

## Evergreen Behavioral Health Adult Client Information Form

Please provide the following information about yourself. This information will help your provider to better understand your needs and concerns, and develop an appropriate treatment plan. If there are any items you are uncomfortable answering, leave them blank and you can discuss them further during your intake session.

### Patient Identification and Contact Information

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_ Sex: \_\_\_\_\_  
Preferred Name: \_\_\_\_\_ Preferred Pronoun: \_\_\_\_\_  
Home Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_ OK to send mail?  Yes  No  
Social Security Number: \_\_\_\_\_

### Phone Numbers OK to leave confidential message?

Home Phone: \_\_\_\_\_  Yes  No  
Cell/Mobile Phone: \_\_\_\_\_  Yes  No  
Work Phone: \_\_\_\_\_  Yes  No

### Emergency Contact Information

Name: \_\_\_\_\_ Relationship to Above Client: \_\_\_\_\_  
Home Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_ OK to leave message?  
Home Phone: \_\_\_\_\_  Yes  No  
Cell/Mobile Phone: \_\_\_\_\_  Yes  No

### Other Financially Responsible Party (i.e. spouse)

Same as above  
Name: \_\_\_\_\_ Relationship to Above Client: \_\_\_\_\_  
Home Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_ OK to leave message?  
Home Phone: \_\_\_\_\_  Yes  No  
Cell/Mobile Phone: \_\_\_\_\_  Yes  No

### Work Information

Employer: \_\_\_\_\_  
Position: \_\_\_\_\_ How long have you been with this employer? \_\_\_\_\_

### Work-related Injury Information

Date of Injury: \_\_\_\_\_ Nature of Injury: \_\_\_\_\_  
Worker's Compensation (LNI) Caseworker: \_\_\_\_\_ Case Worker Phone: \_\_\_\_\_  
LNI Claim Number: \_\_\_\_\_

### Motor Vehicle Accident Information

Date of Accident: \_\_\_\_\_ Case Manager: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Auto Insurance Company to be billed: \_\_\_\_\_ Claim Number: \_\_\_\_\_

### Referral Information

Who referred you to EBH? \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
May I contact this person to thank them for the referral?  Yes  No

Are you currently applying for disability?  Yes  No

Are you planning to apply for disability in the next 6 months?  Yes  No

Are you involved in any pending law suits or legal action(s)?  Yes  No

**Primary Concern**

Please describe briefly the main reason you are seeking therapy: \_\_\_\_\_

What would you like to get out of coming to therapy? \_\_\_\_\_

**Symptoms** (Please check all of the issues that you are experiencing currently (or in the past several months)

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Chronic Pain                   | <input type="checkbox"/> Panic attacks       | <input type="checkbox"/> Anxiety/Worry                  |
| <input type="checkbox"/> Medical/Health Problems        | <input type="checkbox"/> Social discomfort   | <input type="checkbox"/> Eating problems                |
| <input type="checkbox"/> Sadness/Depression             | <input type="checkbox"/> Perfectionism       | <input type="checkbox"/> Problems with pornography      |
| <input type="checkbox"/> Loss of Pleasure/Interest      | <input type="checkbox"/> Obsessive thoughts  | <input type="checkbox"/> Academic problems              |
| <input type="checkbox"/> Hopelessness                   | <input type="checkbox"/> Compulsive behavior | <input type="checkbox"/> Relationship problems          |
| <input type="checkbox"/> Guilt/Shame                    | <input type="checkbox"/> Aggression/Fights   | <input type="checkbox"/> Difficulty completing homework |
| <input type="checkbox"/> Thoughts of death/self-harm    | <input type="checkbox"/> Frequent arguments  | <input type="checkbox"/> Alcohol/Drug use               |
| <input type="checkbox"/> Thoughts of hurting others     | <input type="checkbox"/> Irritability/Anger  | <input type="checkbox"/> Legal matters                  |
| <input type="checkbox"/> Flashbacks                     | <input type="checkbox"/> Work problems       | <input type="checkbox"/> Nightmares                     |
| <input type="checkbox"/> Recent/Past Trauma             | <input type="checkbox"/> Hearing voices      | <input type="checkbox"/> Financial problems             |
| <input type="checkbox"/> Seeing things others can't see | <input type="checkbox"/> Lack of motivation  | <input type="checkbox"/> Computer addiction             |
| <input type="checkbox"/> Crying spells                  | <input type="checkbox"/> Suspicion/Paranoia  | <input type="checkbox"/> Gambling problems              |
| <input type="checkbox"/> Loneliness                     | <input type="checkbox"/> Racing thoughts     | <input type="checkbox"/> Low self-worth                 |
| <input type="checkbox"/> Excessive energy               | <input type="checkbox"/> Wide mood swings    | <input type="checkbox"/> Withdrawal from others         |
| <input type="checkbox"/> Chronic fatigue/low energy     | <input type="checkbox"/> Sleeping problems   | <input type="checkbox"/> _____                          |
| <input type="checkbox"/> _____                          | <input type="checkbox"/> _____               | <input type="checkbox"/> _____                          |

To the best of your knowledge, when did the current problems begin? \_\_\_\_\_

Do you have any ideas regarding what may be contributing to these problems? \_\_\_\_\_

Do you have any history of attempting to harm yourself or others? If yes, please explain: \_\_\_\_\_

**Previous Mental Health Treatment**

Have you received previous psychological, psychiatric, drug and alcohol, or counseling/therapy services?

Yes  No      If yes, please describe:

When	From Whom	For What	Results

**Substance Use**

- Have you felt you ought to cut down on your drinking or drug use?  Yes  No
- Have people annoyed you by criticizing your drinking or drug use?  Yes  No

- Have you felt bad or guilty about your drinking or drug use?  Yes  No
- Have you ever had a drink or used drugs first thing in the morning to steady your nerves or to get rid of a hangover (eye-opener)?  Yes  No

**Strengths, Interests, and Social Support:** (Please describe your social support network)

- Family  Community Group: \_\_\_\_\_
- Friends  Religious/Spiritual Group: \_\_\_\_\_
- Neighbors  Other: \_\_\_\_\_

Would you like your religious/spiritual beliefs to be incorporated into therapy?  Yes  No

Please describe any special skills, talents, hobbies or strengths: \_\_\_\_\_

**Medications:**

Please list any current medications or over the counter drugs you are taking: (You may attach a medication list)

Medications	Reason for taking?	For how long?	Who is the prescriber?

Is there anything else you would like me to know about you at this time? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Insurance Information Form**

**Primary Insured Information**  Check if Self

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Relationship to you: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

**Insurance Information**

Insurance Company: \_\_\_\_\_ Customer Service Phone: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Primary Insured ID#: \_\_\_\_\_ Group ID#: \_\_\_\_\_

**EAP Insurance Information**

Are you planning to use EAP benefits?  Yes  No  
 EAP Insurance Company: \_\_\_\_\_ Authorization # \_\_\_\_\_ Number of visits: \_\_\_\_\_

Evergreen Behavioral Health has my permission to bill my insurance company. I authorize Evergreen Behavioral Health to release any information necessary to process my claims. I further authorize that my insurance benefits be paid directly to Evergreen Behavioral Health.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Insurance Verification Form

As a new patient at Evergreen Behavioral Health, you are responsible for contacting your health insurance company to confirm the details of your coverage. Being informed allows you to plan your health care accordingly and avoid unexpected bills. Please complete this verification form, and present it to the Patient Services Specialist at your first appointment.

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Member ID #: \_\_\_\_\_ Group #: \_\_\_\_\_

Name of Insurance Company: \_\_\_\_\_ Customer Service Phone #: \_\_\_\_\_

Step 1: Call the customer service number on the back of your insurance card and Speak with a live representative.

Step 2: Request benefit information for, "Out-Patient Mental Health, in an Office Setting."

Step 3: Ask the Customer Service Representative the following questions:

- Representatives Name: \_\_\_\_\_
- **Deductible Amount:** \$ \_\_\_\_\_ **Deductible paid to date:** \$ \_\_\_\_\_
- **Co-pay** (due at the time of service): \$ \_\_\_\_\_
- **Co-Insurance:** %Insurance pays: \_\_\_\_\_ % Patient pays: \_\_\_\_\_ % **Maximum # of visits per year:** \_\_\_\_\_
- Exclusions: \_\_\_\_\_
- Does my plan run on a calendar year? From (date) \_\_\_\_\_ to (date) \_\_\_\_\_
- Mailing address for claims: \_\_\_\_\_
- Is \_\_\_\_\_ (my EBH provider) **IN-NETWORK?** If not, do I have **OUT-OF-NETWORK** benefits?
  - **Out of Network Benefits:** Deductible \$ \_\_\_\_\_ Co-pay \$ \_\_\_\_\_ Co-Insurance \$ \_\_\_\_\_

Step 4: Because psychological testing may be recommended, ask the Customer Service Representative,

- Does my insurance cover "Psychological Testing?"  Yes  No
- Do I need **preauthorization**?  Yes  No
- Preauthorization #: \_\_\_\_\_

Step 5: Because **Physiological Monitoring** may be recommended, ask the Customer Service Representative what procedure codes, listed below, are accepted:

(CPT) Health and Behavior Codes	(CPT) Health and Behavior Codes
___ <b>96150</b> Initial Assessment of biopsychosocial factors (1 unit = 15 minutes)	___ <b>96152</b> Individual Intervention Service (allows physiological recording (1 unit = 15 minutes)

Step 6: If you are interested in receiving **Family or Couple's therapy**, ask the Customer Service Representative,

- Does my plan cover "Family" therapy? \_\_Y\_\_N      CPT code accepted \_\_\_\_\_
- Does my plan cover "Couples or Marital" therapy? \_\_Y\_\_N      CPT code accepted \_\_\_\_\_

I have been informed that Evergreen Behavioral Health has not checked my benefits and I will be billed any amount my insurance company deems "patient responsibility." I understand that I am ultimately responsible for any fees incurred during my therapy at Evergreen Behavioral Health. In rare instances, I may receive an additional bill after my visit if the billing department discovers a billing discrepancy. I acknowledge any unpaid or overdue balances may be subject to collections.

Signature \_\_\_\_\_

Date \_\_\_\_\_