

TEN Innovate website Terms of Use

Use of this website is subject to, and implies acceptance of, its terms of use. This includes copyright, privacy, data protection and accessibility.

Intellectual property and trademarks

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Linking from an external website

External websites may link to the home page of the TEN Innovate website at www.teninnovate.com.

Links should be set up in a way that is fair and legal and does not damage or take advantage of the reputation of TEN Innovate.

Links must not be established in a way that implies any form of association, approval or endorsement by TEN Innovate of the activities or views of the external website or organization where none exists.

Content from the TEN Innovate website (or any of its sub-pages) must not be framed on any other site.

Accessibility information

TEN Innovate is committed to website accessibility and this website has been developed with due regard for our obligations under the Disability Discrimination Act.

We are actively seeking feedback from site users about how we can ensure all our services, including the website, are more accessible. If you find something difficult to see or use, please contact the web team at info@teninnovate.com

Tips to adjust the website for accessibility:

Change the size of the text

Change the text size on your browser (usually found in the View menu). If you're using a mouse with a scroll, you can also press Shift + scroll up to zoom in on the screen, or Shift + scroll down to zoom out.

Use keyboard shortcuts to navigate

You can use your keyboard to help you move around the page.

- **Tab** - highlights links on a page in the order in which they appear going down the page (press return to visit selected link)
- **Shift + Tab** - allows you to move backwards through links on a given page (press return to visit selected link)
- **Page Up / Page Down** - scrolls up and down the page
- **Home** - will take you back to the top of the page
- **Alt + left arrow** - will take you back a page
- **Alt + right arrow** - will take you forward to a page (if one has been previously visited)

In addition to the options above, Microsoft has a built in accessibility option called MouseKeys. When activated, **MouseKeys** allows you to navigate using the number keypad on your keyboard.

Use an alternative browser

The World Wide Web Consortium (W3C) has compiled a list of alternative browsing options, including tools to have web content read out loud or converted to braille. Visit the [W3C website](#) for more details.

Privacy Policy

What is this Policy for?

The Policy sets out the different areas where your privacy is concerned and outlines the obligations and requirements of the users, the website and website owners. Furthermore, the way this website processes, stores and protects user data and information will also be detailed within this Policy.

The website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect your privacy throughout your visiting experience.

Your data and privacy

Any information you give to us, including your email address, whether by email or by filling in a form, may be used by any TEN Innovate and any TEN Innovate licensee for the effective administration of this site, to improve our services generally, for marketing and promotional purposes and to communicate with you.

Your details, by that we mean your name or any other information which will allow you to be identified, will not be given to anyone else unless either you give your express permission or it is necessary for us to do so in order to comply with the law or with police investigations.

That means, for example, that your email address will not be seen by any other user of the site except as stated on the site or with your express consent. However, you agree that we may disclose to third parties the first half of your postal code, or your gender and/or age, but only in the form of statistical information and not in any way that identifies you.

If accepted as a member of TEN Innovate, you are agreeing that TEN Innovate or any TEN Innovate licensee may use your data for the following purposes:

- We will use your contact details to send you information relating to TEN Innovate's Business
- We may publish your name, photograph, job title, employer organization, profile details available on other web sites like LinkedIn, Facebook as part of our promotional materials

Contact and communication

Users contacting this website and/or its owners do so at their own discretion and provide any such personal details requested at their own risk. Every effort has been made to ensure a safe and secure form for the email submission process but users using this form do so at their own risk.

This website and its owners use any information submitted to provide you with further information about the products / services they offer or to assist you in answering any questions or queries they may have submitted. This includes using your details to subscribe a user to any email newsletter programme the website operates but only if this was made clear to you and your express permission was granted when submitting any form to email process. Or whereby you (the consumer) have previously purchased from or enquired about purchasing from the company a product or service that the email relates to. This is by no means an entire list of users' rights in regard to receiving email-marketing material. Your details are not passed on to any third parties. If you send in your quote, comment, story or opinion, we may publish your words with your first name, age and the town or area you live in. By sending in your quote, comment, story or opinion, you are granting TEN Innovate copyright of the piece and permission to use, modify, copy, distribute or publish part or all of any such piece. You promise that you are able to give TEN Innovate the right to publish the story or opinion, that it is your own work and does not contain any other person's work and is not copied from another

work; and that the story or opinion does not contain anything that is defamatory of other people or is otherwise illegal.

Email newsletter

This website operates an email newsletter programme, used to inform subscribers about products and services supplied by this website. You can subscribe through an online automated process should you wish to do so, but do so at your own discretion. Some subscriptions may be manually processed through prior written agreement with the user.

Email marketing campaigns published by this website or its owners may contain tracking facilities within the actual email. Subscriber activity is tracked and stored in a database for future analysis and evaluation. Such tracked activity may include; the opening of emails, forwarding of emails, the clicking of links within the email content, times, dates and frequency of activity [this is not intended to be a comprehensive list]. This information is used to refine future email campaigns and supply you with more relevant content based around their activity.

You are given the opportunity to unsubscribe at any time through an automated system. This process is detailed at the footer of each email campaign. If an automated un-subscription system is unavailable, clear instructions on how to unsubscribe will be detailed instead.

If you would like a copy of the information held on you or for this information to be removed, you should please write to the business address at the bottom of this Policy.

Cookies information

Cookies are small text files that are placed on your computer by the websites that you visit and track, save and store information about the user's interactions and usage of the website. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. The use of cookies is now standard for most websites. This is used only in statistical form; no individual user is identified. If you are uncomfortable with the use of cookies, you can manage and control them through your browser, including removing cookies by deleting them from your 'browser history' (cache) when you leave the site.

Types of cookie:

- 'Session' cookies remain in your browser during your browser session only, i.e. until you leave the website
- 'Persistent' cookies remain in your browser after the session (unless deleted by you)
- 'Performance' cookies collect information about your use of the website, such as web pages visited and any error messages; they do not collect personally identifiable information, and the information collected is aggregated such that it is anonymous. Performance cookies are used to improve how a website works

- 'Functionality' cookies allow the website to remember any choices you make about the website (such as changes to text size, customized pages) or enable services such as commenting on a blog.

This website uses tracking software to monitor its visitors to understand better how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to the user's computer's hard drive in order to track and monitor the user's engagement and usage of the website, but will not store, save or collect personal information. You can read Google's privacy policy here for further information: <http://www.google.com/privacy.html>.

External links

Although this website only looks to include quality, safe and relevant external links, you should always adopt a policy of caution before clicking any external web links mentioned throughout this website.

The owners of this website cannot guarantee or verify the contents of any externally linked website despite their best efforts. You should therefore note you click on external links at your own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

Social media platforms

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are subject to the terms and conditions as well as the privacy policies held with each social media platform respectively.

You are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to your own privacy and personal details. Neither this website nor its owners will ever ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. You are advised before using such social sharing buttons that you do so at your own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

Shortened links in Social Media

This website and its owners through their social media platform accounts may share web links to relevant web pages. By default some social media

platforms shorten lengthy urls (web addresses)

You are advised to use caution and good judgment before clicking any shortened urls published on social media platforms by this website and its owners. Despite the best efforts to ensure only genuine urls are published, many social media platforms are prone to spam and hacking and therefore this website and its owners cannot be held liable for any damages or implications caused by visiting any shortened links.

Privacy disclaimer

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By using the teninnovate.com website you consent to the use of information obtained from you in accordance with this Privacy Policy. Please note that we may change our Privacy Policy from time to time, but will always post those changes on this page; so please re-visit this page from time to time.

If you have any questions or comments about this privacy statement or our Privacy Policy, please contact us:

info@teninnovate.com

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Termination

You agree that TEN Innovate may stop your use of the site if TEN Innovate believes for any reason that you have violated or acted inconsistently with the terms and conditions of use of this site.

Indemnity

You agree to indemnify TEN Innovate for any claim by, or damage, to any third party arising out of your use of the information or services provided by this site. You must tell TEN Innovate immediately if anyone makes or threatens to make any claim or issue legal proceedings against you relating to your use of the website and you will, at TEN Innovate's request, immediately stop the act or acts complained of. If TEN Innovate asks you to, you must confirm the details of the claim(s) in writing.

Variation of Terms and Conditions

TEN Innovate may modify the Terms and Conditions at any time, such modifications becoming effective immediately upon either posting of the modified Terms and Conditions on this site or notification of them to you. By continuing to use the website following any such modification you will be deemed to accept such modification.

Law and Jurisdiction

These Terms and Conditions are governed by Indian law and you agree to submit to the non-exclusive jurisdiction of Bangalore, India.

Questions and comments

If you have any questions or comments about the above terms and conditions, please [contact us](#).