Our Mission

“Building community one family at a time, through compassion, advocacy and comprehensive model services, fostering self-sufficiency and sustainable impacts.”
Family Service Association (FSA) is continuing the journey of providing services to individuals, families and communities in Riverside and San Bernardino Counties. In 1953, visionaries and community members of the Junior League of Riverside (formerly Junior Aid) had the dream to create a private, non-sectarian, not for profit human service agency that would provide affordable mental health counseling and social services to children and families.

FSA continues to embrace the same Vision, Mission, and Values that inspired founding members years before. The Vision is that Family Service makes a difference in the world by Strengthening Families and Individuals by Creating a Strong and Vibrant Society. Our motto “Family Strength is Community Strength” energizes the vision and is guided by this principle: Build Caring Communities, Strengthen Families and Improve Lives.

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The Values which support our mission and vision are reflected in our name.

**Family**: families are essential for a healthy, productive society and should be strengthened in every way possible.

**Service**: we make our services accessible, affordable and responsive to client needs.

**Association**: our organization depends upon collaboration and leveraging of relationships with staff, volunteers, funding sources, various stakeholders and the community.

FSA continues to expand and diversify services, which now include six mental health counseling sites, twenty-nine locations where we serve senior meals, ten child development sites, four community and senior centers, a 54-unit Senior Housing Development as well as a series of apartments geared toward low-income residents.

These accomplishments were only possible through the tireless efforts of our staff and 1,070 volunteers who gave 142,717 volunteer hours within the last year as well as the support of private donors, contracts and innovative social ventures, which provide the resources to accomplish our mission.
FSA SERVICE LOCATIONS
Western Riverside & San Bernardino County

*See map inset for full FSA service Region