

The Safety Net Project Presents

Technology Summit 2013

July 29 – 31, 2013

Dolce Hayes Mansion, San Jose, CA



NATIONAL NETWORK
TO END DOMESTIC
VIOLENCE

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The Safety Net Project
National Network to End Domestic Violence
1400 16th Street, NW Suite 330
Washington, DC 20036

202-543-5566 (p)
202-543-5626 (f)
safetynet@nnedv.org
www.nnedv.org

Welcome



The Safety Net Project at the National Network to End Domestic Violence has changed the way the violence against women field addresses technology and abuse. We've worked with countless survivors, their advocates, law enforcement, technologists, and companies, and we've launched national projects to look at how technology and privacy issues impact survivors and victim service agencies. We have created and supported a network of technology-savvy advocates working in the field of violence against women in each state and internationally so that this information and knowledge reaches the most important people: survivors, their advocates, law enforcement, and other service providers. This Summit advances that goal.

As technology advances and changes, so do the methods and ways in which violence and control are perpetuated. Abusers, stalkers, rapists, and traffickers now have social media platforms, internet websites hosted overseas, spoofing, and disappearing text messages technologies to facilitate their crimes.

Yet technology is not the culprit. The true offenders are individuals who use power and control to harm others by using location devices to monitor and track victims, impersonate someone to cause physical and emotional harm; who coerce someone into sharing naked pictures; who stalk, beat, or sell another person.

At the same time, technology is not neutral, and those of us who use technology, build technology, and create policies around technology can make a difference.

The Technology Summit continues this dialogue of how advocates, service providers, technologists and technology companies can ensure that technology isn't being misused to facilitate crimes against victims. Thank you for being a part of this conversation as we strategize on how technology can help survivors of abuse, and create a world where offenders are held accountable and survivors find justice and hope.

~ Cindy, Erica, Kaofeng, Kristelyn & Stephen

Agenda ~ Monday, July 29, 2013

Day One: Monday, July 29	
8:00 – 9:00	Registration (Hayes Ballroom Foyer)
8:30 – 9:00	Continental Breakfast (Hayes Ballroom Foyer)
9:00 – 9:15	Welcome (Hayes Ballroom)
9:15 – 12:15	Domestic Violence, Stalking, and Technology (Hayes Ballroom Foyer) Presenters: The Safety Net Team
12:15 – 1:20	Lunch (Silver Creek Dining Room)
1:20 – 3:50	30-Minute Stations (These stations will repeat 4 times. Choose 4 of the 5 stations to attend.)
Rotation 1 1:20 – 1:50	Computer/Cellphone Spyware (Hayes) Presenter: Cindy Southworth
Rotation 2 2:00 – 2:30	Cellphone Spoofing (Monterey) Presenter: Stephen Montagna
Rotation 3 2:40 – 3:10	Information Brokers (Live Oak) Presenter: Kristelyn Berry
Rotation 4 3:20 – 3:50	Phone Location (San Martin) Presenter: Kaofeng Lee
	Relay & Remote Interpreter Services (Madrone) Presenters: Erica Olsen & Tara Holcomb
3:50 – 4:00	Break
4:00 – 5:00	Keynote by Soraya Chemaly (Hayes Ballroom)
5:30 – 7:30	Reception (Coyote Creek Lounge - lower level of main hotel) Light hors d'oeuvre and cash bar

Monday Session Descriptions

Domestic Violence, Stalking, and Technology, 9:15 – 12:15

Erica Olsen, Stephen Montagna, Kaofeng Lee, Cindy Southworth, NNEDV

Understanding technology, from how it's misused to how it can be strategically used to maintain safety, is crucial to both supporting victims and holding offenders accountable. The plenary is an introduction to Safety Net's technology & survivor safety curriculum, which draws from many survivor experiences to illustrate both the safety risks and benefits of various types of technology, as well as safety planning strategies.

Rotations, 1:20 – 1:50; 2:00 – 2:30; 2:40 – 3:10; 3:20 - 3:50

Computer/Cell Phone Spyware Station

Cindy Southworth, NNEDV

A demonstration of how spyware works.

Spoofing

Stephen Montagna, NNEDV

A demonstration of how Caller ID, text messages, and phone calls can be spoofed.

Information Brokers

Kristelyn Berry, NNEDV

Participants will see how easy it can be to find information about anyone with very little effort or cost.

Phone Location

Kaofeng Lee, NNEDV

A discussion of some of the ways that location can be tracked via cell phone.

Relay & Remote Interpreter Services

Erica Olsen, NNEDV, and Tara Holcomb, DeafHope

Participants will understand how to use available services to increase accessibility for survivors who are Deaf or hard-of-hearing.

Keynote, 4:00 – 5:00

Soraya Chemaly, Activist & Writer

To address violence and abuse, we must look at the roots of the issue; this doesn't change when we talk about technology, which is developed by people who belong to the same culture we all do. It is a cultural climate that includes sexism and pervasive gender biases that directly influence our perceptions of violence and relationships. How do we address the larger picture?

Agenda ~ Tuesday, July 30, 2013

Day Two: Tuesday, July 30	
7:30 – 8:00	<p>Mobile Phone Certification Registration (Hayes Ballroom Foyer) <i>Note: This session is only open to law enforcement.</i></p>
8:00 – 8:30	<p>Continental Breakfast (Hayes Ballroom Foyer)</p>
8:00 – 12:00	<p>Mobile Phone Seizure Certification (Monterey) <i>Law Enforcement Track</i> Presenter: Pam King</p> <p><i>Note: This session is only open to law enforcement.</i></p>
8:30 – 10:00 Breakouts	<p>Civil Legal Responses to Technology Abuse (Hayes) <i>Legal Track</i> Presenters: Julie Saffren; Commissioner Christine Copeland</p>
	<p>When Tech Goes Rogue (San Martin) <i>Advocate Track</i> Presenter: Teresa Atkinson</p>
10:00 – 10:15	<p>Break</p>
10:15 – 11:45 Breakouts	<p>Civil Legal Responses to Technology Abuse (Hayes) <i>Legal Track</i> Presenters: Julie Saffren; Commissioner Christine Copeland</p> <p>Note: Repeat session; same as the previous breakout.</p>
	<p>Identity Change & Relocation (San Martin) <i>Legal/Advocate Track</i> Presenter: Valenda Applegarth</p>
11:45 – 1:00	<p>Lunch</p>
1:00 – 2:00 Plenary	<p>Technologist Panel on Emerging Technologies (Hayes) Moderator: Cindy Southworth Presenters: Verizon, Facebook, Google</p>

Agenda ~ Tuesday, July 30, 2013

Day Two: Tuesday, July 30	
2:00 – 2:15	Break
2:15 – 3:45 Breakouts	Charging & Prosecuting Tech Crimes (Hayes) <i>Legal/Law Enforcement Track</i> Presenter: John Wilkinson
	Technical Aspects of Internet Privacy (San Martin) <i>Advocate/Law Enforcement Track</i> Presenter: Andrew Lewman
	Evidence Collection in Technology-Assisted Crimes (Monterey) <i>Law Enforcement Track</i> Presenter: Bryan Franke
3:45 – 4:00	Break
4:00 – 5:30 Breakouts	Social Media Listening and Curation: Amplifying Your Message (Hayes I) <i>Advocate Track</i> Presenter: Susan Tenby
	Technical Aspects of Internet Privacy (San Martin) <i>Advocates/Law Enforcement Track</i> Presenter: Andrew Lewman Note: Repeat session; same as the previous breakout.
	Evidence Collection in Technology-Assisted Crimes (Monterey) <i>Law Enforcement Track</i> Presenter: Bryan Franke Note: Repeat session; same as the previous breakout.

Tuesday Session Descriptions

Mobile Phone Seizure Certification, 8:00 – 12:00

Pam King, BKForensics

BKForensics, a provider of cell phone forensic solutions to law enforcement and security professionals, will provide this 4-hour training on best practices for mobile phone seizure. The session will cover where cell phone-related evidence may be found, how to collect cell phones devices, methods for the preservation of data and evidence, and transporting and packaging cell phones as evidence. Participants will have the opportunity to take an examination at the end of the session to receive the certification in mobile phone seizure.

Civil Legal Responses to Technology Abuse, 8:30 – 10:00 & 10:15 – 11:45

Julie Saffren, Law Offices of Julie Saffren & Christine Copeland, Santa Clara Co. Superior Court

Many abusers misuse technology in order to stalk, control, abuse or harass their partners. New technologies make online abuse easy, prevalent and, in many cases, anonymous. What legal remedies are available to survivors when criminal law is not a viable option for protection? This session will discuss the harms of technology abuse, evidentiary challenges facing those seeking legal relief under civil statutory schemes, and some issues confronting judges issuing civil protection orders.

When Tech Goes Rogue, 8:30 – 10:00

Teresa Atkinson, Washington State Coalition Against Domestic Violence

Join us in a discussion on survivor-centered approaches advocates can use to help survivors strategically manage technology, minimize threats and harassment, and balance technology safety and access. We will explore these approaches through hands-on fun and games.

Identity Change & Relocation, 10:15 – 11:45

Valenda Applegarth, Greater Boston Legal Services

Many survivors want to change their identities and relocate after fleeing a dangerous individual. However, changing one's name comes fraught with many unintended consequences and a name change or social security number change doesn't necessarily guarantee that a survivor will not be found. This session will explore how to assist a survivor who wants to relocate and discuss the risks and benefits of SSN and name changes.

Technologist Panel on Emerging Technologies, 1:00 – 2:00

Moderator: Cindy Southworth; Presenters: Verizon, Facebook, Google

Hear leading technologists discuss the latest trends and issues on technology, privacy, and safety.

Tuesday Session Descriptions

Charging & Prosecuting Tech Crimes, 2:15 – 3:45 (repeats Wednesday, 2:45 – 4:15)

John Wilkinson, AEquitas

This session will discuss how technology-assisted crimes can be charged and prosecuted, highlighting case examples throughout the country.

Technical Aspects of Internet Privacy, 2:15 – 3:45 & 4:00 – 5:30

Andrew Lewman, Tor Project

An exploration of the intersections between technology and control, freedom, privacy, and a discussion of that impact for victims, survivors, law enforcement, and everyone else. Focusing on case studies and the combined experience of the audience, we'll walk through real-life scenarios of abusers and their victims intersecting on the Internet.

Evidence Collection in Technology-Assisted Crimes, 2:15 – 3:45 & 4:00 – 5:30

Bryan Franke, 2C Solutions, LLC

This session will provide information and tips on evidence preservation and collection for various technologies. It will cover desktop and laptop computers, including checking for encryption, WiFi networks, identifying secured networks, tracing IP addresses, and proper documentation of computer status; including open programs and date/time. This session will also address considerations for fingerprinting and DNA collection from a keyboard and mouse and procedural steps for collecting computer equipment. Portable devices, such as tablets, cell phones, and GPS devices will also be discussed.

Social Media Listening and Curation: Amplifying Your Message, 4:00 – 5:30

Susan Tenby, Caravan Studios, a division of TechSoup Global

Your online community on the web is no longer solely designated to your website's forum or email list. You must now learn how to address and engage with your community in many locations across various social media channels. This session will introduce the basics of must-have tools and introduce a few lesser-known tools that will help your organization more efficiently manage your online community. We will explore common pitfalls and look at case studies for nonprofit organizations doing social media well and those who are missing the mark.

Agenda ~ Wednesday, July 31, 2013

Day Three: Wednesday, July 31	
8:00 – 8:30	Continental Breakfast (Hayes Ballroom Foyer)
8:30 – 8:45	Announcements (Hayes Ballroom)
8:45 – 9:45 Plenary	Posting Images Without Consent: Legal and Safety Responses (Hayes Ballroom) Presenter: Christine Gagnier
9:45 – 10:00	Break
10:00 – 11:50	30-Minute Stations (These stations will repeat 3 times. Choose 3 out of the 5 stations to attend.)
Rotation 1: 10:00 – 10:30	Choosing a Database (Monterey) Presenters: Cindy Southworth & Geoff Hogan
Rotation 2: 10:40 – 11:10	Digital Identity & Location Privacy (Live Oak) Presenter: Valenda Applegarth
Rotation 3: 11:20 – 11:50	Browser Privacy & Security Features (Hayes) Presenter: Stacy Martin
	Survivor-Centered Technology Policies (San Martin) Presenter: Kaofeng Lee
	Designing Apps: Best Practices & Tips (Madrone) Presenter: Erica Olsen & Kristelyn Berry
11:50 – 1:00	Lunch (Silver Creek Dining Room)

Agenda ~ Wednesday, July 31, 2013

Day Three: Wednesday, July 31	
1:00 – 2:30 Breakouts	Virtual Visitation and Custody in a Digital Age (Hayes I) <i>Legal Track</i> Presenter: Valenda Applegarth
	Field Search: A Free Tool for Computer Examinations (San Martin) <i>Law Enforcement Track</i> Presenter: Bryan Franke
	Testing the Waters: Technology, Information & Privacy (Monterey) <i>Advocate Track</i> Presenter: Alisha Aiken
2:30 – 2:45	Break
2:45 – 4:15 Breakouts	Social Media Law Enforcement Response & Online Safety Tips (Hayes) <i>Law Enforcement Track</i> Presenter: Travis Bright
	Charging & Prosecuting Tech Crimes (San Martin) <i>Legal/Law Enforcement Track</i> Presenter: John Wilkinson Note: Repeat session; same as the breakout from the previous day.
	The Ethical Landscape on Technology for Attorneys: Applying Heightened Scrutiny (Monterey) <i>Legal Track</i> Presenter: Alisha Aiken
4:20 – 5:00 Plenary	What Now? Concrete and Creative Strategies for Addressing Technology Presenters: Safety Net Team

Wednesday Session Descriptions

Posting Images Without Consent: Legal and Safety Responses, 8:45 – 9:45

Christine Gagnier, Without My Consent

Across the country, there is an increasingly widespread problem of abusers and perpetrators posting images and video footage online as a tactic of abuse, harassment, bullying, and extortion. The images and videos may be of consensual nudity or sexual activities that were taken with or without the victim's consent. As seen in recent high-profile cases, they can also be images or footage of physical and/or sexual assaults. Regardless of the situation, when images and video are posted online of someone without their consent as a tactic of abuse, action needs to be taken to protect the victim and hold the abuser accountable. This plenary session will discuss some of the current cases, laws, and safety measures used when a video or picture of someone is posted online.

Station Rotations, 10:00 – 10:30; 10:40 – 11:10; 11:20 – 11:50

Choose from three of the following:

Choosing a Database

Cindy Southworth, NNEDV & Geoff Hogan, Osinium Software Inc.

Many victim service programs struggle with knowing which database to choose. This session will go through the factors and features to consider when choosing a database and review some of the more popular databases being used by victim service agencies.

Digital Identity & Location Privacy

Valenda Applegarth, Greater Boston Legal Services

This station will demonstrate how devices can be configured and used without connecting them to a survivor's personal and location information. We will also explore how survivors can use these anonymized devices to safely and privately communicate with others without a service contract.

Browser Privacy & Security Features

Stacey Martin, Mozilla

A look at privacy and security features within your Firefox browser.

Survivor-Centered Technology Policies

Kaofeng Lee, NNEDV

As programs adopt new technologies, they come to realize that these technologies can impact the safety and privacy of staff and survivors. This session discusses how to think through privacy and safety when developing policies.

Wednesday Session Descriptions

Creating & Designing Apps: Best Practices & Tips

Erica Olsen, NNEDV

This session will provide some specific tips and suggestions for making apps for survivors safe and accessible, based on a review of more than 30 currently available apps.

Virtual Visitation and Custody in a Digital Age, 1:00 – 2:30

Valenda Applegarth, Greater Boston Legal Services

Many judges are ordering visitation between abusers and their children via computer or smart phone and at least 13 states have passed legislation specifically allowing this. However, this technology may compromise the safety and location of the survivor. This session will discuss this trend and what survivors can do.

Field Search: A Free Tool for Computer Examinations, 1:00 – 2:30

Bryan Franke, 2C Solutions, LLC

This session will instruct investigators and officers on how to use a free computer examination tool, Field Search, to collect evidence. Field Search was developed by the National Law Enforcement and Corrections Technology Center (NLECTC) and was designed for use in the field by non-technical criminal justice personnel to allow for quick and efficient search of a target computer with a detailed report of findings.

Testing the Waters: Technology, Information & Privacy, 1:00 – 2:30

Alisha Aiken, The Confidentiality Institute

Technology offers new ways for programs to serve survivors more efficiently while at the same time this use can pose risks to survivors' confidentiality and privacy. In this session, participants will assess how to maintain their mission in providing survivor-driven advocacy and comply with confidentiality obligations in VAWA, FVPSA and other federal funding streams, while taking advantage of new technological tools.

Social Media Law Enforcement Response & Online Safety Tips, 2:45 – 4:15

Travis Bright, Facebook

Facebook and other social networks can be misused to facilitate stalking and abuse. A representative from Facebook will provide a general overview on increasing users' online safety and privacy, and review information on how the company works with and responds to law enforcement requests.

Wednesday Session Descriptions

Charging & Prosecuting Tech Crimes, 2:45 – 4:15 (session repeats from Tuesday)

John Wilkinson, AEquitas

This session will discuss how technology-assisted crimes can be charged and prosecuted, highlighting case examples throughout the country.

The Ethical Landscape on Technology for Attorneys: Applying Heightened Scrutiny,

2:45 – 4:15

Alicia Aiken, The Confidentiality Institute

Innovation in technology moves quickly: new tools (some free & some for purchase) are available for attorneys to use to serve clients and collaborate with others. But are they safe and secure, and do they preserve confidentiality? Is it ethical to use these tools to store client information? Could the safety and privacy of clients who are survivors of sexual, domestic, dating & stalking violence be compromised? This session answers those questions and will weave together the rules of professional conduct, opinions and advisories on the use of technology by lawyers, a primer on reading End User Licensing Agreements, and examples of how electronic information gets out and harms the interests of survivors.

What Now? Concrete and Creative Strategies for Addressing Technology

4:20 – 5:00

Cindy Southworth, Erica Olsen, Kaofeng Lee, Kristelyn Berry, & Stephen Montagna, NNEDV

Is your head spinning with information about spoofing or cell phone seizure? Are you reeling in response to the complexities of victim relocation and virtual visitation? The Safety Net Team will provide pragmatic steps and accessible resources to help you incorporate technology into your investigations, prosecutions, safety planning, and app/database development.

Faculty Biography & Contact Information

Alicia Aiken, J.D.

The Confidentiality Institute

Email: alicia@confidentialityinstitute.org

Phone: (800) 985-5541

Website: www.confidentialityinstitute.org

The Executive Director of Confidentiality Institute, Alicia Aiken was named as one of 40 Attorneys Under 40 to Watch in Illinois in 2009. Ms. Aiken is a legal services attorney who has worked with violence survivors and the advocacy community that serves them for over 15 years. She is currently the Director of Training for LAF (formerly the Legal Assistance Foundation of Metropolitan Chicago), and has been an instructor on the legal issues surrounding domestic violence and sexual assault for the University of Michigan, DePaul College of Law, the National Network to End Domestic Violence, Chicago Metropolitan Battered Women's Network, and the Chicago Bar Association. Ms. Aiken received her undergraduate and law degrees from the University of Michigan (1992; 1995) and has practiced law in Illinois, Vermont, and Michigan. In 2003, Ms. Aiken was awarded LAF's Equal Justice Award for excellence in appellate work, and was granted the Chicago Foundation for Women Founder's Award for Young Women Advocates in 2006.

Valenda Applegarth

Greater Boston Legal Services

Email: vapplegarth@gbls.org

Phone: (617) 603-1544

Website: www.gbls.org

Valenda Applegarth is a Senior Attorney at Greater Boston legal Services with over 20 years of experience in representing victims of domestic and sexual violence and a nationally recognized expert in victim relocation and privacy protection. She created and staffs the nation's first Relocation Counseling Project for victims of domestic violence, sexual assault and stalking which launched in Massachusetts and was a recipient of the 2006 Mary Byron Foundation Celebrating Solutions Award. In addition to the Massachusetts project, Ms. Applegarth partners with the National Network to End Domestic Violence, to provide technical assistance and training nationwide in an OVW funded project, The Relocation, Counseling, and Identity Protection Initiative.

Faculty Biography & Contact Information

Teresa Atkinson

Washington State Coalition Against Domestic Violence

Email: teresa@wscadv.org

Phone: (206) 389-2515 ext. 203

Website: www.wscadv.org

Teresa Atkinson is the Technology Safety Program Coordinator for the Washington State Coalition Against Domestic Violence. This innovative program aims to connect domestic violence, sexual assault, and stalking victims with resources needed to improve and enhance their lives while minimizing the risks associated with today's technology. The success of this program has been published in the Journal of Family Violence. She is a certified STAR (Small Town and Rural) trainer and also trains for the Federal Law Enforcement Training Center's Domestic Violence Instructor Training Program and Cyber Stalking Course. She has over 11 years of training experience to include groups such as the National Center for Victims of Crime, National Sheriffs Association, National Network Against Domestic Violence Safety Net Project, Washington State Judges, Department of Corrections and various national and local symposiums. Past experience also includes: coordinating web-based learning for the Washington State Criminal Justice Training Commission, providing technical assistance to STOP grantees in 9 western states on tech safety through OVW, and is currently contracted to provide Federal Civil Rights Training throughout Washington State to STOP, VOCA and other sub-grantees of federal assistance. She has worked for WSCADV for over 16 years and has Bachelor of Arts Degree from Evergreen State College in Olympia.

Kristelyn Berry, MSW

National Network to End Domestic Violence

Email: kberry@nnedv.org

Phone: (202) 543-5566

Website: www.nnedv.org

Kristelyn has dual roles as Office and Safety Net Coordinator with NNEDV. As the Office Coordinator, Kristelyn provides initial technical assistance for survivors of domestic violence, assists in the work of the Finance team, maintains listservs, and provides support to all projects. As Safety Net Project Coordinator, Kristelyn works collaboratively with the Safety Net team to provide initial assistance for survivors who have questions about relocation and technology stalking and harassment. Prior to joining NNEDV, Kristelyn received her B.S. in Human Services from Old Dominion University, and completed her Master's in Social Work with a concentration in Social Change from George Mason University.

Faculty Biography & Contact Information

Travis Bright

Facebook

Email: records@fb.com

Travis graduated from the Georgia Institute of Technology with a degree in Computer Science and started in a role coding online travel systems. After developing the online reservation system for Amtrak, he jumped from engineer to program manager with a move to Microsoft and bounced around campus creating tools for developers and consumers focusing on the web. This online focus led him to Amazon where he worked building their Product Ads system from v0 to a full ad network. Travis joined Facebook in 2011 and quickly started a full-scale war against child predators, focusing on child safety with the goal of creating a “no fly zone” extending across the internet that prohibits the posting and trading of exploitative images. Travis also works supporting the technical needs of our User Operations branch, scaling technical solutions for one billion active monthly users.

Soraya Chemaly

Writer, Activist

Email: soraya.chemaly@gmail.com; Twitter: @schemaly

Soraya Chemaly is a feminist writer, critic and activist whose work focuses on the role of gender in politics, religion and popular culture. She speaks regularly on topics related to sexualized violence and media portrayals of gender. She is a regular contributor to the Huffington Post, RH Reality Check, Fem2.0 and Role Reboot. Her writing also appears in Salon, The Guardian and CNN, and she is a frequent radio commentator, including on the BBC, NPR’s Talk of the Nation and Sirius XM Progressive Radio. Ms. Chemaly was one of the primary organizers of a social media campaign asking Facebook to remove sexist and misogynistic content in accordance to its guidelines on bullying, harassment and safety. The #FBrape campaign, widely covered in media, was described as “an historic turning point in the fight against gender based hate speech.”

Ms. Chemaly recently returned to feminist activism and writing after a professional career in strategic planning. Between 2000 and 2008, Ms. Chemaly was president of a marketing consultancy. Prior to establishing her own practice, she was Senior Vice President of Marketing at Dutch publishing company VNU’s pioneering marketing information company, Claritas, Inc., (now part of Nielsen, Inc.) Ms. Chemaly joined Claritas after several years as an executive with the Gannett Company, prior to which she was a writer and editor at multiple publications and a founding principle in an urban monthly magazine in Washington, DC. She graduated from Georgetown University’s College of Arts and Sciences.

Faculty Biography & Contact Information

Christine Copeland

Santa Clara County Superior Court

JUDICIAL ASSIGNMENTS: PATERNITY/CHILD SUPPORT (2008-2010); TRAFFIC (2010); SMALL CLAIMS (2010 TO PRESENT); PATERNITY/CHILD SUPPORT (2011-2013); DVPA RESTRAINING ORDERS (2013 TO PRESENT)

EDUCATION: B.A. ANTHROPOLOGY, UC SANTA CRUZ, 1988 J.D. SANTA CLARA UNIVERSITY SOL, 1992

EMPLOYMENT: Private practice, family law and mediation, 1994-1997; Staff Attorney, Family Law Facilitator/Self Help Center 1997-2008 for Santa Cruz, San Benito and Santa Clara County Superior Courts; Staff Attorney, Self-Represented Litigant/Equal Access Project, Judicial Council/AOC, 2001; Court Commissioner, 2008-present

Bryan Franke

2C Solutions, LLC

Email: Bryan@2CSolutions.org

Phone: (720) 975-7629

Website: www.2csolutions.org

Detective Bryan Franke is a 25 year veteran of the Longmont Police Department. He is currently assigned to, and was instrumental in forming, the Cyber Crimes Unit, as well as the development of the Boulder County Computer Forensics Lab; a combined computer forensics lab made up of personnel from the Boulder County Sheriff's Office and the Longmont Police Department. He is an active member of the Internet Crimes Against Children Colorado Task Force and is cross designated as a US Customs Officer (Title 19) with the Department of Homeland Security. He is certified as a Forensic Computer Examiner and an Electronic Evidence Collection Specialist through an International organization (IACIS), a certified Field Search Instructor through KBSolutions. He helped form the Rocky Mountain Chapter of the HTCIA and is currently serving as the 1st Vice President of that chapter. He has been qualified as an expert witness multiple times in the 20th Judicial District (CO). Detective Franke has performed forensic examinations on computers, cell phones, GPS units and other portable devices such as tablets, external HDD and various types of flash storage. He is the president and founder of 2C Solutions, LLC; an organization dedicated to training other professionals on how to investigate, prosecute, and proactively monitor the use of technology by probation clients, as well as how to deal with various digital crime/technology based investigations.

Faculty Biography & Contact Information

Christina Gagnier

Gagnier Margossian LLP

Email: gagnier@gamallp.com

Phone: (415) 766-4591

Website: www.gamallp.com

Christina Gagnier leads the Intellectual Property, Internet & Technology practice at Gagnier Margossian LLP, with a specialization in social media, copyright and information privacy. Gagnier consults technology firms on policy issues ranging from patent law reform to communications issues, such as Network Neutrality. Gagnier's primary research concerns issues of cyber rights and the intersection of on and offline action. Gagnier has customized Gagnier Margossian LLP's technology practice to broadly serve the needs of "startups." Working with artists, Web TV writers and producers, Internet companies and mobile application developers, Gagnier provides digital strategy advising to clients who are often times navigating uncharted legal territory. Gagnier researched at Stanford Law School for Professor Lawrence Lessig, working on Code 2.0 and Remix: Making Art and Commerce Thrive in the Hybrid Economy. Gagnier also served as the Chief Information Officer at Mobilize.org, a national civic engagement organization dedicated to Millennial Generation advocacy and public policy. Christina blogs in the Technology section of The Huffington Post, is a columnist on legal ethics on the web and Internet law topics for California Lawyer, has been a contributor to CBS News' What's Trending, and a host on This Week in Cause, TechZulu Law and Techwire.net. She is frequently invited to sit on panels discussing issues like Information Privacy and Data, law in the digital age, Government 2.0 and citizen engagement. She has also been a guest commentator on TV shows like Russia Today's CrossTalk and The Aloyna Show, CCTV's Biz Asia America and NBC's Press:Here, on radio stations such as KCBS in San Francisco and WCCO in Minnesota, and has also been quoted by MSNBC, The Atlantic, Politico, Ars Technica and The New York Times.

Geoff Hogan

Osnum Software Inc.

Email: ghogan@osnum.com

Phone: (888) 676-4861 ext. 250

Website: www.osnum.com

Geoff Hogan is CEO of Osnum, a software company specialising in software for Domestic Violence and Sexual Assault Centers along with related Social Service Agencies. Geoff has a background in Computer Science and is focused on bridging the gap between users of technology and the creators of technology in a simplistic way.

Faculty Biography & Contact Information

Pamela King

BK Forensics

Email: pam@BKforensics.com

Phone: (267) 306-0554

Website: www.bkforensics.com

Pamela King began her career as a civilian in law enforcement in 1989, providing assistance in active investigations by performing digital forensics examination while working for the Middle Atlantic Great Lakes Organized Crime Law Enforcement Network (MAGLOCLEN); one of the nationwide Regional Information Sharing Systems (RISS) funded by the Department of Justice (DoJ). In 2002, she was employed by the Federal Bureau of Investigation (FBI) working for the Computer Analysis and Response Team (CART) at the New Jersey Regional Computer Forensics Laboratory (NJRCFL). Most recently, she has been employed in private industry consulting in e-discovery, network security, computer forensics, and cellular phone forensics. She also teaches and lectures on digital forensics at several colleges, including degree programs at the Community College of Philadelphia, DeSales University, and Chestnut Hill College. Currently, she is the Director of Law Enforcement Programs and the coordinator for the MPSC for BK Forensics, a company creating hardware, software, and training solutions for cell phone forensics.

Kaofeng Lee

National Network to End Domestic Violence

Email: kl@nnev.org

Phone: (202) 543-5566 ext. 117

Website: www.nnev.org

Kaofeng Lee is a Senior Technology Safety & Communications Specialist with the Safety Net Project at the National Network to End Domestic Violence (NNEDV). Kaofeng provides technical assistance, training, and advocacy on how technology can be misused as well as effectively used to help survivors of stalking, sexual violence, and domestic violence. Kaofeng was the Project Manager of the 2nd World Conference of Women's Shelters, which brought together 1,500 advocates from more than 95 countries. Before joining NNEDV, Kaofeng was as a bilingual advocate with the Asian/Pacific Islander Domestic Violence Resource Project in Washington, DC. Previous professional experience includes editing, writing, and project coordination. Kaofeng has a Masters in International Relations, focusing on human rights and violence against women, from American University and a Bachelor of Arts in Journalism and Communication from Iowa State University.

Faculty Biography & Contact Information

Andrew Lewman

The Tor Project

Email: andrew@torproject.is

Phone: (508) 801-0746

Website: www.torproject.org

Andrew Lewman is the Executive Director of The Tor Project, a non-profit organization providing research and free software that protects your online privacy and anonymity. Lewman manages The Tor Project's business operations, customer support, law enforcement liaison, and advocacy roles while also serving on its board of directors. He's helped Tor grow from a small group of volunteers to the thousands of volunteers and successful company with a global reach that is Tor today. He's worked on projects with the National Science Foundation, Internews Network, Freedom House, Google, Broadcasting Board of Governors, National Network to End Domestic Violence, US Department of Defense, and the US State Department. He is a strong believer of individual rights, privacy, anonymity, and solving real-world problems - sometimes even with technology.

Stacy Martin

Mozilla

Email: smartin@mozilla.com

Phone: (916) 390-4845

Website: www.mozilla.org

Stacy Martin is a Senior Manager of Privacy and Engagement at Mozilla and Certified Information Privacy Professional. In her role, she advises Mozilla's marketing team on consumer-friendly privacy design for email, social media, and online advertising campaigns. Stacy also leads the Mozilla Privacy Friends, a network of embedded privacy resources throughout Mozilla. Prior to Mozilla, Stacy had 10 years of experience in privacy and 6 years in marketing for Hewlett-Packard. She has also worked as a compliance manager in the financial services industry. Stacy holds a Bachelor of Arts in Anthropology from UC Berkeley and an MBA in Marketing from the University of California, Davis.

Faculty Biography & Contact Information

Stephen Montagna

National Network to End Domestic Violence

Email: sm@nnev.org

Phone: (202) 543-5566

Website: www.nnev.org

Stephen Montagna is an actor/director, multi-media consultant, and anti-violence activist. A native of Massachusetts, Stephen moved to Madison, WI in 1991 to pursue his MFA in Acting. Along the way, he encountered the men's anti-violence organization Men Stopping Rape, Inc (MSR). Over the next eighteen years, he devoted countless hours to maintaining MSR. Stephen has presented hundreds of workshops at a variety of locations; assisted in Peer Educator Trainings; sat on planning committees for Sexual Assault Awareness Month and The DELTA Project; and had an essay published in the anthology "Just Sex: Students Rewrite the Rules on Sex, Violence, Activism, and Equality."

For seven years, Stephen worked as the Media Specialist at the UW Center for Women's Health Research. From the fall of 2009 through April of 2013, Stephen brought his media background and passion for violence prevention work together, working for the Wisconsin Coalition Against Sexual Assault (WCASA) as Violence Prevention and Communications Coordinator. He is a staunch promoter of progressive values, committed to social justice, and is a vocal ally to women, people of color, and members of the LGBT community.

Erica Olsen, MSW

National Network to End Domestic Violence

Email: eo@nnev.org

Phone: (202) 543-5566 ext. 114

Website: www.nnev.org

Erica Olsen is a Senior Technology Safety Specialist with Safety Net: the National Safe & Strategic Technology Project of the National Network to End Domestic Violence (NNEDV). Through training, technical assistance, and policy advocacy, she addresses all forms of technology that impact survivors of stalking, sexual violence and domestic violence. Erica has been focusing on women and social change for over 9 years, including working to end domestic violence at the local and state level. Prior to coming to NNEDV, Erica worked at the New York State Coalition Against Domestic Violence (NYSCADV) and was the lead domestic violence trainer on a collaborative project to cross-train domestic violence and disability service providers. These collaborative trainings covered technology safety and assistive devices for survivors with disabilities. Erica has trained advocates, disability providers, attorneys, law enforcement, and

Faculty Biography & Contact Information

judges on how technology can be strategically used to increase survivor safety, as well as hold offenders accountable. Erica also spent time as a hotline counselor at both the NYSCADV and a local program. Erica has a background in homeless services, policy advocacy, training, and research; with a Masters in Social Work and a Graduate Certificate in Non-Profit Management and Leadership from the Center for Women in Government and Civil Society.

Julie Saffren

Law Offices of Julie Saffren

Email: julie@saffren.com

Phone: (408) 791-9433

Julie Saffren is an attorney and domestic violence educator in Santa Clara County, California, where she has practiced Family Law with a focus on domestic violence issues since 2003. She has been a lecturer since 2006 at Santa Clara University School of Law, where she teaches Seminar in Domestic Violence and Family Law. She co-created Domestic Violence Limited Scope Representation, an award-winning collaborative of the Pro Bono Project of Silicon Valley. DVLSR trains and mentors volunteer attorneys and law students to represent low-income litigants in civil domestic violence hearings. She is vice chair of the Santa Clara County Domestic Violence Council and has been a member of its Death Review Committee since 2011. From 2007 to 2010 she served on FLEXCOM, the Family Law Executive Committee of the State Bar, including a stint as Editor of the section's statewide publication, the Family Law News. She is currently a member of the Judicial Council of California's Family and Juvenile Law Advisory Board. She has trained attorneys, judges and mental health professionals on domestic violence matters, including Internet Abuse and High Lethality Issues, through the Santa Clara County Bar Association; the Domestic Violence Council of Santa Clara County; the Family Law section of the State Bar of California; and CJER, the Center for Judicial Education and Research through the Administrative Office of the Courts.

Cindy Southworth, MSW

National Network to End Domestic Violence

Email: cs@nnedv.org

Phone: (202) 543-5566 ext. 113

Website: www.nnedv.org

Cindy Southworth, the Vice President of Development and Innovation at the U.S. National Network to End Domestic Violence (NNEDV) leads the communications, development, technology, finance, and international efforts of NNEDV. She joined NNEDV in 2002 when she founded the Safety Net Project to address technology and Violence Against Women.

Faculty Biography & Contact Information

Through the Safety Net Project Ms. Southworth works with private industry, state and federal agencies, and international groups to improve safety and privacy for victims in this digital age. She has testified before Congress and is on many task forces and committees that address justice, privacy, technology, and safety in the Justice, Elections, Defense, and Human Services arenas.

Ms. Southworth has a Masters Degree in Social Work and has worked to end violence against women for 22 years at national, state, and local advocacy organizations. She has spent the past 14 years focusing on how technology can increase victim safety and how to hold perpetrators accountable for misusing technology. Ms. Southworth also serves on the Advisory Boards of MTV's A THIN LINE digital abuse campaign and the Privacy Rights Clearinghouse. The NNEDV Safety Net Project is one of 5 organizations internationally that serves on the Facebook Safety Advisory board.

Susan Tenby

Caravan Studios, a division of TechSoup Global

Email: susan@caravanstudios.org

Websites: <http://caravanstudios.org>; <http://www.nonprofitcommons.org>; <http://www.techsoup.org>; <http://www.techsoupglobal.org>

Susan Tenby has worked in nonprofit online community management for 12 years and has been active in social media since 2006. In her current position, Director of Community and partnerships for TechSoup's newest division, Caravan Studios and in her previous position, Online Community and Social Media Director at TechSoup, she organizes community both online and offline, run weekly online campaigns and speaks regularly at conferences about online communities, distributed teams, social media & virtual worlds. Driving the organization's twitter account and social media strategy, she teaches twitter best practices at conferences and webinars to partners and internal/external stakeholders.

Previously, as Online Community Manager at TechSoup, Susan was responsible for launching the organization's entire social media presence and has been a thought leader in how to use social media for 6 years. Under her leadership, TechSoup's Twitter account has grown 40% over the past year, and she's considered a twitter expert in both the nonprofit and independent sectors. Susan was responsible for launching the organization's community forums which has an active membership of 75,000 nonprofit members and organizes and runs a monthly online community and social media meetup for professional community and social media managers. Susan currently serves as Social Media advisor for many organizations, most interestingly, the all-girl rock band, The Go-Go's. She earned her BA in Literature from USF and a her MA in Lit from SFSU. She can be found on twitter as @suzboop.

Faculty Biography & Contact Information

John Wilkinson

AEquitas: The Prosecutors' Resource on Violence Against Women

Email: jwilkinson@aequitasresource.org

Phone: (202) 558-0044

Website: www.aequitasresource.org

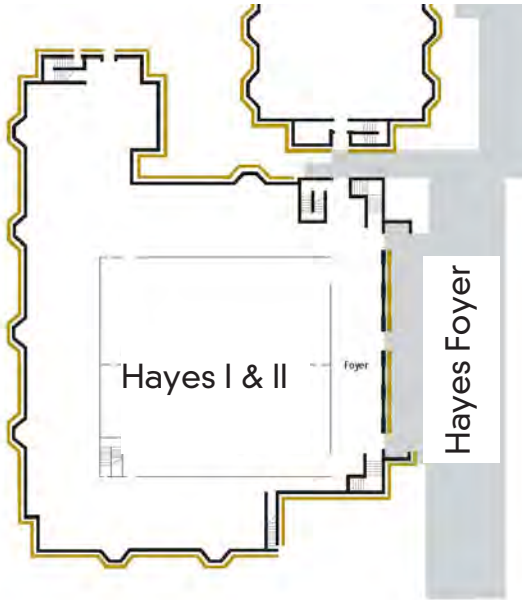
John F. Wilkinson is an Attorney Advisor with AEquitas: The Prosecutors' Resource on Violence Against Women. As an Attorney Advisor, he presents on trial strategy, legal analysis and policy, and ethical issues related to violence against women at the local, state, national and international level. He conducts research; develops training materials, resources, and publications; and provides case consultation and technical assistance for prosecutors and allied professionals. Mr. Wilkinson has presented on the investigation and prosecution of domestic violence, sexual violence, stalking and human trafficking both in the United States and abroad.

Prior to working with AEquitas, Mr. Wilkinson was the Program Manager for the Gun Violence Prosecution Program, the Homeland Security Program and the Southwest Border Crime Program of the National District Attorneys Association (NDAA). Mr. Wilkinson trained extensively for NDAA on gun and gang violence and homeland security issues. He also regularly trained with the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF), the Department of Homeland Security (DHS) and the International Association of Chiefs of Police (IACP). Under his direction, the Homeland Security Program created an awareness level training for prosecutors and probation/parole officers on indicators of terrorism.

From 1998 through 2005, Mr. Wilkinson served as an Assistant Commonwealth's Attorney in Fredericksburg, VA prosecuting cases involving intimate partner violence and sexual assault, including prosecuting campus sexual assaults and domestic violence homicide. He also served on the Fredericksburg Area Sexual Assault Response Team. Mr. Wilkinson received his undergraduate degree from Virginia Tech and his law degree from the College of William and Mary Law School and is an active member of the Virginia Bar.

Dolce Hayes Convention Center

Ground Level of Convention Center



Conference Sessions

Most conference sessions will be in the Hayes Ballroom, Monterey, San Martin, Live Oak, and Madrone.

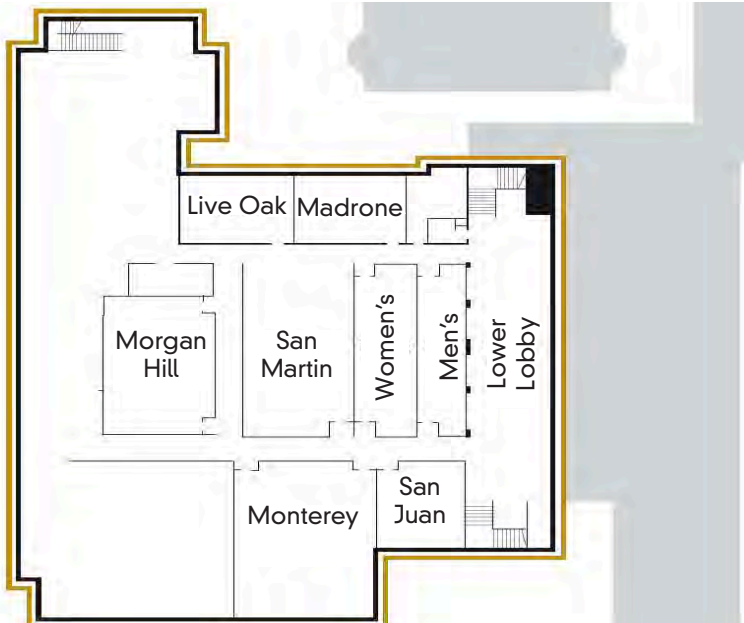
Meals

Lunch is in the Silver Creek Dining Room, in the main hotel. Breakfast and afternoon snacks are served in Hayes Foyer.

Reception

Monday night's reception is in Coyote Creek Lounge in the main hotel. Take the elevator near the receptionist area and go to the lower level.

Lower Level of Convention Center



Nearby Restaurants & Shopping

Southgate Center

Blossom Hill Rd & Snell Ave

Mountain Mikes Pizza

Alexi's Restaurant

Super Egg Roll

Jack In The Box

Bloom Plaza

Blossom Hill Rd & Snell Ave

CVS Pharmacy

Togo's

Aquis Cal-Mex

Hong Kong Garden

Sushi Okawa

Taj Palace Cuisine of Great India

Sushma Emporium Indian Market

Bank Of America

Downer Square

Blossom Hill Rd & Snell Ave

Walgreen's

Yum Yum Donuts

Pearl River Restaurant

Quiznos Sub

Angelo's Italian Restaurant

Lucky's

Blossom Valley Plaza

Blossom Hill Rd & Snell Ave

CJ's Famous BBQ

Burrito Factory

Fast Pizza

Pho My

Pizza Hut

Branham Plaza

Branham Lane & Snell Ave

Safeway

McDonalds

Panda Express

Subway

High Five Pizza

Baskin Robbins

Wells Fargo

Westfield Oakridge Mall

925 Blossom Hill Rd

BJ's Restaurant & Brew

Buca de Beppo

California Pizza Kitchen

Cheesecake Factory

The P.F. Chang's China Bistro

Sarabol

Sushi Boat

Food Court

Santana Row

356 Santana Row

Amber India

Blowfish Sushi To Die For

Cielo Wine Bar

Citrus at Hotel Valencia

Cocola Bakery

Consuelo Mexican Bistro

El Jardin Tequila Bar & Restaurant

Fantasia Coffee & Tea

Hot Tamales

Kara's Cupcakes

Notes

Sign Up for More Info

Sign up for more information from the Safety Net Project and the National Network to End Domestic Violence.

To join Safety Net's Info list for upcoming trainings and events, sign up at this link:

www.surveymonkey.com/s/safetynetsignup

To join NNEDV's action list for national news, campaigns, and activities, sign up at this link:

www.nnedv.org/signup

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