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No Show/Late Cancellation Policy

Rainier Family Physical Therapy, PS is responsible for providing timely care for many patients. Late cancellations and/or missed appointments adversely affect our ability to provide needed and consistent care for our patients.

It is extremely important to keep your appointments and to be on time.

Failure to provide our office timely notification could deny another patient an earlier appointment.

We understand that circumstances beyond your control may arise, causing you to miss your appointment.

- **However, we reserve the right to charge you \$25.00 for not rescheduling or cancelling by 3 pm the day prior to your appointment (or by voicemail message on the weekend) or not showing to your appointment.**

_____Initials

- **You will need to pay this before being seen at your next appointment.**

Center for Medicare Service (CMS) has now clarified that they will allow physicians and other providers to charge Medicare beneficiaries for missing appointments, provided they do not discriminate against Medicare patients and also charge non-Medicare patients.

Rainier Family Physical Therapy, PS will make every effort to remind you of your appointment. Please update your home, work and cell phone numbers, as well as your mailing address and e-mail address each time you visit our office.

Patient/Parent/Guardian Signature

05/2011