

2017-2018 ALOHA PRODUCTIONS COMPETITION REGISTRATION GUIDELINES

PAYMENT TERMS:

- All registration must be completed with full payment in order to enter and compete at any Aloha Productions event.
- Personal checks and per participant payments will not be accepted.
- Business checks are accepted up until 6 weeks prior to the event.
- Checks that are returned for any reason will be charged a \$50 returned check fee in addition to the principal amount. Payment will only be accepted in the form of a credit card or cash for an event where a check has been returned.
- A \$500 division change fee will be charged within 14 days of the event for the following reasons:
 - If your total team numbers change to where they split/unsplit divisions causing the division to change.
 - If you change divisions without changing team numbers.

TRANSFER & REFUND POLICY:

Aloha Spirit Productions understands there are extenuating circumstances when registering for an event. The following policies provide the structure of any payment refund:

- Refund requested 60 days or more before the event - 75% refund or 100% transfer to another Aloha/GSSA event in the same season.
- 31-59 days prior to the event - 50% refund or 100% transfer to another Aloha/GSSA event in the same season.
- 30 days prior to event - no refunds.

INCLEMENT WEATHER POLICY:

Should Aloha Spirit Productions cancel an event for any reason, the Event Producer will communicate with the program account owners regarding any refunds or credits the week after the postponed or cancelled event.