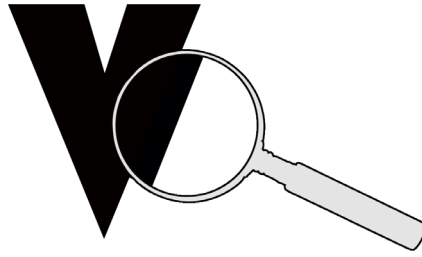


VISCARDI RESOURCES

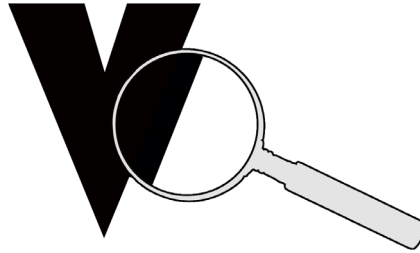


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Medical Treatment and Nurse Case Management Experts

WHO WE ARE AND WHAT WE DO



CASE MANAGEMENT

EARLY INTERVENTION

Professional Nurse Case Managers focus on early assessment and intervention to reduce delays in treatment and, in turn, lost time claims.

TELEPHONIC CASE MANAGEMENT

Maintain contact with claimant, providers and employer in order to formulate and assess appropriate plan of action while working to safely return claimant to work.

FIELD CASE MANAGEMENT

Coordinate and meet with provider and claimant to formulate and assess appropriate plan of action while working to safely return claimant to work.

VIRTUAL CASE MANAGEMENT

Recent advancements in video over IP technology provide incredible opportunities for innovation in nurse case management. Viscardi Resources now has the ability to put a nurse in every patient's home. Using video over IP, our nurses have the ability to provide significantly higher levels of care compared to telephonic case management, at a cost greatly below that of traditional onsite care.



NRxCM®

MEDICATION MANAGEMENT

Viscardi Resources' NRxCM® (Nurse Prescription Case Management) program identifies at risk claimants and facilitates communication with prescribing physicians.

The team of Nurses, Consultant Pharmacists, and Data Analysts work together to find a balance between pain relief and medication use; while taking into account the risks of dependence, addiction and abuse.

Our hands on, collaborative approach has been proven to achieve an optimum level of pain control while working to return the claimant to work and, most importantly, improve their quality of life.



COMPLIANCE

MEDICAL TREATMENT GUIDELINES REVIEWS

Viscardi Resources provides unparalleled guidance in navigating the constantly changing landscape of New York State's regulatory Medical Treatment Guidelines.

Specific engagement roles include:

- Claim analysis and trajectory optimization
- Registered Nurse review of "Optional Prior Approval" and "Provider's Request for Approval of Variance"
- Determination of compliance with current Medical Treatment Guidelines
- Claims adjuster consultation on claimant history and current status
- Medical reporting to substantiate (when appropriate) recommendations for: citations from MTG, provider documentation, IME/Peer review, diagnostic testing and prior treatment outcomes, possible citations
- Medical and Indemnity savings consultation and determination



BILL REVIEW

MEDICAL BILL AUDITS

Viscardi Resources' expert bill auditing services include:

- Professional nurse record review
- Coding review
- Re-bundling

Nationwide evaluation of claims for:

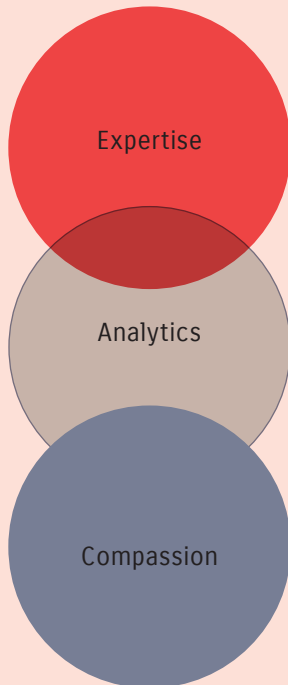
- Fee schedule assignment
- Reasonable and customary charges
- Causal relationships
- Compensability

Experience across the provider spectrum:

- Acute care
- Outpatient
- Orthopedic surgeon
- Dentist
- Pharmacy
- DME provider

HOW WE WORK

Viscardi Resources' team of deeply experienced nurses and medical professionals employs powerful data analytics to deliver meaningful impacts to our clients.



Company Stats

Year founded:
2003

Years of collective experience:
75

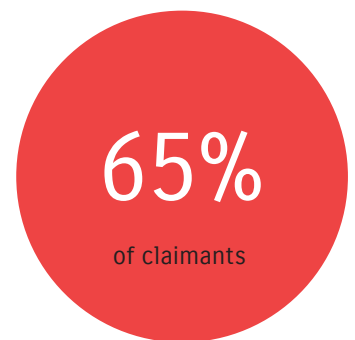
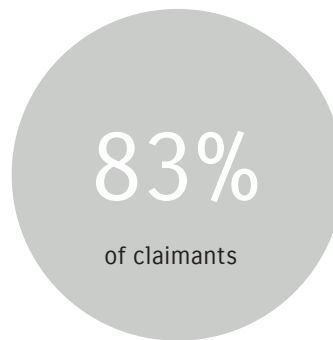
Claims managed over the years:
Thousands

Savings returned to our clients:
Millions

Industry Specialization

Arts and entertainment	Nursing
Recreation	Professional and business services
Construction	Rehabilitational care facilities
Educational services	Repairs and maintenance
Finance	State and local government
Insurance	Trade, retail and wholesale
Health care and hospitals	Transportation
Ambulatory health care	Utilities
Manufacturing	Warehousing

MEANINGFUL IMPACTS



COMPLIANCE / BILL REVIEW

Our medical professionals guarantee a 5-day turnaround time on all medical bill reviews, utilization review requests and compliance submissions

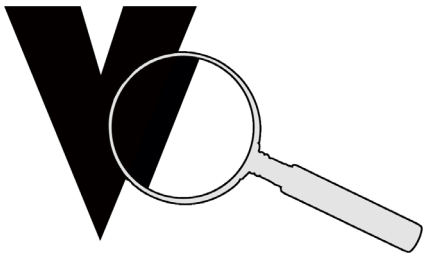
NRxCM®

Our proprietary medication management processes have resulted in 83% of claimants being weaned from long-term pain management medications

CASE MANAGEMENT

Our nurse case managers have helped 65% of our claimants return to work faster than the Official Disability Guidelines™





CONTACT



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