

The Safety Net Project Presents

Technology Summit 2014

July 29 – 31, 2014

Dolce Hayes Mansion, San Jose, CA



NATIONAL NETWORK
TO END DOMESTIC
VIOLENCE

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The Safety Net Project
National Network to End Domestic Violence
1400 16th Street, NW Suite 330
Washington, DC 20036

202-543-5566 (p) • 202-543-5626 (f)
safetynet@nnedv.org
www.nnedv.org

Welcome



Thank you for joining us for our 2nd Annual Technology Summit! We look forward to this summit all year, knowing that it will bring together professionals like you, who are dedicated to ending violence against women and understanding how technology intersects with this issue.

During this Summit, we hope that you will participate in lively discussions, learn from one another, and leave feeling inspired, equipped with knowledge and resources and new connections with other advocates and experts to strengthen your work with survivors of violence.

In our 15 years of working on this issue, the most important thing that we have learned is how critical it is for everyone to be working together and a part of this conversation. From advocates and service providers to law enforcement, policymakers, and technology companies, the collective knowledge, skills, and expertise of everyone is needed to address the multifaceted needs of survivors and move forward towards an end to violence. By coming together and working in partnership, our collective efforts can truly make a difference.

We are thrilled that the Technology Summit is a space where people from different disciplines come together to answer one simple question: what can I do to help? Together we will offer hope, safety, and justice for survivors and hold abusers accountable for their behavior. Thank you for being a part of this work, for all that you do every day, and for making the world a better place for survivors.

~ Cindy, Erica, Kaofeng, & Kristelyn

Conference Resources & Materials

Conference materials can be accessed via a conference app that you can download onto your smartphone or via the web. Below are instructions on how to access this information.

For Apple/Android Users

Via the App/Play Stores:

1. Search for CrowdCompass, by Cvent.
2. Download the app.
3. Open the app and in the Event Directory, search for NNEDV Technology Summit 2014.
4. Put in the password: safetynet.

Via App Download URL:

1. Enter this link into your smartphone or tablet's web browser: <https://crowd.cc/s/2Xnu>
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4. Put in the password: safetynet.

For Windows/Blackberry Users and Laptop Users

Via Your Web Browser:

1. Enter this link in your phone's web browser: <https://crowd.cc/nnedv-techsummit2014>
2. Access the content via your web browser.
3. Put in the password: safetynet.



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Agree to the terms and conditions when prompted to access the internet.

Agenda ~ Tuesday, July 29, 2014

Day One: Tuesday, July 29	
8:00 – 9:00	Registration (Hayes Ballroom Foyer)
8:00 – 9:00	Continental Breakfast (Hayes Ballroom Foyer)
9:00 – 9:15	Welcome (Hayes Ballroom) <i>Kim Gandy</i>
9:15 – 9:50	Stalked via Technology: A Family’s Story of Survival (Hayes) <i>Introduction: Erica Olsen</i>
10:00 – 12:00	Fundamentals: Technology Safety in a Digital World (Hayes) <i>Erica Olsen & Kaofeng Lee</i>
12:00 – 1:15	Lunch (Silver Creek Dining Room)
1:15 – 2:25	Fundamentals: Technology Demos
Rotation 1 1:15 – 1:35	Cellphone Spyware (Monterey) <i>Cindy Southworth & Brian Hill</i>
Rotation 2 1:40 – 2:00	Caller ID Spoofing (San Martin) <i>Erica Olsen</i>
Rotation 3 2:05 – 2:25	Location Tracking & Privacy (Hayes Ballroom) <i>Kaofeng Lee</i>
2:25 – 2:35	Break
2:35 – 4:15	Fundamentals: Technology Safety in a Digital World, Contd. <i>Erica Olsen & Kaofeng Lee</i>
4:15 – 4:30	Break
4:30 – 5:00	Technologist Panel: Verizon, Facebook, Google (Hayes Ballroom) <i>Facilitator: Cindy Southworth</i>
5:30 – 7:30	Reception (Hayes Ballroom Terrace) Light snacks and cash bar

Tuesday Session Descriptions

Technology Safety in a Digital World, 10:00 – 12:00; 2:35 – 4:15

Erica Olsen & Kaofeng Lee, NNEDV

In this digital age, to both fully support victims and hold offenders accountable, we need to understand the various ways technology can be misused as a tool for abuse and strategically used to maintain safety. This two-part session is an introduction to Safety Net's technology & survivor safety curriculum, illustrates both the safety risks and benefits of various types of technology, and touches on safety planning strategies.

Fundamentals: Technology Demos, 1:15 – 1:35; 1:40 – 2:00; 2:05 – 2:25

Supplementing the morning and afternoon presentation, these demonstrations will show you how different technology can be misused.

Cell Phone Spyware

Cindy Southworth, NNEDV & Brian Hill, Anoka County Sheriff's Office

A demonstration of how cell phone spyware works.

Caller ID Spoofing

Erica Olsen, NNEDV

A demonstration of how Caller ID, text messages, and phone calls can be spoofed.

Location Tracking & Privacy

Kaofeng Lee, NNEDV

A discussion of some of the ways that location can be tracked via cell phone.

Rotation Instructions: The Fundamental Technology Demos will repeat 3 times. On the back of your nametag is a sticker. Based on the color of your sticker, you will rotate through each demo rotations in this order:

Red: Cell Phone Spyware, Caller ID Spoofing, Location Tracking & Privacy

Orange: Caller ID Spoofing, Location Tracking & Privacy, Cell Phone Spyware

Blue: Location Tracking & Privacy, Cell Phone Spyware, Caller ID Spoofing

Technologist Panel: Verizon, Facebook, & Google, 4:30 – 5:00

Facilitated by Cindy Southworth, NNEDV

Agenda ~ Wednesday, July 30, 2014

Day Two: Wednesday, July 30	
8:00 – 8:30	Continental Breakfast (Hayes Ballroom Foyer)
8:30 – 10:00 Breakouts	<p>Enhancing Services to Survivors with Disabilities (San Martin) <i>Sandra Harrell</i></p> <p>Cover Your Bases: Assessing the Best Database for Your Work with Survivors (Monterey) <i>Alicia Aiken & Cindy Southworth</i></p> <p>Facebook Privacy & Policies (Hayes Ballroom) <i>Travis Bright</i> *Note: This session repeats on Thursday.</p> <p>Investigating Technology-Related Crimes (Morgan Hill) <i>Bryan Franke</i></p>
10:00 – 10:15	Break
10:15 – 11:45 Breakouts	<p>Health Care Privacy (Monterey) <i>Pam Dixon</i></p> <p>Securing Your Agency's Technology (Morgan Hill) <i>Bryan Franke</i></p> <p>Global Relocation & Forced Marriages (San Martin) <i>Valenda Applegarth & Casey Swegman</i></p> <p>Survivor Information: Get, Got, Give with a Digital Twist (Hayes Ballroom) <i>Alicia Aiken</i> *Note: This session repeats on Thursday.</p>
11:45 – 1:00	Lunch (Silver Creek Dining Room)
1:00 – 1:30 Plenary	“An Unlikely Path” (Hayes Ballroom) <i>Kelley Misata</i>

Agenda ~ Wednesday, July 30, 2014

Day Two: Wednesday, July 30

1:30 – 2:30 Plenary	Victim Safety and Accountability: What Can You Do? (Hayes Ballroom) <i>Facilitator: Cindy Southworth</i> <i>Panelists: Kaofeng Lee, Bryan Franke, Rebekah Wise, Monika Bickert, Ian Harris</i>
2:30 – 2:40	Break
2:40 – 3:50	'Round-the-World Demos (Hayes Ballroom & Foyer) <ul style="list-style-type: none">• Google Q&A, <i>Heather West</i>• Safety Online for Kids, <i>Larry Magid & Anne Collier</i>• Safety Strategies for Survivors, <i>Valenda Applegarth</i>• Social Media 101, <i>Kaofeng Lee</i>• Tracing IP Addresses, <i>Erica Olsen & Bryan Franke</i>• Family Wizard: Considerations for Working Custody Cases, <i>Rachel Gibson</i>• NNEDV Online Resources, <i>Kristelyn Berry</i>• Pinterest for Non-Profits, <i>Charlotte Wilner</i>
3:50 – 4:00	Break
4:00 – 5:00 Plenary	Revenge Porn: A Survivor's Story & The Social Context (Hayes Ballroom) <i>Holly Jacobs and Mary Ann Franks</i>

Wednesday Session Descriptions

Enhancing Services to Survivors with Disabilities, 8:30 – 10:00

Sandra Hall, Vera Institute of Justice, Accessing Safety Initiative

This session will explore the intersection of abuse and disabilities. Participants will learn various ways programs and agencies can increase accessibility and enhance services to people with disabilities, including through the use of assistive technologies. Different types of technologies will be discussed and explored with hands-on demonstrations. Presenters will discuss technologies that agencies can use in order to better serve this group of survivors.

Cover Your Bases: Assessing the Best Database for Your Work with Survivors, 8:30 – 10:00

Alicia Aiken, The Confidentiality Institute & Cindy Southworth, NNEDV

The universe of options for storing data seems to have exploded in the last few years. Funder pressures to amass and manipulate data are mounting as well. Programs can't afford to jump into the newest or cheapest option without taking several considerations into account: specifically security, access, control, confidentiality, client safety, and contractual liability. This session will (1) explore some of the different types of databases available, (2) facilitate better understanding of how different systems actually work, and (3) highlight questions that programs must get answered before choosing and using a database.

Facebook Privacy & Policies, 8:30 – 10:00 (repeats Thursday, 2:00 – 3:30)

Travis Bright, Facebook

A Facebook representative will talk about their privacy and security settings so users can use Facebook as privately as they can. Other topics will include reporting tools and how law enforcement can communicate with Facebook in investigations.

Investigating Technology-Related Crimes, 8:30 – 10:00

Bryan Franke, C2Solutions

Geared toward law enforcement and investigators, a forensic expert will discuss the best method to investigate crimes that are facilitated by technology. What is the best way to go through a cell phone or computer? How should you document what you find? What are the best tools to use? This session will answer these questions and more, providing tools for participants to bring back to guide their work in these investigations.

Wednesday Session Descriptions

Health Care Privacy, 10:15 – 11:45

Pam Dixon, World Privacy Forum

With electronic healthcare records and healthcare systems joining health information exchanges, patients' records could be shared more broadly than they know. This session will discuss the different ways in which healthcare information is shared, the healthcare data ecosystem, and strategies survivors and advocates can take to increase their privacy.

Securing Your Agency's Technology, 10:15 – 11:45

Bryan Franke, C2Solutions

This session will discuss the different ways agencies can best use technology to ensure the security of their existing infrastructure. As a society, we have been thrown into this digital age with amazing technological tools, although most of us are not truly prepared to fully secure the technology that we have and use. The presenter will discuss everything from how to properly secure wireless networks to maintaining computer security.

Global Relocation & Forced Marriages, 10:15 – 11:45

Valenda Applegarth, Greater Boston Legal Services & Casey Swegman, Tahirih Justice Center

When survivors are trying to flee or relocate from another country or are forced to marry someone in another country, the safety and privacy needs can be complex. This session will define and explain forced marriage; explore the complexities of global relocation and the safety planning issues therein; discuss the complex state, federal, and international legal issues; and review resources available for survivors.

Survivor Information: Get, Got, Give with a Digital Twist, 10:15 – 11:45 (repeats Thursday, 9:40 – 11:10)

Alicia Aiken, The Confidentiality Institute

The world has gone a bit mad for data. "Collect, save, share" is the new mantra. But the basic principles of survivor-centered advocacy have not changed. Survivors are entitled to privacy and self-determination when they reach out for help from agencies. This session will help providers develop a thoughtful approach to collecting, storing and disclosing survivors' personal information, with an emphasis on the capacities and pitfalls of our digital systems.

Wednesday Session Descriptions

An Unlikely Path, 1:00 – 1:30

Kelley Misata, Tor

Kelley will share her personal and professional journey which took her from a 5-year nightmare of malicious cyberstalking to being a member of one of the most recognized anonymity tools in the world, The Tor Project.

Victim Safety and Accountability: What Can You Do? 1:00 – 2:30

Facilitator: Cindy Southworth, NNEDV

Panelists: Kaofeng Lee, NNEDV; Bryan Franke, C2Solutions; Ian Harris, New York Legal Assistance Group; Monika Bickert, Facebook; Rebecca Wise, Santa Clara County District Attorney's Office

Many times survivors don't receive the support and services they need, not because abuse isn't happening, but because sometimes many service providers don't know how to respond. Some believe that technology provides a level of anonymity or that the laws are too far behind to hold abusers accountable. While these statements may be true to a certain extent, advocates, attorneys, law enforcement, and prosecutors can do quite a bit. This panel will discuss how you can offer help and safety for victims and hold abusers accountable.

'Round the World Demo Stations, 2:40 – 3:50

For 70 minutes, you will have the chance to check out different demonstrations on a variety of technologies or topics. Presenters will discuss their topic and answer any questions you have.

- Safety Strategies for Survivors, *Valenda Applegarth, Greater Boston Legal Services*
- NNEDV Online Resources, *Kristelyn Berry, NNEDV*
- Safety Online for Kids, *Anne Collier, connectsafely.org & Larry Magid, connectsafely.org*
- Tracing IP Addresses, *Bryan Franke, C2Solutions & Erica Olsen, NNEDV*
- Family Wizard: Considerations for Working Custody Cases, *Rachel Gibson, Florida Coalition Against Domestic Violence*
- Social Media 101, *Kaofeng Lee, NNEDV*
- Google Q&A, *Heather West, Google*
- Pinterest for Non-Profits, *Charlotte Wilner, Pinterest*

Agenda ~ Thursday, July 31, 2014

Day Three: Thursday, July 31	
8:00 – 8:30	Continental Breakfast (Hayes Ballroom Foyer)
8:30 – 9:30 Plenary	Prosecuting Technology-Related Domestic Violence and Sexual Assault Cases (Hayes Ballroom) <i>John Wilkinson</i>
9:30 – 9:40	Break
9:40 – 11:10 Breakouts	Social Media Abuse Documentation & Safety Planning (Morgan Hill) <i>Kaofeng Lee</i>
	Safety Apps for Survivors (Monterey) <i>Erica Olsen</i>
	Documenting Technological Abuse: From Intake to Admission into Evidence in Civil Cases (San Martin) <i>Ian Harris</i> * Note: This session repeats in the afternoon.
	Survivor Information: Get, Got, Give with a Digital Twist (Hayes Ballroom) <i>Alicia Aiken</i> * Note: This is a repeated session from Wednesday.
11:10 – 11:20	Break
11:20 – 12:50 Breakouts	Information Data Brokers: Your Information for Sale (Monterey) <i>Pam Dixon</i>
	What's Chat Got To Do With It? (Morgan Hill) <i>Adam Stark & Brian Pinero</i>

Agenda ~ Thursday, July 31, 2014

Day Three: Thursday, July 31	
11:20 – 12:50 Breakouts	Supporting Revenge Porn Survivors: Legal, Social, & Technology Resources (Hayes Ballroom) <i>Mary Ann Franks & Holly Jacobs</i>
	Myths & Realities of Identity Change (San Martin) <i>Valenda Applegarth</i>
12:50 – 2:00	Lunch
2:00 – 3:30 Breakouts	Facebook Privacy & Policies (Hayes Ballroom) <i>Travis Bright</i> * Note: This is a repeated session from Wednesday.
	Agency Use of Technology: Best Practices & Policies (Morgan Hill) <i>Kaofeng Lee</i>
	Documenting Technological Abuse: From Intake to Admission into Evidence in Civil Cases (San Martin) <i>Ian Harris</i> * Note: This is a repeated session from Thursday morning.
	Hook-up Violence & the LGBTQ Community (Monterey) <i>Osman Ahmed and Erica Olsen</i>
3:30 – 3:40	Break
3:40 – 4:40 Plenary	Safety Planning Strategies for Technology-Facilitated Crimes (Hayes Ballroom) <i>Cindy Southworth</i>
4:40 – 5:00	Closing Remarks

Thursday Session Descriptions

Prosecuting Technology Related DV/SA Cases, 8:30 – 9:30

John Wilkinson, AEquitas: The Prosecutors' Resource on Violence Against Women

Identifying and documenting technology abuse is the first step – proving it in court is the next, and technology tools can make doing so tricky. This session will discuss how prosecutors can address various technology crimes that occur in domestic violence and sexual assault cases.

Social Media Documentation & Safety Planning, 9:40 – 11:10

Kaofeng Lee, NNEDV

Nearly everyone is using social media in some way to connect with others. This session will dive into the various ways we can increase our safety and privacy in online spaces. It will also explore how perpetrators misuse these spaces to stalk, abuse, and harass, and how survivors and service providers (from advocates to law enforcement to attorneys) can document what's happening and find evidence of the abuse or stalking.

Safety Apps for Survivors, 9:40 – 11:10

Erica Olsen, NNEDV

More than 2 million apps have been offered through both the Android and iPhone smart phone application market. Non-profit organizations, companies, community groups, and technologists are creating apps focused on domestic violence, sexual assault, teen dating violence, and stalking at startling speeds. All of these apps are well intended, and some of the apps work mostly as designed. Unfortunately, many of these apps have significant design limitations, barriers to effective use, or safety implications for survivors. This session will discuss pros and cons of various available apps, safety and privacy issues for survivors, and considerations for developing apps.

Documenting Technological Abuse: From Intake to Admission into Evidence in Civil Cases, 9:40 – 11:10

Ian Harris, New York Legal Advocacy Group

Perpetrators of stalking and intimate partner abuse regularly misuse technology to harass, monitor, surveil, and terrorize. This interactive training will help those working with victims to collect and admit evidence of technological abuse in civil cases. A variety of telephonic, surveillance, and computer technologies will be addressed, along with an exploration of how different courts have dealt with admitting tech evidence.

Thursday Session Descriptions

Information Data Brokers: Your Information for Sale, 11:20 – 12:50

Pam Dixon, World Privacy Forum

As a society, we have slowly moved into an environment where an excessive amount of our personal information is collected, digitized, and shared – often without our knowledge. Everything from our purchases at the mall to our searches in Google to our daily location is tracked by various companies. This big data movement is highly marketable and profitable. Yet having this much information about individuals means that survivors, who have high privacy risks, can be vulnerable to being tracked and stalked. This session will discuss how data about us is being collected, how it's being shared, and what can we do to help survivors (and ourselves) manage this.

What's Chat Got To Do With It? 11:20 – 12:50

Adam Stark, Iowa Coalition Against Domestic Violence & Brian Pinero, National Domestic Violence Hotline

Many local programs and state coalitions across the nation are contemplating adding text and chat options to their hotlines. This session will discuss lessons learned, best practices, and issues to consider when implementing chat and text features to your own hotline.

Supporting Revenge Porn Survivors: Legal, Social, & Technology Resources, 11:20 – 12:50

Mary Ann Franke, University of Miami School of Law & Holly Jacobs, Cyber Civil Rights Initiative

Many states are writing legislation that will criminalize the distribution of sexually explicit images or videos of victims without their consent. Speakers will discuss the issue of revenge porn, recourses that are available to survivors, and provide an overview of the laws, including both state and federal, that seek to address this issue.

Myths & Realities of Identity Change, 11:20 – 12:50

Valenda Applegarth, Greater Boston Legal Services

Many people think that a new identity can guarantee anonymity, a new life, and safety from a former abusive partner. The reality is that a survivor can be found even with a new name and/or social security number. Identity changes can also create significant complications and difficulties in the future. This session will discuss the ways in which someone who is relocating or hiding can be found, strategies on how to manage one's safety and privacy, and services (such as address confidentiality programs) that can help survivors be safer.

Thursday Session Descriptions

Agency Use of Technology: Best Practices & Policies, 2:00 – 3:30

Kaofeng Lee, NNEDV

How victim service programs use technology can profoundly impact survivors' safety and privacy. This session will explore what programs should think about to ensure that they are using technology in safe, confidential, and secure ways. Although technology can pose risks for survivors and programs, programs can ensure that the technology they use and the policies and practices regarding its use reduce risks while still ensuring survivor empowerment and self-determination.

Hook Up Apps & Violence in the LGBTQ Community, 2:00 – 3:30

Erica Olsen, NNEDV & Osman Ahmed, New York City Anti-Violence Program

Various dating websites and phone applications like Tinder, Grindr, and Plenty of Fish, to name a few, have altered the concept of “hooking-up,” allowing users to connect with random people with immediacy and ease. This session will educate participants on intimate, sexual, and hate violence in LGBTQ communities that occur in the context of virtual hooking up. In addition to exploring different hook-up applications, this breakout session will examine barriers to support for survivors, tech-related issues connected to hook-up sites and apps, and provide promising practices for reaching and supporting LGBTQ survivors of hook-up related violence. Participants will gain an understanding of hook-up related violence in LGBTQ communities, current promising practices for safety planning within hook-up sites and apps, supporting survivors, educating communities, and resources for ongoing support.

Safety Planning Strategies for Technology-Facilitated Crimes, 3:40 – 4:40

Cindy Southworth, NNEDV

This interactive session will address how we apply the content from this week to the complex realities of survivors' lives. Using the safety planning strategies and technology stalking risks covered throughout the Technology Summit, participants will learn how to plan for safety when working with real-life technology stalking.

Faculty Biography

Osman Ahmed

New York City Anti-Violence Program

Website: avp.org and ncavp.org

Osman Ahmed is the National Coalition of Anti-Violence Programs (NCAVP) Research and Education Coordinator at the New York City Anti-Violence Project. NCAVP works to prevent, respond to, and end all violence within and against LGBTQ and HIV-affected communities. Osman has several years of experience organizing with and for marginalized communities.

Alicia Aiken, J.D.

Confidentiality Institute

Website: www.confidentialityinstitute.org

The Executive Director of Confidentiality Institute, Alicia Aiken was named in 2009 as one of 40 Attorneys Under 40 to Watch in Illinois. Ms. Aiken is a legal services attorney who has worked with violence survivors and the advocacy community that serves them for over 15 years. She is currently the Director of Training for LAF (formerly the Legal Assistance Foundation of Metropolitan Chicago), and has been an instructor on the legal issues surrounding domestic violence and sexual assault for the University of Michigan, DePaul College of Law, the National Network to End Domestic Violence, Chicago Metropolitan Battered Women's Network, and the Chicago Bar Association. Ms. Aiken received her undergraduate and law degrees from the University of Michigan (1992; 1995) and has practiced law in Illinois, Vermont, and Michigan. In 2003, Ms. Aiken was awarded LAF's Equal Justice Award for excellence in appellate work, and was granted the Chicago Foundation for Women Founder's Award for Young Women Advocates in 2006.

Valenda Applegarth

Greater Boston Legal Services

Website: www.gbpls.org

Valenda Applegarth is a Senior Attorney at Greater Boston Legal Services with over 20 years of experience in representing victims of domestic and sexual violence and is a nationally recognized expert in victim relocation and privacy protection. She created and staffs the nation's first Relocation Counseling Project for victims of domestic violence, sexual assault and stalking, which launched in Massachusetts, and was a recipient of the 2006 Mary Byron Foundation Celebrating Solutions Award. In addition to the Massachusetts project, Ms. Applegarth partners with the National Network to End Domestic Violence to provide technical assistance and training nationwide in an OVW-funded project, The Relocation, Counseling, and Identity Protection Initiative.

Faculty Biography

Kristelyn Berry, MSW

National Network to End Domestic Violence

Website: www.nnedv.org

Kristelyn has dual roles as Office and Safety Net Coordinator with NNEDV. As the Office Coordinator, Kristelyn provides initial technical assistance for survivors of domestic violence, assists in the work of the Finance team, maintains listservs, and provides support to all projects. As Safety Net Project Coordinator, Kristelyn works collaboratively with the Safety Net team to provide initial assistance for survivors who have questions about relocation, technology stalking, and harassment. Prior to joining NNEDV, Kristelyn received her B.S. in Human Services from Old Dominion University, and completed her Master's in Social Work with a concentration in Social Change from George Mason University.

Travis Bright

Facebook

Travis graduated from the Georgia Institute of Technology with a degree in Computer Science and started out coding online travel systems. After developing the online reservation system for Amtrak, he jumped from engineer to program manager with a move to Microsoft and bounced around campus creating tools for developers and consumers focusing on the web. This online focus led him to Amazon where he worked building their Product Ads system from v0 to a full ad network. Travis joined Facebook in 2011 and quickly started a full-scale war against child predators, focusing on child safety with the goal of creating a “no fly zone” extending across the internet that prohibits the posting and trading of exploitative images. Travis also works supporting the technical needs of Facebook's User Operations branch, scaling technical solutions for one billion active monthly users.

Anne Collier

ConnectSafely.org

Website: www.connectsafely.org

Author, journalist and youth advocate Anne Collier is co-founder and co-director of ConnectSafely.org; founder and executive director of the nonprofit Net Family News, Inc.; and editor of NetFamilyNews.org. At ConnectSafely, her responsibilities include educating parents and educators on real-life approaches and practices for safe, healthy use of media and technology; keeping supporters, media and policymakers current with youth and social media; updating the site with the latest youth-technology news and safety information; and responding to concerns about kids' well-being in digital spaces.

Faculty Biography

Anne served on the Aspen Institute Task Force on Learning & the Internet, which just released its report. In 2011 and '12, she was a member of the curriculum working group supporting the launch of the Born This Way Foundation at Harvard University's Berkman Center, and helped form its Youth Advisory Board. In conjunction with the Foundation's launch, she collaborated on several papers of the Berkman Center's Kinder & Braver World Project. Anne contributed chapters to *Media and the Well-Being of Children and Adolescents* (Oxford Press, 2014) and *Cyberbullying Prevention and Response: Expert Perspectives* (Routledge, 2011). With Larry Magid, she co-authored *MySpace Unraveled: A Parent's Guide to Teen Social Networking* (Peachpit Press, 2006).

A Massachusetts native, she holds B.A. and M.A. degrees from Principia College and the University of Chicago, respectively, and lives with her family in San Jose, California.

Pam Dixon

World Privacy Forum

Website: www.worldprivacyforum.org

Pam Dixon is the founder and executive of the World Privacy Forum. An author and a researcher, Dixon has consistently broken critical new ground in her work. She has written highly respected and influential studies in the area of privacy, including *The Scoring of America*, a groundbreaking report on predictive analytics and privacy. She has also written well-known reports on Medical Identity Theft; *The One-Way-Mirror Society*, a report on digital signage networks and retail privacy; and a series of reports on data brokers, among others. Dixon has testified before the US Congress, the US Federal Trade Commission, and other agencies on prominent consumer privacy issues, including issues related to data brokers, identity, health privacy, genetic privacy, and online and offline privacy. She was appointed by the California Secretary of State as co-chair of the California Privacy and Security Advisory Board, where she served for two years.

Dixon was also a research fellow with the Privacy Foundation at Denver University's Sturm School of Law where she worked with Richard M. Smith. She has written 7 books, including titles for Random House / Times Books, among other major publishers. Her most recent book, *Online Privacy*, co-authored with frequent collaborator Bob Gellman, was published in 2011/2012 by ABC-CLIO books.

Faculty Biography

Bryan Franke

2C Solutions, LLC

Website: www.2csolutions.org

Detective Bryan Franke is a 25 year veteran of the Longmont Police Department. He is currently assigned to, and was instrumental in forming, the Cyber Crimes Unit, as well as the development of the Boulder County Computer Forensics Lab; a combined computer forensics lab made up of personnel from the Boulder County Sheriff's Office and the Longmont Police Department. He is an active member of the Internet Crimes Against Children Colorado Task Force and is cross designated as a US Customs Officer (Title 19) with the Department of Homeland Security. He is certified as a Forensic Computer Examiner and an Electronic Evidence Collection Specialist through an international organization (IACIS), a certified Field Search Instructor through KBSolutions. He helped form the Rocky Mountain Chapter of the HTCIA and is currently serving as the 1st Vice President of that chapter. He has been qualified as an expert witness multiple times in the 20th Judicial District (CO). Detective Franke has performed forensic examinations on computers, cell phones, GPS units and other portable devices such as tablets, external HDD and various types of flash storage. He is the president and founder of 2C Solutions, LLC, an organization dedicated to training other professionals on how to investigate, prosecute, and proactively monitor the use of technology by probation clients, as well as how to deal with various digital crime/technology based investigations.

Mary Ann Franks

University of Miami School of Law

Mary Anne Franks is an Associate Professor of Law at the University of Miami School of Law, where she teaches criminal law, criminal procedure, and family law. She is also the Vice President of the Cyber Civil Rights Initiative (CCRI), a non-profit organization dedicated to challenging online harassment and abuse. In that capacity, she has worked with legislators in 16 states to draft legislation against the non-consensual distribution of sexually explicit images, and is now working with Congresswoman Jackie Speier (D-CA) on federal legislation.

Prof. Franks is a frequent legal commentator in the media on issues of criminal law, family law, and cyberlaw. She has published editorials in the Guardian, the Independent, and the New York Daily News. Her media appearances include the Today Show, HuffPost Live, and NPR, and she has been quoted in the New York Times, the Wall Street Journal, the New Yorker, and the San Francisco Chronicle, among others. Prof. Franks is also a Huffington Post contributor and a Krav Maga instructor.

Faculty Biography

Kim Gandy

National Network to End Domestic Violence

Website: www.nnedv.org

Kim A. Gandy currently serves as the president and CEO of the National Network to End Domestic Violence. From her years as a young activist in her native Louisiana, to her work prosecuting violent offenders, to her energetic participation in the passage of the Violence Against Women Act (VAWA) in 1994, and its reauthorization in 2000 and 2005, Kim has remained profoundly committed to ensuring that women have the opportunity to lead healthy lives in safety and prosperity. Her long career in advocacy, legislative reform and coalition-building includes areas such as violence against women, family law, workplace fairness, poverty and economic issues, and social security. In addition to volunteering at a local shelter, Kim was a founder and director of the New Orleans Metropolitan Battered Women's Program. She served as an Assistant District Attorney in Orleans Parish, during which time she gained particular insight into the systemic challenges facing survivors of domestic violence and sexual assault. In addition to serving domestic violence survivors pro bono in private practice, Kim wrote state legislation addressing women's concerns, including Louisiana's first Domestic Abuse Assistance Act in 1983.

On the national level, Kim worked closely with then-Senator Joe Biden and then-Congresswoman Barbara Boxer on the passage and funding of VAWA, and helped organize 200,000 people to rally in Washington the following year in a call for the release of VAWA funding, and with Congresswoman Carolyn Maloney for passage and funding of the 2004 Debbie Smith Act, a law that supports the prosecution of criminal offenders and which expanded VAWA legal assistance to include survivors of dating violence. Kim has also worked extensively toward expanded protections from violence for women, including women in the workplace.

Prior to joining NNEDV, Kim was vice president of and general counsel of the Feminist Majority and the Feminist Majority Foundation, where she led their successful campaign to modernize the FBI Uniform Crime Report definition of rape. She spent 22 years as a top leader of the National Organization for Women (NOW).

Faculty Biography

Rachel Gibson

Florida Coalition Against Domestic Violence

Rachel is the Technology and Safety Program Specialist at the Florida Coalition Against Domestic Violence. She is responsible for the oversight of FCADV's Technology and Safety Program which includes: providing technology and safety training, supporting member programs in advocating for survivors of high-tech stalking and abuse, and completing projects related to technology and survivor of domestic violence safety. Rachel works with several grant partners on stalking related projects including the Palm Beach County Anti-Stalking Collaborative and Lakeview Behavioral Health Stalking Project.

Recently she co-facilitated training on "The Implications of Technology in Custody Cases" in Toronto, Canada for the Association of Family and Conciliation Courts International Conference. She provides state wide training for community partners around stalking, cyberstalking, and digital dating violence.

Rachel holds a Master of Science degree in Criminal Justice from the University of Central Florida and a Bachelor of Arts degree in Criminology from Lynchburg College. Before coming to FCADV, Rachel worked with the United States Postal Inspection Service and a private law firm where she supported work on both criminal and civil cases. Rachel has extensive experience in supporting community partners in the work to end oppression in all forms.

Sandra Harrell

Vera Institute of Justice, Accessing Safety Initiative

Sandra Harrell is the Project Director of the Vera Institute of Justice's Accessing Safety Initiative, a federally funded program that helps communities across the United States improve their response to women with disabilities and Deaf women who have experienced domestic violence, sexual violence and stalking. She has been with the Vera Institute since 2006. During her tenure at Vera, Sandra has worked closely with the 50 communities funded by the Office on Violence Against Women's Disability Grant Program, helping them to build multi-disciplinary collaborations to address the gaps within and between their systems to ensure that survivors with disabilities get the support they need. She has also delivered trainings on violence against women with disabilities at multiple venues across the country, co-authored reports on the topic, and coordinated roundtables and meetings to expand the field.

Faculty Biography

As the Project Director for Vanderbilt University's Grant to Reduce Violence Crimes Against Women on Campuses, she provided education to students, faculty and staff on the topics of sexual violence, domestic violence and stalking. Sandra left her position in 2005 for an opportunity to work on a project of the California Coalition Against Sexual Assault that was addressing violence against women with disabilities. As a Technical Assistance Specialist and, subsequently, the Project Manager for Project Access, Sandra began to discover the complexities that emerge at the intersection of violence and disability and remains committed to addressing those complexities in her role at the Vera Institute of Justice.

Ian Harris

New York Legal Assistance Group

Ian is a staff attorney with the New York Legal Assistance Group's Matrimonial & Family Law Unit where he represents survivors of intimate partner abuse in family, matrimonial, and immigration cases. He also serves as an Adjunct Professor of Sociology and Gender Studies at Wagner College. Prior to working at NYLAG, Ian served as a staff attorney at Day One where he represented young survivors of intimate partner abuse. Ian is the secretary for the New York City Bar Domestic Violence Committee and the Lawyers Committee Against Domestic Violence. He received a J.D. from the American University Washington College of Law and an M.A. from the American University School of International Service.

Brian Hill

Anoka County Sheriff's Office

Detective Brian Hill joined the Anoka County Sheriff's Office in Sept of 2000 and has been a Detective with the Criminal Investigations Division (CID) since June 2008. His primary area of expertise is digital forensics and he is a Use of Force and Firearms Instructor, and a Computer/Mobile Device Forensic Examiner/Investigator trained by the MN BCA, FBI, and Secret Service. Detective Hill is a member of the Minnesota Internet Crimes Against Children (ICAC) Task Force, the International Law Enforcement Educators and Trainers Association (ILEETA), and the High Technology Crime Investigators Association (HTCIA). He also serves on the Board of Directors of HTCIA as the 1st Vice President. Detective Hill has trained law enforcement, prosecutors, domestic violence and sexual assault advocates, corrections, judges, and others working within the criminal justice system in Minnesota on technology abuse and technology safety issues. He served in the Air Force Reserves from 1997 to 2006 in the 96th Airlift Squadron and was deployed from March 2003 to March 2005 for the wars in Iraq and Afghanistan.

Faculty Biography

Holly Jacobs

Cyber Civil Rights Initiative (CCRI)

Twitter: @CCRIinitiative, @EndRevengePorn

Holly Jacobs is the founder, president, and executive director of Cyber Civil Rights Initiative (CCRI). She has a BA from Boston College in Psychology, and an MS and PhD in Industrial/Organizational Psychology from Florida International University. While pursuing her graduate degrees, Dr. Jacobs became a victim of revenge porn when an ex-boyfriend distributed explicit photos and a video of her all over the Internet. After several failed attempts to receive help from law enforcement, and discovering that there were very few resources for victims like herself, she launched the End Revenge Porn (ERP) campaign in August 2012.

Through ERP, she and her colleagues have provided support to over 1,500 victims, brought global attention to this issue, and initiated legislation around the world that would criminalize this behavior. A year after ERP's launch, Dr. Jacobs started its parent non-profit organization CCRI, whose mission is to provide resources and advocacy for victims of online harassment. Dr. Jacobs has written articles and spoken to media outlets, including the Today Show, Katie Couric, and CNN, about her experience as a victim and work as an advocate.

Kaofeng Lee

National Network to End Domestic Violence

Website: www.nnedv.org

Kaofeng Lee is a Senior Technology Safety & Communications Specialist with the Safety Net Project at the National Network to End Domestic Violence (NNEDV). Kaofeng advocates on behalf of survivors of interpersonal violence by educating others on how technology can be misused to stalk and harass. She also provides trainings, resources, and other technical assistance to increase the knowledge and capacity of victim advocates so they can help those in need. Before joining NNEDV, Kaofeng was a bilingual advocate for a local domestic violence program, edited for a publications and design agency, and provided project management for a top 5 accounting firm, where she learned that listening is most important, the Oxford comma should be king, and obsessing over details is totally okay. Kaofeng has a Masters in International Relations from American University and a Bachelor of Arts in Journalism and Communication from Iowa State University.

Larry Magid

ConnectSafely.org

Website: www.connectsafely.org and www.larrysworld.com

Larry Magid is a technology journalist and an Internet safety advocate. Larry serves as on-air technology analyst for CBS News, is co-director of ConnectSafely.org and founder of SafeKids.com. He also writes columns that appear on CNET News, Huffington Post, Forbes.com and in the San Jose Mercury News and other newspapers. His technology reports can be heard daily on CBS News and CBS affiliates throughout the U.S. and he has a daily tech segment on KCBS radio in San Francisco. He's a regular contributor to BBC World Service, BBC Today Programme and an occasional guest on National Public Radio's Talk of the Nation. He is often called upon for commentary by CBS television news, CNN, Fox News, BBC, and Al Jazeera and has appeared on the all of the major network evening and morning news programs. He has also been a frequent contributor to the New York Times and was, for 19 years, a syndicated columnist for the Los Angeles Times.

Larry is author or co-author of nine books including the best-selling Little PC Book along with Cruising Online: Larry Magid's Guide to the New Digital Highways, The Fully Powered PC, Electronic Link, MySpace Unraveled and Mini-Manual for a Free University.

Kelley Misata

The Tor Project

Website: www.torproject.org

Kelley Misata is the Director of Outreach and Marketing and Communications of Tor Project, Inc. Kelley passionately facilitates critical conversations and strategic initiatives around responsible digital citizenship, digital safety and freedom of speech online for individuals, communities and industries. Her work at Tor spans fundraising, advocacy, marketing and outreach activities. Kelley combines 15 years of professional success in strategic business development, training and consulting with a unique perspective as a survivor of cyberstalking. With this deep personal experience, Kelley draws on current trends and conversations in security with local and federal law enforcement, information security experts and national resources to create strategies that incorporate the human side of digital safety. Bringing to the table a fearless and unique perspective drives Kelley's successes in her professional and academic endeavors. Kelley holds a Bachelor of Science in Marketing, a Master's Degree in Business Administration and is currently pursuing her PhD in the Information Security Interdisciplinary Program at Purdue University.

Faculty Biography

Erica Olsen, MSW

National Network to End Domestic Violence

Website: www.nnedv.org

Erica Olsen is a Senior Technology Safety Specialist with Safety Net: the National Safe & Strategic Technology Project of the National Network to End Domestic Violence (NNEDV). Through training, technical assistance, and policy advocacy, she addresses all forms of technology that impact survivors of stalking, sexual violence and domestic violence. Erica has been focusing on women and social change for nearly 10 years, including working to end domestic violence at the local and state level. Prior to coming to NNEDV, Erica worked at the New York State Coalition Against Domestic Violence (NYSCADV) and was the lead domestic violence trainer on a collaborative project to cross-train domestic violence and disability service providers. These collaborative trainings covered technology safety and assistive devices for survivors with disabilities. Erica has trained advocates, disability providers, attorneys, law enforcement, and judges on how technology can be strategically used to increase survivor safety, as well as hold offenders accountable. Erica also spent time as a hotline counselor at both the NYSCADV and a local program. Erica has a background in homeless services, policy advocacy, training, and research. She has a Masters in Social Work and a Graduate Certificate in Non-Profit Management and Leadership from the Center for Women in Government and Civil Society.

Brian Pinero

National Domestic Violence Hotline

Website: www.thehotline.org

Brian Pinero is the Director of Digital Services for the National Domestic Violence Hotline and its youth-focused project, loveisrespect.org. For over a decade, Brian has been dedicated to helping teens and young adults. He has previously supervised youth shelter services, was an investigator at Child Protective Services, and worked as a juvenile probation officer. At [loveisrespect](http://loveisrespect.org), he oversaw the initial rollout of chat services in 2007 and text message (SMS) services in 2011. He also oversaw the rollout of chat services for the National Domestic Violence Hotline in 2013 and provides technical assistance to the domestic violence and human services field. He also is a National Advisory Board Member for Crisis Text Line. Brian holds a Masters in Social Work from the University of Texas.

Faculty Biography

Cindy Southworth, MSW

National Network to End Domestic Violence

Website: www.nnedv.org

Cindy Southworth, the Vice President of Development and Innovation at the U.S. National Network to End Domestic Violence (NNEDV) leads the communications, development, technology, finance, and international efforts of NNEDV. She joined NNEDV in 2002 when she founded the Safety Net Project to address technology and Violence Against Women. Through the Safety Net Project, Ms. Southworth works with private industry, state and federal agencies, and international groups to improve safety and privacy for victims in this digital age. She has testified before Congress and is on many task forces and committees that address justice, privacy, technology, and safety in the justice, elections, defense, and human services arenas.

Ms. Southworth has a Masters in Social Work and has worked to end violence against women for 22 years at national, state, and local advocacy organizations. She has spent the past 14 years focusing on how technology can increase victim safety and how to hold perpetrators accountable for misusing technology. Ms. Southworth also serves on the Advisory Boards of MTV's A THIN LINE digital abuse campaign and the Privacy Rights Clearinghouse. She represents the NNEDV Safety Net Project as one of 5 organizations internationally that serves on the Facebook Safety Advisory board.

Adam Stark

Iowa Coalition Against Domestic Violence

Website: www.icadv.org

Adam Stark has worked in the domestic violence field for more than fifteen years. After graduating from Iowa State University with a Bachelor of Science degree in Sociology and a minor in Criminal Justice in 2000 he began working for ACCESS (Assault Care Center Extending Shelter and Support) in Ames, Iowa as the Shelter Coordinator and Shelter Director. After 5.5 years with ACCESS, Adam began working at the Iowa Coalition Against Domestic Violence as the AmeriCorps Program Director, Elder Abuse Specialist, and Technology Advocate. Now, after 9 years at ICADV he serves as the Director of Member Services, addressing the needs of member programs regarding advocate certification, membership, and technology. He is a member of the Integrative Services Project Team as a Domestic Violence Specialist, provides domestic violence technical assistance, training, expert witness testimony and facilitates Seeking Safety groups at the Iowa Institution for Women. Oh, and he is the coalition's techie.

Faculty Biography

Casey Swegman

Tahirih Justice Center

Website: www.tahirih.org

Twitter: [@tahirihjustice](https://twitter.com/tahirihjustice)

Facebook: www.facebook.com/TahirihJusticeCenter

As the FMI Project Associate, Casey Swegman provides technical assistance to service providers across the country; targeted referrals, acute risk assessment, privacy and safety planning to service seekers nationally; and direct social services to survivors in Virginia, Washington, DC and Maryland. She also supports the growth of the National Network to Prevent Forced Marriage and the Forced Marriage Working Group and conducts outreach and education, and works to improve public understanding and response to forced marriage in the United States. Prior to joining the Tahirih Justice Center, Casey served as the Special Needs Care Coordinator at the International Rescue Committee in Baltimore, MD where she encountered and served numerous survivors of forced marriage. She also held the position of Refugee Case Manager at the Refugee Processing Center in Nairobi, Kenya and has extensive experience in overseas refugee processing and resettlement. Casey holds a Master's degree in Conflict Resolution with a Certificate in Refugees and Humanitarian Emergencies from Georgetown University.

Heather West

Google

Heather West is on the Public Policy team at Google, working on security, cybersecurity, data, and privacy in the digital age. Part policy-to-tech translator, part product consultant, and part long-term Internet strategist, she works with stakeholders and policymakers in DC as well as Google's global product and policy teams. Recognized as one of the 2014 Forbes 30 Under 30 in Law and Policy, Heather has engaged in some of the most dynamic debates in Washington - from the Snowden revelations to hot topics like location privacy and big data. She is an editor on the W3C Tracking Protection Working Group (otherwise known as Do Not Track), advises on Google products and strategy, and helped develop and launch Google's privacy policy. She has been working on public interest policy issues since she started at the Center for Democracy and Technology in 2007. There, she led work on identity management and open government, and worked with a broad group of stakeholders on privacy and anti-spyware efforts. Prior to DC, she earned her degree at Wellesley College with a dual major in Computer Science and Cognitive Science, with a concentration in Philosophy, and has done research into augmented and artificial intelligence at the Massachusetts Institute of Technology.

Faculty Biography

John Wilkinson

AEquitas: The Prosecutors' Resource on Violence Against Women

Website: www.aequitasresource.org

John F. Wilkinson is an Attorney Advisor with AEquitas: The Prosecutors' Resource on Violence Against Women. As an Attorney Advisor, he presents on trial strategy, legal analysis and policy, and ethical issues related to violence against women at the local, state, national and international level. He conducts research; develops training materials, resources, and publications; and provides case consultation and technical assistance for prosecutors and allied professionals. Mr. Wilkinson has presented on the investigation and prosecution of domestic violence, sexual violence, stalking and human trafficking both in the United States and abroad.

Prior to working with AEquitas, Mr. Wilkinson was the Program Manager for the Gun Violence Prosecution Program, the Homeland Security Program and the Southwest Border Crime Program of the National District Attorneys Association (NDAA). Mr. Wilkinson trained extensively for NDAA on gun and gang violence and homeland security issues. He also regularly trained the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF), the Department of Homeland Security (DHS) and the International Association of Chiefs of Police (IACP). Under his direction, the Homeland Security Program created an awareness level training for prosecutors and probation/parole officers on indicators of terrorism.

Charlotte Wilner

Pinterest

Charlotte is a member of Pinterest's Community team, which handles all sorts of difficulties Pinners encounter, from site bugs to safety issues. Before Pinterest, Charlotte managed Facebook's User Safety team for several years.

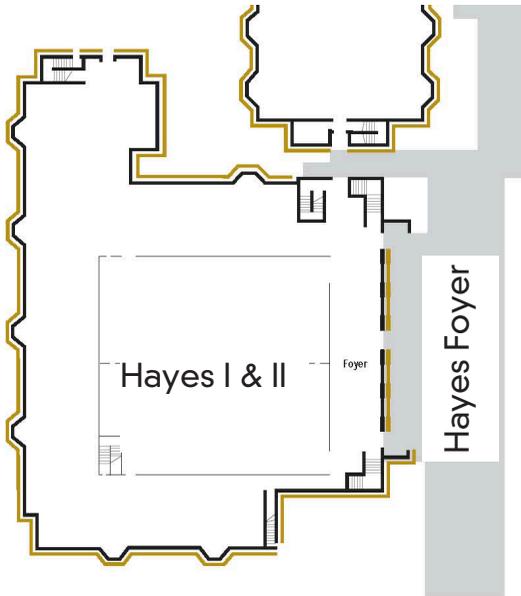
Rebekah Wise

Santa Clara County District Attorney's Office

Rebekah Wise is a prosecutor for the Santa Clara County District Attorney's Office. Rebekah Wise attended the University of Washington where she majored in Political Science, and attended the University of Southern California Gould School of Law. During her first year at the DA's Office she won the Webb Award for Trial Advocacy. She is currently assigned to the Family Violence unit where she prosecutes crimes of domestic violence, including stalking.

Dolce Hayes Convention Center

Ground Level of Convention Center



Conference Sessions

Most conference sessions will be in the Hayes Ballroom, Monterey, San Martin, and Morgan Hill.

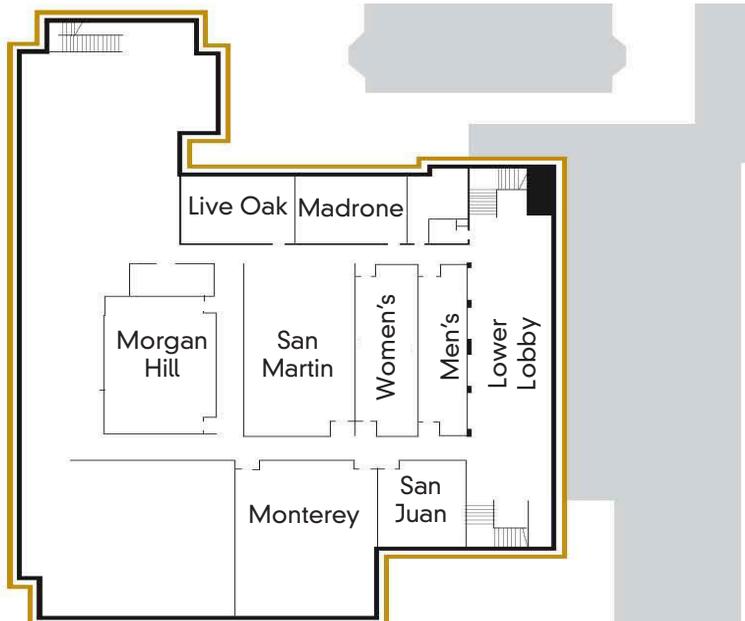
Meals

Lunch is in the Silver Creek Dining Room, in the main hotel. Breakfast and afternoon snacks are served in Hayes Foyer.

Reception

Tuesday night's reception will be on the Hayes Ballroom Terrace.

Lower Level of Convention Center



Nearby Restaurants

Southgate Center

Blossom Hill Rd & Snell Ave

Mountain Mikes Pizza
Alexi's Restaurant
Super Egg Roll
Jack In The Box

Bloom Plaza

Blossom Hill Rd & Snell Ave

Togo's
Aquis Cal-Mex
Hong Kong Garden
Sushi Okawa
Taj Palace Cuisine of Great
India

Downer Square

Blossom Hill Rd & Snell Ave

Yum Yum Donuts
Pearl River Restaurant
Quiznos Sub
Angelo's Italian Restaurant
Lucky's

Blossom Valley Plaza

Blossom Hill Rd & Snell Ave

CJ's Famous BBQ
Burrito Factory
Fast Pizza
Pho My
Pizza Hut

Branham Plaza

Branham Lane & Snell Ave

McDonalds
Panda Express
Subway
High Five Pizza
Baskin Robbins

Westfield Oakridge Mall

925 Blossom Hill Rd

BJ's Restaurant & Brew
Buca de Beppo
California Pizza Kitchen
Cheesecake Factory
The P.F. Chang's China Bistro
Sarabol
Sushi Boat
Food Court

Santana Row

356 Santana Row

Amber India
Blowfish Sushi To Die For
Cielo Wine Bar
Citrus at Hotel Valencia
Cocola Bakery
Consuelo Mexican Bistro
El Jardin Tequila Bar &
Restaurant
Fantasia Coffee & Tea
Fogo de Chao (Brazilian
Steakhouse)
Hot Tamales
Kara's Cupcakes
Left Bank (French)
Straits (Asian Fusion)

Downtown Los Gatos

Palacio (Latin Fusion)
California Café (New
American)
Forbes Mill Steakhouse
Nick's Next Door (New
American)

Downtown San Jose

Nemea (Greek)
Scott's Seafood
Morton's Steakhouse

Stores & Banks

Blossom Hill Rd & Snell Ave
CVS Pharmacy
Sushma Emporium Indian
Market
Bank Of America

Blossom Hill Rd & Snell Ave
Walgreen's

Branham Lane & Snell Ave
Safeway
Wells Fargo

Notes

Sign Up for More Info

Sign up for more information from the Safety Net Project and the National Network to End Domestic Violence.

To join Safety Net's Info list for upcoming trainings and events, sign up at this link:

www.surveymonkey.com/s/safetynetsignup

To join NNEDV's action list for national news, campaigns, and activities, sign up at this link:

www.nnedv.org/signup

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