## Workforce Development Program

### 2019 Program Summary

<table>
<thead>
<tr>
<th>Activity</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clients in WD Certificate Program:</td>
<td>87</td>
</tr>
<tr>
<td>Workforce Development graduates:</td>
<td>82</td>
</tr>
<tr>
<td>Job Placements:</td>
<td>79</td>
</tr>
<tr>
<td>Computer Assistance hours:</td>
<td>580</td>
</tr>
<tr>
<td>Interview practice hours:</td>
<td>243</td>
</tr>
<tr>
<td>Resume Assistance hours:</td>
<td>196</td>
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</tbody>
</table>

### Barriers to Employment Clients are Facing

- **Transportation:** 70%
- **Mental Health Diagnosis:** 48%
- **Homeless:** 49%
- **Felony:** 32%

The West Side Catholic Center Employment program offers individualized employment services while working with existing community organizations to address other critical needs that impact employment. The program deals with the causes of underemployment and provides the skills needed to secure employment and remain employed. This is accomplished through the following program activities and components:

- **8-Week Certificate Program**
  - Assessments
  - Individual goal setting
  - Financial Literacy
  - Computer tutoring
  - Communication skills
  - Pre-Career path credentials

- **Resume development**
- **One-on-One Application Assistance**
- **Extensive interview practice/ including videotaping**
- **Apprenticeships**
- **Employment Mentoring**
- **Guaranteed Job Opportunities**

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[www.wsccenter.org](http://www.wsccenter.org)

Grounded in faith, hope, love and respect for those we serve, we assist all who come in need of food, clothing, shelter, advocacy and a path to self-sufficiency.