at all times during use because; repeated starting of UV lamp shortens lamp life, and UV lamp requires a warm up period of 1-2 minutes.

**Filter Replacement:** Filters will normally last approximately four to six months. Filter life will vary due to water conditions. A reduced flow rate or deteriorating water quality indicates that filters must be changed.

Use only our filters. Our filters are specially designed to work in the ultraviolet disinfection process. Use of non-brand filters voids the warranty.

**CAUTION:** Use care when changing the filters to avoid breaking the quartz sleeve.

**UV Lamp Replacement:** Lamps must be changed every twelve months. While UV lamps rarely burn out, they do lose their disinfection power. Use only our UV lamps as they are specifically designed for the system to deliver high quality drinking water.

### ULTRAVIOLET SPECIFICATIONS

Model	Shipping Weight lbs. (kg)	Dimensions‡ Inches (Centimeters) Height x Width x Depth	Flow Rate Gallons Per Minute Liters per Minute	Lamp Type & Power Used Watts	Inlet/ Outlet
UV10	24.0 lbs. (10.9 kg)	25.0" x 11.0" x 5.5" (63.5 cm x 27.9 cm x 14.0 cm)	10 gpm (38 L/min)	UV Lamp #20 22 Watts	3/4" NPT†
UV15	35.0 lbs. (15.9 kg)	28.0" x 15.0" x 9.0" (71.1 cm x 38.1 cm x 22.9 cm)	15 gpm (57 L/min)	UV Lamp #20 22 Watts	1-1/2" NPT†

† Female thread as recognized by United States National Pipe Thread.

‡ All dimensions of system do not include inlet/outlet piping connections and are rounded up to the nearest 1/2".

**WARNING: NEVER LOOK DIRECTLY AT A LIGHTED UV LAMP.  
ULTRAVIOLET RAYS CAN BE HARMFUL TO EYES.  
ALWAYS SHUT OFF WATER TO SYSTEM AND DISCONNECT POWER WHEN SERVICING.  
ASSEMBLY IS REQUIRED BEFORE INSTALLATION. FRAGILE PARTS INSIDE.  
FOLLOW INSTRUCTIONS CAREFULLY!**

The system must be installed in accordance with applicable city, country, and local plumbing codes.  
Our products are designed to provide years of trouble-free service if properly maintained.  
Retain these instructions for future reference.

## **MOUNTING BRACKET AND SYSTEM PLUMBING INSTALLATION**

This Guide covers installation and maintenance of a basic “generic” system. Installer determines configuration of each system and must adapt these instructions to meet the specific requirements for that configuration. Specific component and assembly information is provided only for components that are unique to our systems. All inter-component connections use standard plumbing components and tools.

### **INSTALL MOUNTING BRACKET**

**CAUTION:** Do not use any damaged component.  
If damage is found, contact your dealer before proceeding.

1. Unpack boxes and verify that all required components have been received (see Preparation section for your particular series).
2. Inspect each component for damage.
3. Determine location for installation of the UV system:
  - a. The UV System should be installed with the sumps oriented vertically.

**CAUTION:** The UV system may be installed horizontally, but the quartz sleeve will be in a position that makes it susceptible to breakage.

- b. Mounting point should allow sufficient room above and below UV system to service the sumps and UV lamp without removing the UV system.

The minimum space is:  
UV10, UV15: 20” (above and below)

4. For ease of mounting, reduce the weight of the larger systems by removing the sumps and filters prior to installing the mounting bracket.
5. Select a location and install the mounting bracket using the provided screws.

### **INSTALL SYSTEM PLUMBING**

**CAUTION:** Water pressure must not exceed 75 psig (517 kPa) or a pressure regulator must be used.

**CAUTION:** Do not install pump on outlet side of system as damage to the quartz sleeve may occur. If pump is required, install it on inlet side of system and verify output pressure does not exceed 75 psig (517 kPa).

**CAUTION:** Warranty is void if the unit is used with pressure exceeding 75 psig (517 kPa). Higher pressures may damage equipment and may not allow for proper exposure time with UV lamp or both.

**CAUTION:** The system will not function properly if water flow is reversed. See the Exploded Schematic for your model on the following

1. Turn off source water supply.

**CAUTION:** We recommends using only plastic fittings to connect the inlet and outlet ports of the system. Use of metal male fittings inside of plastic female threaded heads voids the warranty.

**CAUTION:** Do not over tighten fittings connected to inlet/outlet ports of the system.

2. Connect inlet of UV system to source water supply using proper fittings and thread sealing tape.
3. Connect outlet of UV system to water distribution lines using proper fittings and thread sealing tape.

**CAUTION:** Do not install clear or translucent tubing on the outlet side.

4. See appropriate System Assembly and Activation Procedures for your system to complete installation.

# UV10 SERIES - SYSTEM ASSEMBLY AND ACTIVATION PROCEDURES

## PREPARATION – INSPECT ALL PARTS

**NOTE:** Read Mounting Bracket and System Plumbing Installation instructions on Page 1 and all instructions on this page before installing system.

UV20 SERIES
UV10 Ultraviolet System
Control Module Box
Ultraviolet Lamp #20 (in packing tube)
Quartz Sleeve #20 (in packing tube)
Mounting Screws (2-4 pieces, varies with model)
Installation Manual and Owners Guide
Sump Wrench #10/20

**NOTE:** See Page 4 for UV10 detailed parts breakdown. Refer to the label affixed to the mounting bracket to identify filter(s) to be installed with UV module.

## CONTROL MODULE INSTALLATION

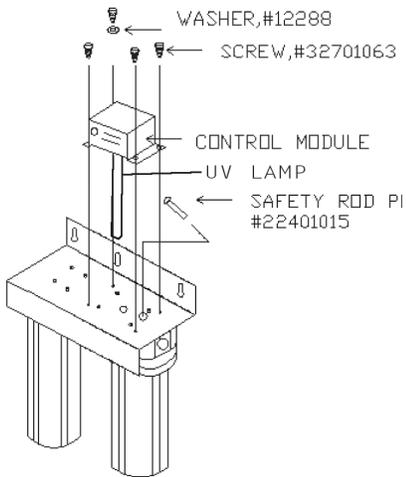


Figure 1 - UV10 model

## INSTALL QUARTZ SLEEVE AND DISINFECT SYSTEM

Check Page 10 for pictures of Quartz Sleeve.

**CAUTION: QUARTZ SLEEVE IS VERY FRAGILE!**  
For safety, wear a protective glove when handling quartz sleeve. Do not touch quartz sleeve or UV lamp with bare hands. Fingerprints will reduce the effectiveness of the light.

**NOTE:** All Items refer to Figure 2.

1. Remove Sump (Item 1) from UV Head (Item 5).  
**NOTE:** Do not remove protective plastic bag from quartz sleeve until so instructed.
2. Remove Quartz Sleeve (Item 17) from packing tube. While holding middle of quartz sleeve with one hand, slide protective bag with other hand to expose open end.

3. Place a small amount of silicone based “O” ring lubricant on the outside of the open end of the quartz sleeve only on the area that will engage with the “O” ring.

**CAUTION:** Apply even pressure to push the quartz sleeve into the UV head. To avoid breakage, make sure quartz sleeve goes in straight by pushing it with a slight twisting motion.

4. Insert quartz sleeve into the UV head. As quartz sleeve passes the “O” Ring (Item 15), resistance will be felt. Remove protective bag from quartz sleeve.
5. Remove Sump (Item 1) from Filter Head (Item 20). Remove Sediment Filter (Item 21) from sump and set aside.
6. Disinfect the system (Page 8, Steps 1-7).

## INSTALL ULTRAVIOLET LIGHT AND FILTERS

1. Remove Sump (Item 1) from UV Head (Item 5).  
**NOTE:** Wipe all fingerprints and excessive lubricant from quartz sleeve with isopropyl alcohol.
2. Verify Stainless Steel Channeling Sleeve (Item 3) and Sleeve Gasket (Item 4) are in sump as shown in Figure 2.  
**CAUTION:** TIGHTEN SUMPS BY HAND ONLY. Do not use tools as they will over-tighten and may damage sump. Take care not to cut or pinch “O” Rings (Item 2). Use sump wrench for removal only.
3. Being careful not to dislodge quartz sleeve, install sump with filter/sleeve assembly onto UV head.
4. Remove Sump (Item 1) from Filter Head (Item 20). Install Filters (Items 21 and 23) as shown in Figure 2. Install sump onto filter head.

**CAUTION: DO NOT INSTALL A DAMAGED LAMP**

## INSTALL CONTROL MODULE AND UV LAMP

- NOTE:** Hold UV lamp by ceramic ends only. Do not touch the glass. Clean with isopropyl alcohol if necessary.
5. Remove UV Lamp (Item 16) from packing tube and inspect it for damage. If damage is found, contact the dealer for a replacement

The UV10 control module installation kit includes:

- a. Control Module – Qty 1
- b. Screws , 6/32 X 3/8” (Part# 32701063) - Qty 4
- c. Washer, Lock , #8 (Part# 12288) - Qty 1
- d. Installation Guide (#54752)

## INSTALL CONTROL MODULE AND UV LAMP CONT'D

6. Unpack the carton box and verify that all the required components have been received.
7. Connect UV lamp into four-pin socket located at the bottom of UV Control Module (Item 10).
8. Verify Safety Plunger Rod (Item 18) is in place.
9. Carefully insert the UV control module with UV lamp through mounting bracket into the quartz sleeve.
10. Install the UV10 control module on top of the ultraviolet disinfection system's bracket with four screws and one lock washer (for grounding purpose) as shown in the Figure 2.
11. For UV10 series ultraviolet disinfection systems, install the safety rod plunger as shown in the Figure 1.

## ACTIVATE SYSTEM

**CAUTION:** Verify that inlet and outlet ports are connected to appropriate inlet/outlet pipes (see Figure 2).

1. Plug system into an electrical outlet. If the LED Indicator (Item 8) does not light up within one minute, verify UV lamp is securely plugged into UV control module and safety plunger rod is in place (see Note in Step 8 above). It is normal for the LED indicator to flicker slightly.

**NOTE:** The UV lamp should remain on at all times during use because; repeated starting of UV lamp shortens lamp life, and UV lamp requires a warm up period of 1-2 minutes.

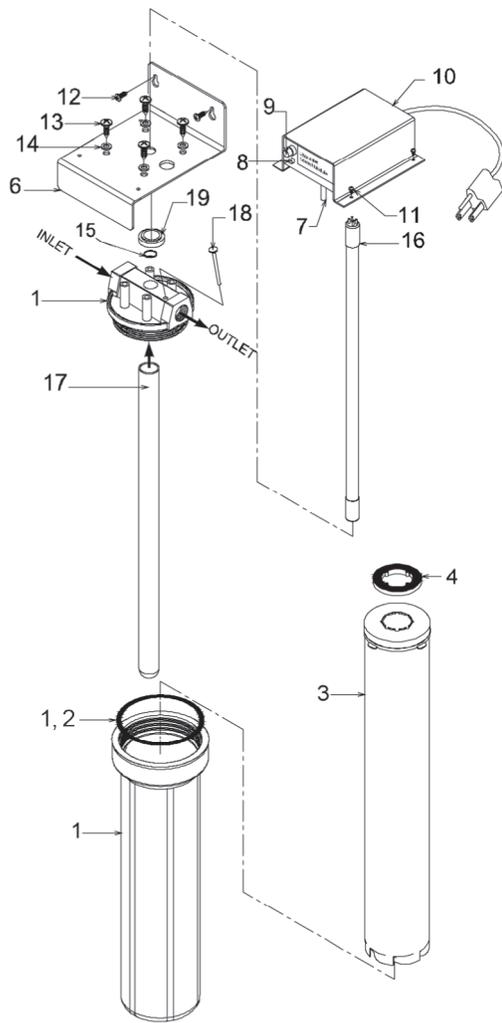
2. Turn on water supply and check for leaks.

3. Flush system, connectors, and water lines for several minutes.

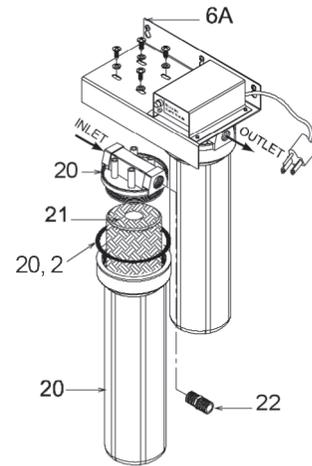
**NOTE:** When an ultraviolet water treatment system is unused for several hours, water within system could become warm. This is a dispense water from system.

**NOTE:** System is now ready for use.

Service Requirements	Recommended Service Intervals
<p>To ensure the system operates at its optimum level, certain routine maintenance must be performed. Frequency of maintenance performance will depend on source water quality and level of system usage.</p> <p><b>CLEAN:</b> Each time filters are replaced.</p> <p><b>DISINFECT:</b> At least once a year.</p>	<p><b>UV Lamp #20:</b> Change Annually</p> <p><b>Quartz Sleeve #20 and Channeling Sleeve:</b> Clean when changing filters. Replace only if damaged or cannot be cleaned by non-abrasive methods.</p> <p><b>Filters:</b> Normal life 4-6 months. Filter life will vary due to water conditions. A reduced flow rate or deteriorating water quality indicates that filters must be changed.</p>



UV10 COMPONENTS



UV10 SEDIMENT FILTER COMPONENTS

Figure 2 Exploded Schematic, UV10 Series

Parts List - UV10 Series

Item	Description	Part No.	Item	Description	Part No.	Item	Description	Part No.
1	Housing, UV, Sump, #20 ("O" Ring, Head UV #10/20)	92504	8	Indicator, LED	----	17	Sleeve Quartz #20, with "O" Rings	36003035
2	"O" Ring, Sump #10/20	92513	9	Fuse, 1A Type 3AG	31000006	18	Rod, Safety Plunger	22401015
3	Sleeve, Channeling S/S, #20	44301007	10	Module, UV Control #11	40200116†	19	Spacer, Bushing #10/20	22401016
4	Gasket, Sleeve	36099205	11	Screw, 6/32 x 3/8"	32701063	20	Housing, Filter 3/4" #10/20, "O" Ring, Sump, Head	92503
6	Mounting Bracket, 1 Sump	31910101	12	Screw, #10 x 3/4"	32701006	21	Filter, Sediment 20" 5 micron	33003033
6A	Mounting Bracket, 2 Sump	31910201	13	Screw, 1/4" x 1-1/2"	32701061	22	Nipple, 3/4"	33601023
6B	Mounting Bracket, 3 Sump	31910301	14	Washer, #14 Nylon	32800031	n/s‡	Wrench, Sump #10/20	92508
7	Switch, Safety	----	15	"O" Ring, Quartz Sleeve, Standard	34202021			
			16	Lamp UV #20	36002018			

† Consult Factory to determine part number for applications other than 120V/60hz ‡ not shown

# UV15 SERIES - SYSTEM ASSEMBLY AND ACTIVATION PROCEDURES

## PREPARATION – INSPECT ALL PARTS

**NOTE:** Read Mounting Bracket and System Plumbing Installation instructions on Page 1 and all instructions on this page before installing system.

UVBB SERIES
UVBB Ultraviolet System
Control Module Box
Ultraviolet Lamp #20 (in packing tube)
Quartz Sleeve #22 (in packing tube)
Mounting Screws (2-4 pieces, varies with model)
Installation Manual and Owners Guide
Sump Wrench #20BB

**NOTE:** See Page 7 for UV15 detailed parts breakdown. Refer to label affixed to the mounting bracket to identify filter(s) to be installed with UV module.

## CONTROL MODULE INSTALLATION

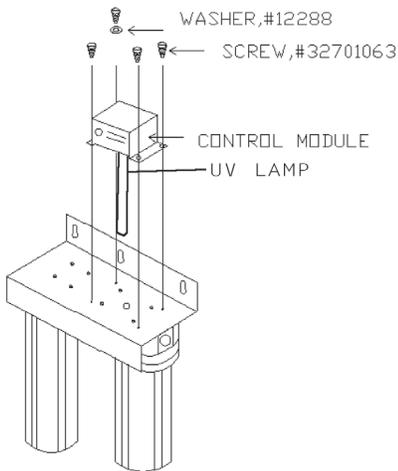


Figure 3 - UV15 model

## INSTALL QUARTZ SLEEVE AND DISINFECT SYSTEM

Check Page 10 for pictures of Quartz Sleeve.

**CAUTION: QUARTZ SLEEVE IS VERY FRAGILE!**  
For safety, wear a protective glove when handling quartz sleeve. Do not touch quartz sleeve or UV lamp with bare hands. Fingerprints will reduce the effectiveness of the light.

**NOTE:** All Items refer to Figure 4.

1. Remove Sump (Item 1) from UV Head (Item 5).  
**NOTE:** A band of Red Tape (Item 23) is affixed to quartz sleeve approximately 3" from the top. Do not remove this tape until so instructed. Do not remove protective plastic bag from quartz sleeve until so instructed.
2. Remove Quartz Sleeve (Item 17) from packing tube. While holding middle of quartz sleeve with one hand, slide protective bag with other hand to expose open end.
3. Place a small amount of silicone based "O" ring lubricant on the outside of the open end of the quartz sleeve only on the area that will engage with the "O" ring.

**CAUTION:** Apply even pressure to push the quartz sleeve into Quartz Adapter Sleeve (Item 4). To avoid breakage, make sure quartz sleeve goes in straight by pushing it with a slight twisting motion.

4. Insert quartz sleeve into quartz adapter sleeve until the top of red tape meets the bottom of the quartz adapter sleeve.  
**NOTE:** Quartz Adapter Sleeve (Item 4) is factory installed into the UV Head (Item 5).
5. Remove Red Tape (Item 23) and protective bag from quartz sleeve.  
**NOTE:** Wipe all fingerprints and excessive lubricant from quartz sleeve with isopropyl alcohol.
6. Remove Sump (Item 1) from Filter Head (Item 20). Remove Sediment Filter (Item 21) from sump and set aside.
7. Disinfect the system (Page 8, Steps 1-7).

## INSTALL ULTRAVIOLET LIGHT AND FILTERS

**CAUTION:** TIGHTEN SUMPS BY HAND ONLY. Do not use tools as they will over-tighten and may damage sump. Take care not to cut or pinch "O" Rings (Item 2). Use sump wrench for removal only.

8. Remove Sump (Item 1) from Filter Head (Item 20). Install Filters (Items 21 and 22) as shown in Figure 4. Install sump onto filter head.

**CAUTION: DO NOT INSTALL A DAMAGED LAMP**

## INSTALL CONTROL MODULE AND UV LAMP

**NOTE:** Hold UV lamp by ceramic ends only. Do not touch the glass. Clean with isopropyl alcohol if necessary.

9. Remove UV Lamp (Item 16) from packing tube and inspect it for damage. If damage is found, contact the dealer for a replacement.
10. Unpack the carton box and verify that all the required components have been received.

The UV15 control module installation kit includes:

- a) Control Module – Qty 1
- b) Screws, 6/32 X 3/8" (Part# 32701063) - Qty 4
- c) Washer, Lock , #8 (Part# 12288) - Qty 1
- d) Installation Guide (#54752)

11. Connect UV lamp into four-pin socket that is connected to the UV control module by a cable that allows for correct insertion depth.
12. Carefully insert the UV control module with UV lamp through mounting bracket into the quartz sleeve making sure the cable does not twist or curl.
13. Install the UV15 control module on top of the ultraviolet disinfection system's bracket with four screws and one lock washer (for grounding purpose) as shown in the Figure 4.

## ACTIVATE SYSTEM

**CAUTION:** Verify that inlet and outlet ports are connected to appropriate inlet/outlet pipes (see Figure 4).

1. Plug system into an electrical outlet. If the LED Indicator (Item 8) does not light up within one minute, verify UV lamp is securely plugged into UV control module. It is normal for the LED indicator to flicker slightly.

**NOTE:** The UV lamp should remain on at all times during use because; repeated starting of UV lamp shortens lamp life, and UV lamp requires a warm up period of 1-2 minutes.

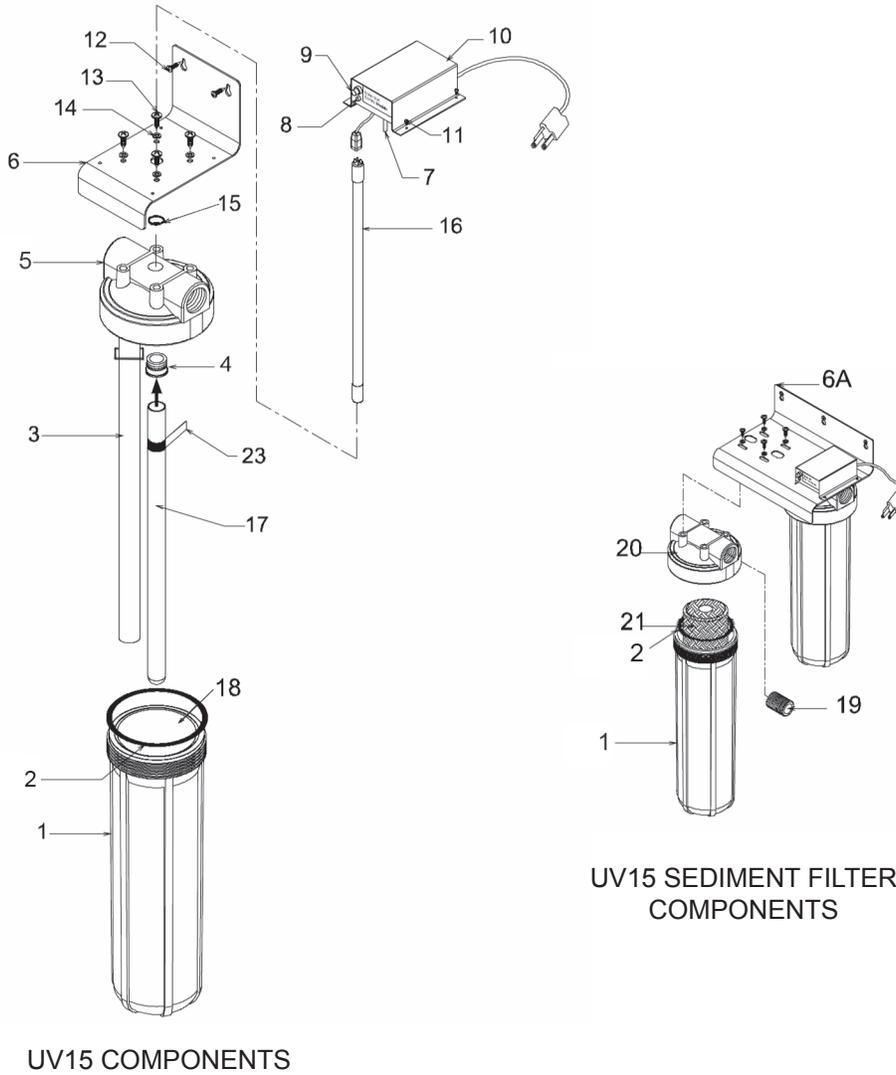
2. Turn on water supply and check for leaks.

3. Flush system, connectors, and water lines for several minutes.

**NOTE:** When an ultraviolet water treatment system is unused for several hours, water within system could become warm. This is a normal condition. To cool the water, dispense water from system.

**NOTE:** System is now ready for use.

Service Requirements	Recommended Service Intervals
<p>To ensure the system operates at its optimum level, certain routine maintenance must be performed. Frequency of maintenance performance will depend on source water quality and level of system usage.</p> <p><b>CLEAN:</b> Each time filters are replaced.</p> <p><b>DISINFECT:</b> At least once a year.</p>	<p><b>UV Lamp #20:</b> Change Annually</p> <p><b>Quartz Sleeve #20:</b> Clean when changing filters. Replace only if damaged or cannot be cleaned by non-abrasive methods.</p> <p><b>Filters:</b> Normal life 4-6 months. Filter life will vary due to water conditions. A reduced flow rate or deteriorating water quality indicates that filters must be changed.</p>



**Figure 4** Exploded Schematic, UV15 Series

Parts List - UV15 Series								
Item	Description	Part No.	Item	Description	Part No.	Item	Description	Part No.
1	Sump, UV #20 BB ("O" Ring, Sump BB, Head UV #20 BB, Assy - 3 pieces)	92506	6A	Mounting Bracket, 2 Sump BB	31910202	16	Lamp, UV #20	36002018
2	"O" Ring, Housing, BB	92512	6B	Mounting Bracket, 3 Sump BB	31910302	17	Sleeve, Quartz #22 with "O" Rings	36003036
3	Sleeve, Teflon, Delivery BB c/w clamp	44301015	7	Switch, Safety	-----	18	Sleeve, BB, #20, S/S	36099106
4	Sleeve, Quartz Adapter with "O" Rings	44301009	8	Indicator, LED	-----	19	Nipple, 1-1/2"	33601024
n/s‡	"O" Ring, Quartz Adapter Sleeve Inner (2 pieces)	34202022	9	Fuse, 1A Type 3AG	31000006	20	Head, Filter 1-1/2" BB (Sump, UV#20 BB, Filter "O" Ring, Sump BB, Filter - 3 pieces)	92505
n/s‡	"O" Ring, Quartz Adapter Sleeve Outer (2 pieces)	34201039	10	Module, UV Control BB	44302403†	21	Filter, Sediment 20" 5 micron BB	33003117
6	Mounting Bracket, 1 Sump BB	31910102	11	Screw, 6/32 x 3/8"	32701063	n/s‡	Wrench, Sump #20 BB	92509
			12	Screw, #14 x 1"	32701060	23	Red Tape	-----
			13	Screw, 5/16 x 1-1/4"	32701074			
			14	Washer, 5/16"	32800029			
			15	"O" Ring, Quartz Sleeve BB	34202022			

† Consult Factory to determine part number for applications other than 120V/60hz ‡ not shown

## CLEANING AND DISINFECTING PROCEDURES

### RECOMMENDATIONS

HAVE ALL COMPONENTS ON HAND AND READY BEFORE BEGINNING PROCEDURE  
A CLEAN WORK AREA AND EQUIPMENT ARE ESSENTIAL TO PROPERLY CLEAN AND/OR DISINFECT THE SYSTEM  
(i.e., CLEAN HANDS, TOOLS, WORK SURFACE, AND CONTAINERS)

### EQUIPMENT NEEDED

Safety Glasses  
Rubber Gloves, Sanitary  
Wash Cloth, Clean and Lint-Free

Liquid Dish Soap  
Household Bleach – Unscented Only  
(5 ¼% Sodium Hypochlorite)

Plastic Bucket  
“O” Ring Lubricant, Silicone Based

### REPLACEMENT FILTERS

Refer to system Parts List for specific component part numbers.

### REPLACEMENT UV COMPONENTS

Refer to system Parts List for specific component part numbers.

### CLEANING PROCEDURE

**NOTE:** Refer to individual System Assembly and Activation Procedures to identify specific components matching the descriptions shown in this procedure.

1. Disconnect system from electrical outlet.
2. Mix a mild cleaning solution of dish soap and clean potable water in the plastic bucket.
3. Close feed water supply valve and open downstream faucet to relieve system pressure.

**CAUTION:** Do not attempt to remove sumps until water flow stops. This reduces pressure inside the system so sumps may be safely removed.

4. Remove each sump. Remove each filter as its sump is removed. Discard the filters. Use sump wrench to remove stubborn sumps.  
**NOTE:** Use sanitary rubber gloves for this procedure to avoid contaminating cleaning solution or filters. Wear gloves whenever cleaning components or handling new filters.

5. Clean quartz sleeve carefully using vinegar to remove hardness. Do not use abrasive materials. Rinse sleeve thoroughly with clean potable water. Replace any sleeve that is damaged or will not come completely clean.

6. Remove sump “O” rings and wash with cleaning solution. Rinse them well with clean potable water. Inspect “O” rings for damage (i.e., nicks or scratches). Replace damaged “O” rings.

**CAUTION:** Use care when cleaning UV head. Do not get the UV control module or connectors wet.

7. Clean sumps and heads, inside and outside with washcloth and cleaning solution. Do not use abrasive materials.

8. Rinse sumps and heads with clean potable water.

9. **For UV10 Model only:** Clean and rinse the Stainless Steel Channeling Sleeve (Item 3) and Sleeve Gasket (Item 4) shown in Figure 2.

10. Inspect head and sump “O” ring groove area for damage (i.e., nicks or scratches). Replace damaged components.

11. Place a small amount of silicone based “O” ring lubricant on the filter sump “O” ring. Install the “O” ring into the filter sump groove.

### DISINFECTION PROCEDURE

**CAUTION:** WEAR SAFETY GLASSES AND SANITARY RUBBER GLOVES WHILE PERFORMING THIS PROCEDURE.

**CAUTION:** EXCESSIVE CONCENTRATIONS OF BLEACH WILL DAMAGE PLASTIC AND RUBBER COMPONENTS. Rinse all parts that contact bleach thoroughly with clean potable water.

**CAUTION:** Read the “WARNINGS” on the bleach container before using.

**CAUTION:** Handle sanitizing solution carefully. Avoid contact with unprotected areas.

1. Disconnect system from electrical outlet.

2. Mix sanitizing solution:

**For UV10 and UV15:** Mix 237 ml (1 cup) of household bleach and 237 ml (1 cup) of clean, potable water in the bucket. Mix the solution well.

**CAUTION:** Use care when sanitizing UV head. Do not get the UV control module or connectors wet.

**CAUTION:** TIGHTEN SUMPS BY HAND ONLY. Do not use tools as they will over-tighten and may damage sump. Take care not to cut or pinch “O” rings or gaskets. Use sump wrench for removal only.

3. Add sanitizing solution into system:

**For UV10 and UV15:** Add 473 ml (2 cups) of sanitizing solution to the sump that contains the UV lamp.

4. Slowly open the feed water supply valve.

5. Open all downstream faucets. Keep faucets open until a chlorine smell is detected at each faucet, then close faucets.

**NOTE:** Water lines downstream from UV housing must be disinfected to destroy any bacteria that might remain in the pipes.

6. Verify disinfection solution has reached every water outlet downstream of UV system. **Solution must remain in the system for at least four hours.**

7. Open outlet valve and let water flow for 5 minutes to flush disinfection solution from the water lines.

## ROUTINE MAINTENANCE PROCEDURES

### FILTER REPLACEMENT PROCEDURE

1. Perform Cleaning Procedure (Page 8, steps 1-11).  
**NOTE:** Do not remove protective plastic bag from filters. Open bottom of bag only enough to expose bottom of filter.  
  
**NOTE:** Refer to Exploded Schematic for your system to ensure each filter is installed in the correct position.
2. Install the filters into the appropriate sump. Hold filter by its protective plastic bag and insert the filter into the sump.  
  
**CAUTION:** *For UV15 Model only:* Be sure sump with metal liner is installed onto UV head.  
  
**CAUTION:** TIGHTEN SUMPS BY HAND ONLY. Do not use tools as they will over-tighten and may damage sump. Take care not to cut or pinch "O" rings or gaskets. Use sump wrench for removal only.
3. Slide bag from filter and discard. Replace each sump as each filter is installed.
4. Plug system into electrical outlet. Turn on water supply and check for leaks. Flush system for several minutes to remove carbon fines.

### UV LAMP REPLACEMENT PROCEDURE

- NOTE:** Refer to individual System Assembly and Activation Procedures to identify specific components matching the descriptions shown in this procedure.
1. Disconnect system from electrical outlet.
  2. Shut feed water supply valve and open downstream faucet to relieve system pressure.  
  
**CAUTION:** Do not attempt to remove sumps until water flow stops. This reduces pressure inside the system so sumps may be safely removed.  
  
**CAUTION:** Use care when sanitizing UV head. Do not get the UV control module or connectors wet.
  3. Remove sump from UV head and set aside.  
  
**CAUTION:** Do not touch quartz sleeve or UV lamp with bare hands. Fingerprints will reduce the effectiveness of the light.  
  
**WARNING:** Do Not Attempt to Remove Quartz Sleeve. Damage to system and personal injury may occur if the sleeve is removed incorrectly. Contact your dealer if quartz sleeve is broken or needs replacement.
  4. Clean quartz sleeve carefully using vinegar to remove hardness. Do not use abrasive materials. Rinse sleeve thoroughly with clean potable water. Replace any sleeve that is damaged or that will not come completely clean.
  5. Gain access to UV lamp:  
*For UV15 Models only:* Remove UV Control Module (Item 10) from Mounting Bracket (Item 6, 6A, 6B) by removing four Screws (Item 11).
  6. Remove UV lamp from system being careful not to break UV lamp or dislodge quartz sleeve:
    - a. *For UV10 Models only:* Remove UV control module with UV lamp by gently lifting control module straight up from mounting bracket. Grasp UV lamp firmly and remove lamp from the four-pin socket.
    - b. *For UV15 Model only:* Remove UV control module with UV lamp by lifting the control module straight up from mounting bracket. The four-pin socket is attached to the UV control module by a short cable that allows for correct insertion depth. Grasp UV lamp and four-pin socket firmly and separate lamp from connector.
- NOTE:** The inside of quartz sleeve must be completely dry before installing the replacement UV lamp.
- NOTE:** Hold replacement UV lamp by the ceramic ends only. Do not touch the glass. Clean glass with isopropyl alcohol if necessary.
7. Install the replacement UV lamp by reversing steps 5 and 6 of this procedure.

## INSTALL QUARTZ SLEEVE

### CAUTION: QUARTZ SLEEVE IS VERY FRAGILE!

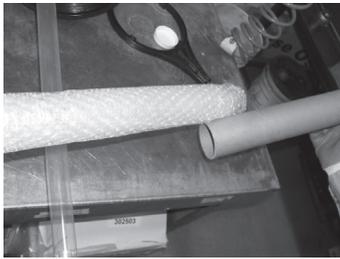
For safety, wear a protective glove when handling quartz sleeve. Do not touch quartz sleeve or UV lamp with bare hands. Fingerprints will reduce the effectiveness of the light.

1. Remove Sump from UV Head.



**NOTE:** Do not remove protective plastic bag from quartz sleeve until so instructed.

2. Remove Quartz Sleeve from packing tube. While holding middle of quartz sleeve with one hand, slide protective bag with other hand to expose open end.

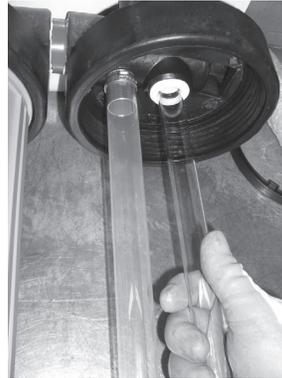


3. Place a small amount of silicone based "O" ring lubricant supplied in the small packet on the outside of the open end of the quartz sleeve only on the area that will engage with the "O" ring.



**CAUTION:** Apply even pressure to push the quartz sleeve into the UV head. To avoid breakage, make sure quartz sleeve goes in straight by pushing it with a slight twisting motion.

4. Insert quartz sleeve into the UV head. As quartz sleeve passes "O" Rings, resistance will be felt. Remove protective bag from quartz sleeve.



## O-RING REQUIRED FOR QUARTZ SLEEVE REPLACEMENT

Replacement Quartz Sleeve	UV Model Number	# of O-Ring in New Style UV Cap
36003035	UV10	1
36003036	UV15	3





# Warranty

**We** guarantees that your new UV system is built of quality material and workmanship. When properly installed and maintained, it will give years of trouble-free service.

## **FIVE YEAR COMPLETE PARTS GUARANTEE**

**We** will replace any part which fails within 60 months from date of manufacture, provided the failure is due to a defect in material or workmanship. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof.

## **GENERAL PROVISIONS**

**We** assumes no responsibility for consequential damage as a result of escaped water from the UV system; labor or expense incurred as a result of a defect or for failure to meet the terms of these guarantees because of circumstances beyond its control.

**We do** not authorize any person or representative to assume for any other obligation on the sale of the water conditioner.

Any or all implied or expressed warranties other than stated are the sole responsibility of the local dealer from which this unit was purchased.

**For questions or in case of emergency, please refer  
to the front page of owners manual for dealer information.**